



**Maryland Department of Transportation**  
**State Highway Administration**

Parris N. Glendening  
Governor

John D. Porcari  
Secretary

Parker F. Williams  
Administrator

MEMORANDUM

TO: Distribution List

FROM: Michael R. Baxter, Assistant Division Chief  
Database Management Section  
Highway Information Services Division

DATE: June 19, 2000

SUBJECT: Annual Mileage Reports

Attached is one (1) copy each of the following Annual Highway Mileage Reports for the year beginning January 1, 2000:

HISD-4	Highway Mileage on State, State Toll, County and Municipal Systems by County and by District
HISD-4LM	Highway Lane-Mileage on State, State Toll, County, and Municipal Systems
HISD-4T	Highway Mileage on State Toll Systems by County, and by District
HISD-9	State Highway System Mileage, Annual Vehicle Miles of Travel, and Square Yards of Surfacing

The following reports are not being distributed in this package but are available upon request:

HISD-5	State Primary Mileage by Types, by County, and by District
HISD-5T	State Toll Primary by Types, by County, and by District

My telephone number is \_\_\_\_\_

Maryland Relay Service for Impaired Hearing or Speech  
1-800-735-2258 Statewide Toll Free

Mailing Address: P.O. Box 717 • Baltimore, MD 21203-0717  
Street Address: 707 North Calvert Street • Baltimore, Maryland 21202

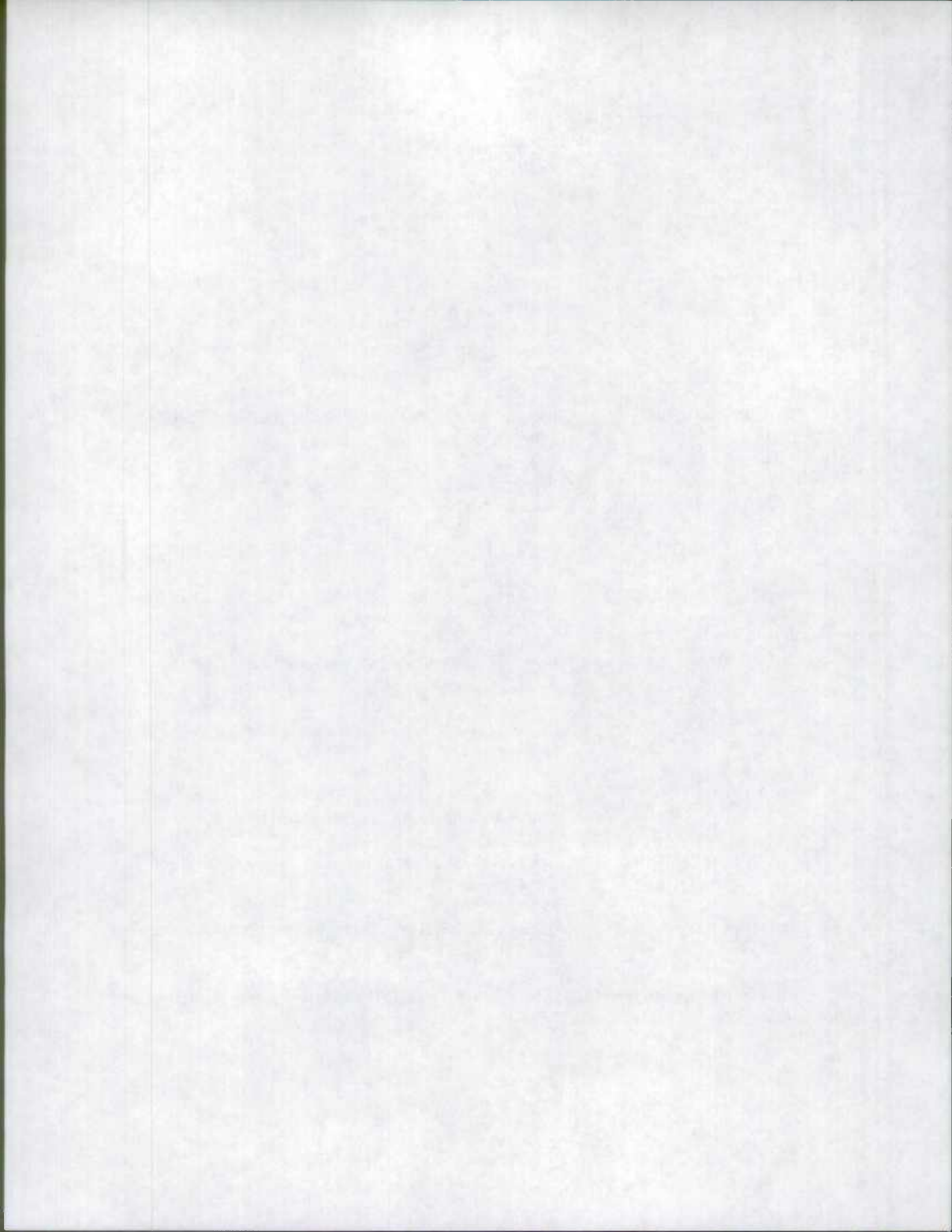
THE UNIVERSITY OF CHICAGO  
DEPARTMENT OF BIOLOGY



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HISD-6	State Secondary Mileage by Types, by County, and by District
HISD-6T	State Toll Secondary Mileage by Types, by County and by District
HISD-7	County Highway Mileage by Types, by County, and by District
HISD-8	Municipal Highway Mileage by Types, by County, and by District
HISD-FCMI-ALL	Highway Mileage by Functional Class on State, State Toll, County, and Municipal Systems
HISD-FCMI-SHA	Highway mileage by Functional Class on State Highway System
HISD-FCMI-TOLL	Highway Mileage by Functional Class on State Toll System
HISD-FCLM-ALL	Highway Lane-Mileage by Functional Class on State, State Toll, County, and Municipal Systems
HISD-FCLM-SHA	Highway Lane-Mileage by Functional Class on State Highway System
HISD-FCLM-TOLL	Highway Lane-Mileage by Functional Class on State Toll System
HISD-FCAVMT-ALL	Annual Vehicle Miles of Travel by Functional Class on State, State Toll County, and Municipal Systems
HISD-FCAVMT-SHA	Annual Vehicle Miles of Travel by Functional Class on State Highway System
HISD-FCAVMT-TOLL	Annual Vehicle Miles of Travel by Functional Class on State Toll System

**If you who have access to SHA's Intranet, The HISD Reports are now accessible through HISD's web pages.**





**To access SHA's intranet:**

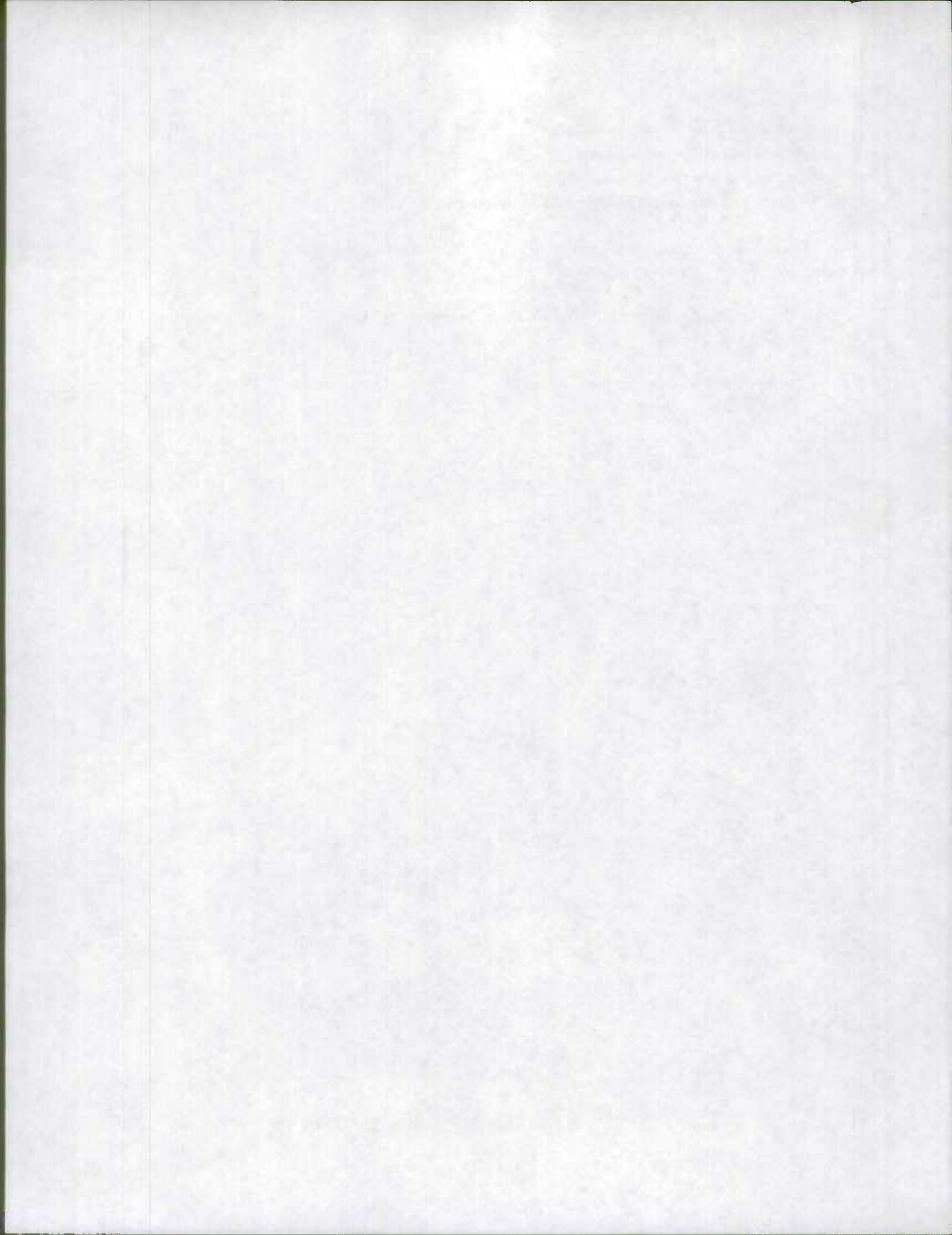
- **Open Internet Explorer.**
- **Type in the address <http://170.93.30.204>.**
- **Follow the links to the HISD's List of Products.**

**These files can be downloaded or printed. When printing the HLR, set your printer to print 8 ½" by 11" landscape.**

If you should require additional copies or have any questions or comments pertaining to these reports, please do not hesitate to contact this office.

Please help us keep our distribution list up to date. If you know of any changes or anyone who wishes to receive these reports call Mr. Alan Lijewski at 410-545-5503.

Attachments





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MEMORANDUM

TO: Distribution List

FROM: Michael R. Baxter, Manager  
Data Support Team  
Highway Information Services Division

DATE: October 16, 1997

SUBJECT: State Highway Location Reference

Attached for your use is the official 1997 State Highway Location Reference (HLR). The HLR identifies roadway locations (milepoints), and is arranged by route number. It includes all state maintained highways, spurs, service roads and a listing of changes ("route alert"). The HLR locates, by milepoint, all:

- ◆ structures;
- ◆ railroad crossings;
- ◆ geographic boundaries;
- ◆ exit numbers;
- ◆ mile markers;
- ◆ functionally classified roads;
- ◆ intersecting state highways;
- ◆ mile markers;
- ◆ speed limit zones;
- ◆ exit numbers; and
- ◆ major intersecting county and municipal roads.

Milepoints correspond to the Highway Videolog File ( now maintained by the Office of Materials and Research). The HLR describes the system as of December 31, 1996.

Access to Highway Information Services Division's on-line data base is now available to those offices having access to the CADD/GIS network. Sign into is1, enter the user-id 'guest', password 'md1sha', and you will have access to on-line location reference and physical feature data, functional classification, etc. If you need help or information, please contact Mike Baxter or Jerry Einolf at 410-545-5511.

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THE UNIVERSITY OF CHICAGO  
LIBRARY





**Customized listings are available** for state and local roads upon request, as are data files in various formats such as Lotus 1-2-3, Excel, dBASE III, Access, Word Perfect, Microsoft Word and ASCII or text files. Please contact Mike Baxter at 410-545-5511 for more information.

If you who have access to SHA's Intranet, The HLR and The Route Alert List are now accessible through HISD's web pages.

To access SHA's intranet:

- Open Internet Explorer.
- Type in the address <http://170.93.42.173>.
- Follow the links to the Highway Information Services Division's Data Support Team.

These files can be downloaded or printed. When printing the HLR, set your printer to print 8 ½" by 11" landscape.

The HLR is also available by individual county at your request. If you need additional copies of the HLR, need additional information, or know of any changes to our distribution list, please contact Mr. Joseph Benedetta at 410-545-5524.

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# State Highway Administration



OFFICE OF THE COMMISSIONER  
STATE HIGHWAY ADMINISTRATION  
1000 MARKET STREET, SUITE 1000  
SAN FRANCISCO, CALIFORNIA 94102  
TELEPHONE (415) 774-2000  
FACSIMILE (415) 774-2001  
TELETYPE (415) 774-2002

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Structure numbers printed on <u>all</u> bridges that correlate to reference book.	Structure numbers are included in the HLR for all the structures we know about. If any have been omitted, please call us at (410) 333-1308 to let us know about the missing data.
Place the district number on the county divider pages.	Good idea - HISD will incorporate into next edition.
Identify 3 and 5 lane (sections) with center-left-turn. Identify presence of shoulders.	There is not much room left to add items to the document; there are only so many items that can be fitted on one page and still have the document be legible. However, this data is available as a customized report by calling HISD at (410) 333-1308.
I'm not sure I can trust the access control info...	Access control as reported in the HLR is <u>physical</u> control of access. Full control means access is possible only through interchanges, partial control means access is possible through both interchanges and at-grade intersections, while no control of access means access is at at-grade intersections only. This is different from ROW access control, although there is a high degree of correlation between the two items.
Asterisk * road transfer candidates.	HISD will investigate the possibility of adding this item.
Punch out route no. in bold print.	HISD is investigating the possibility of printing the HLR on a laser printer next year. If this is possible the route numbers will be bolded.
Never put maps on dark paper again.	Last year's HLR was distributed with dark county dividers with the maps printed on them which made the maps almost invisible. This will never happen again!
Send out info earlier...	As noted above, HISD will review the process with the purpose of distributing the HLR in late spring/early summer.
Include total surface width including paved shoulders.	Space is a concern with this document; we can only get so many items on a page. However, this data is available as a customized report by calling HISD at (410) 333-1308.
When using 2 mileposts for a bridge that is long it should give mileposts for the beginning and end of the bridge.	It is HISD's policy to do that on customized listings. In order to keep the size of the document down, we do not include all the bridge mileposts in the published version of the HLR. If there are structures that customers feel should have more descriptive mileposts, please call us at (410) 333-1308 to let us know about the missing data.
More intersecting roads.	To add all the intersecting roads would make the HLR too thick and unwieldy. However, this data is available as a customized report by calling HISD at (410) 333-1308.



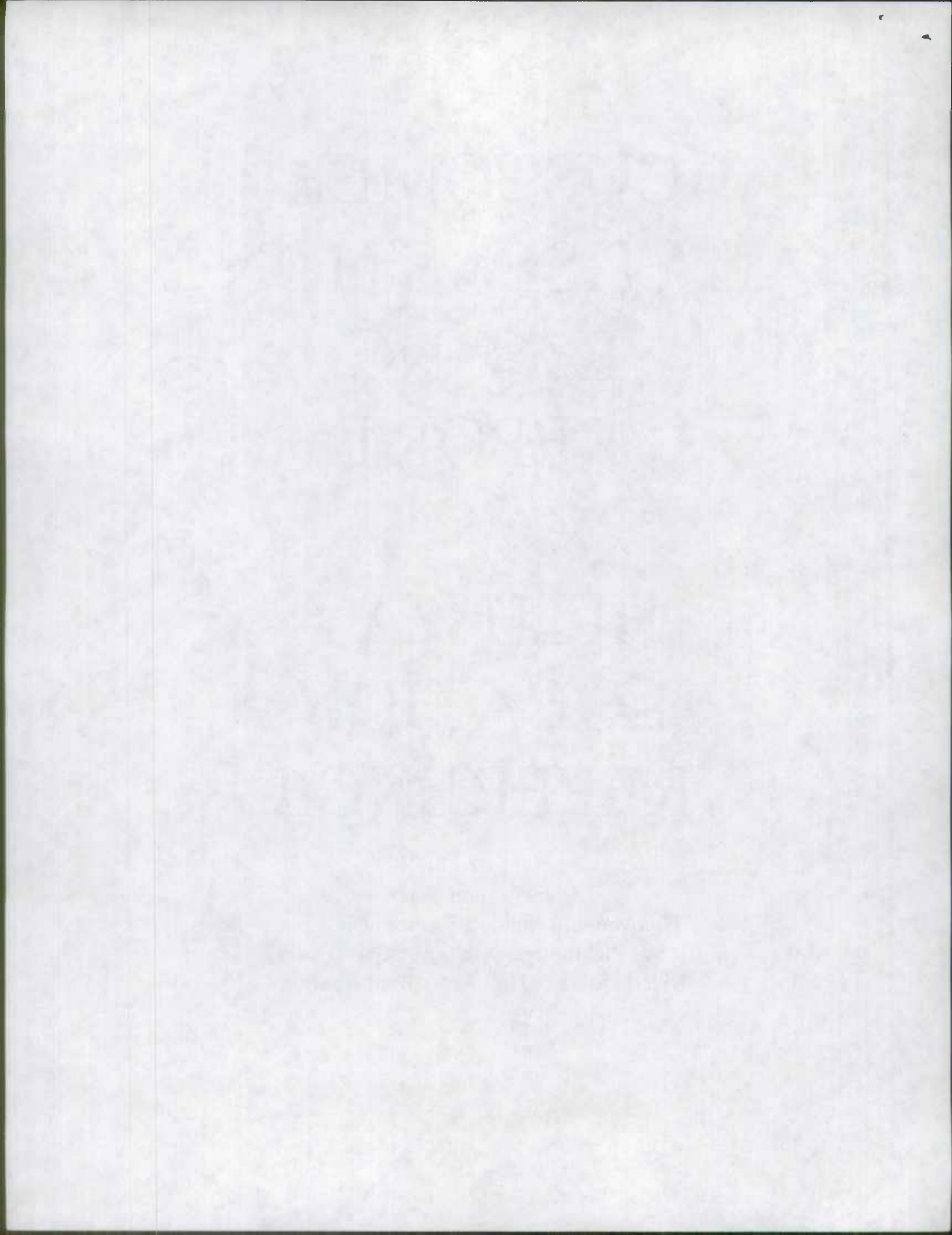


# CUSTOMER SATISFACTION RATING REPORT

on the

# HIGHWAY LOCATION REFERENCE

Prepared by  
Data Support Team  
Highway Information Services Division  
Office of Planning and Preliminary Engineering  
Maryland State Highway Administration



### PURPOSE

The Data Support Team has adopted a one-page customer survey questionnaire to be sent out with all of the Team's products for the purpose of getting continuous feedback concerning not only the quality of the Team's products but also as a measure of the Team's customer services.

A copy of the Customer Satisfaction Rating form is attached.

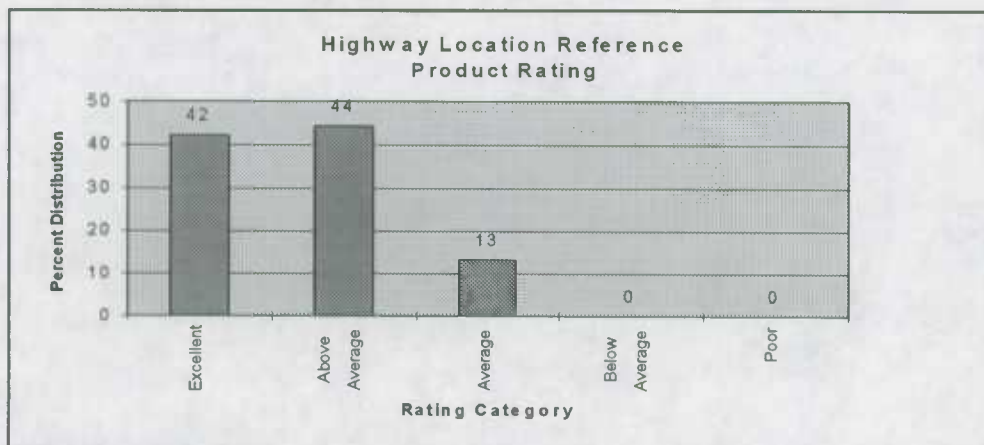
As a pilot project, the Team sent the customer survey questionnaire out with the latest version of the Highway Location Reference, which was distributed in September, 1995.

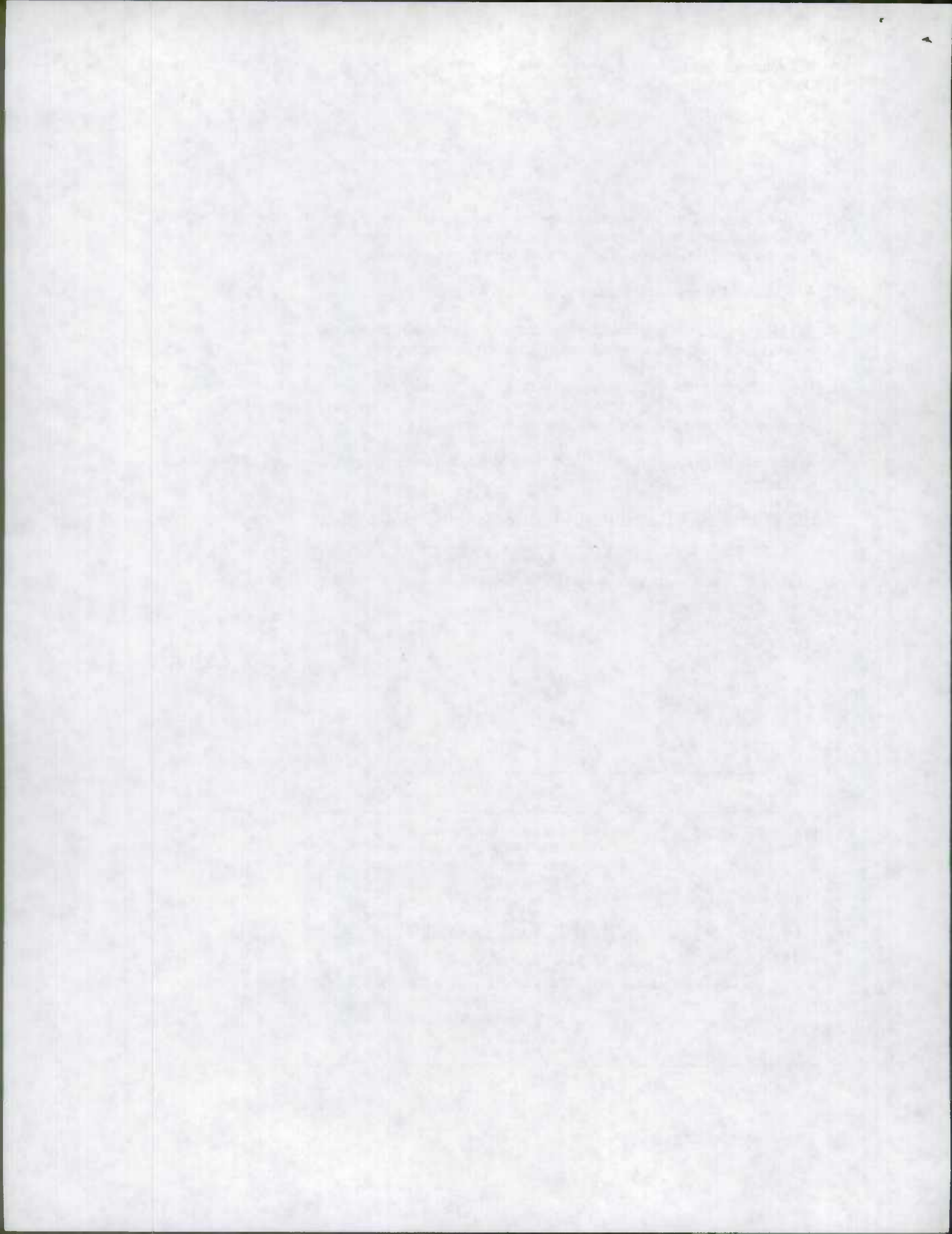
The following is a summary of the results of the survey, including ratings comments for improvements to the product itself, how often the product is used and a rating of the customer service the Team provides when customers have had occasion to contact us for information.

Approximately 250 complete sets of HLR's have been distributed; to date we have received 45 customer survey questionnaires.

### QUESTION 1 - IS THE PRODUCT CLEAR AND UNDERSTANDABLE?

Rating	Number of Responses	Percent Distribution
Excellent	19	42.22%
Above Average	20	44.44%
Average	6	13.33%
Below Average	0	0%
Poor	0	0%
Total	45	100.00%







As noted above, 86.66% of the respondents rated the HLR as excellent or above average in being clear and understandable, 13.33% rated the product as average and no respondent rated the document as below average or poor.

Comments received under this section include:

The Highway Reference is invaluable to certain operations within SHA.  
Route numbers are hard to read on maps.

#### **QUESTION 2 - CAN YOU SUGGEST IMPROVEMENTS TO THE PRODUCT?**

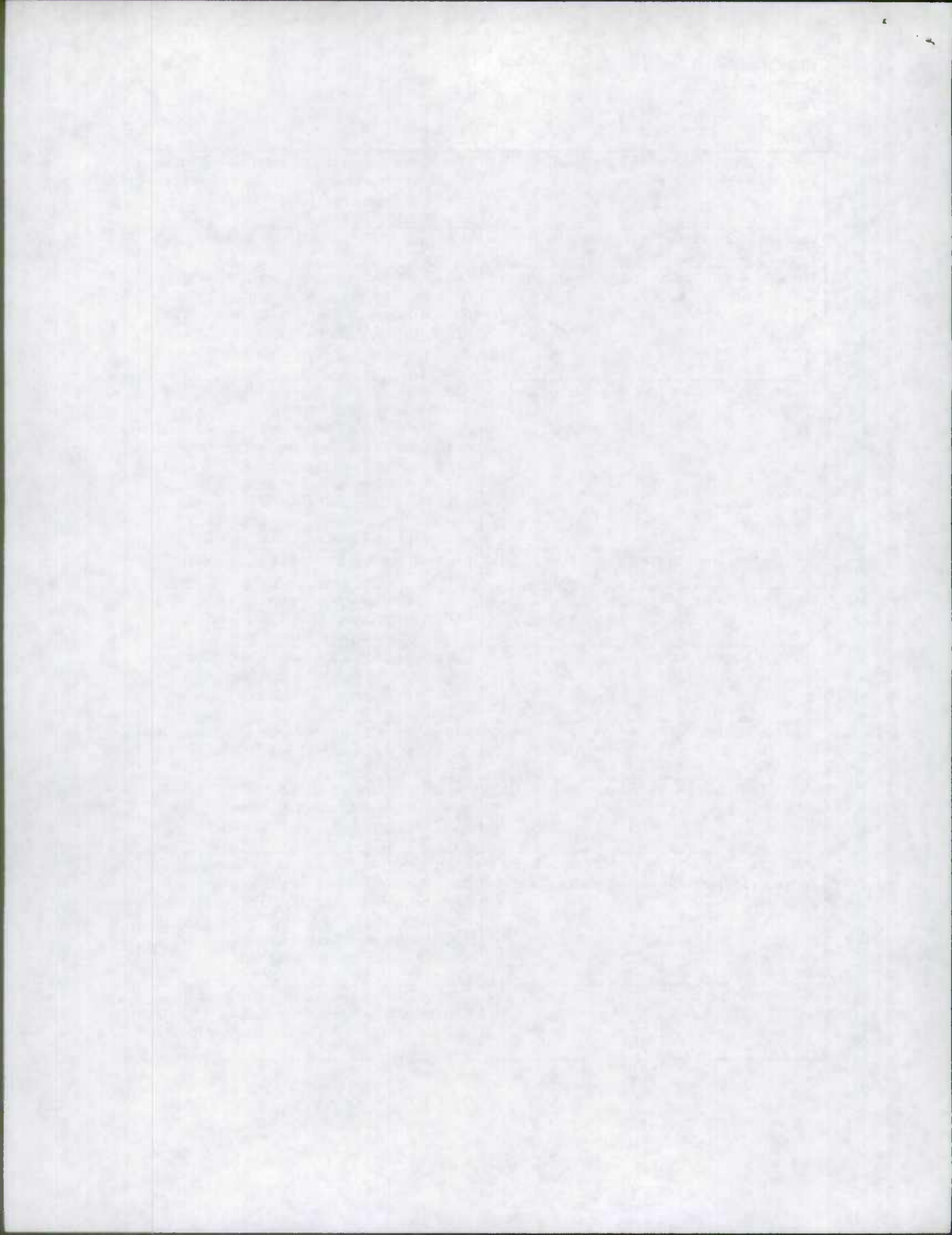
The following is a summary of suggestions for improvements to the HLR and HISD's response. the comments are generally recorded as received; some editing for clarity has been done and appears in parentheses.

Comment	HISD Response
(Add) location of measured mile courses for calibration of distance measuring instruments...	Good idea - will try to implement for 1996 edition.
Route numbers on county maps are illegible...	The county maps separating each section will be redone for next year - the problem was discovered too late in the printing process to be corrected without causing further delay.
(Add) color maps.	This is an attractive idea but could be prohibitively expensive; HISD will investigate the costs.
...would like to receive, if possible, copies of more detailed inventory printout by county...	Customized printouts are available by contacting HISD at (410) 333-1308.
None needed.	Thank you!
Get them out sooner - like May 1.	Good idea - HISD will review the process with the purpose of distributing the HLR in late spring/early summer.
I have used this reference for years and find it very useful. I can't think of anything that would improve upon it.	Thank you!
This manual does not give all of the intersecting roads...	This is true - only intersecting state roads and other functionally classified roads are included in the published version in order to keep the size (and printing costs) of the document down. However, a full version including all intersecting highways is available upon request by calling HISD at (410) 333-1308.
Perhaps even more detail.	Customized versions are available upon request. There are certain limitations regarding page size and thickness of the document that affect the cost effectiveness considerations.
Under milepost description - show mileposts that designate C.H.A.R.T. routes.	HISD will investigate the possibility of including C.H.A.R.T. designations in the next edition.



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Place the district number on the county divider pages.	Good idea - HISD will incorporate into next edition.
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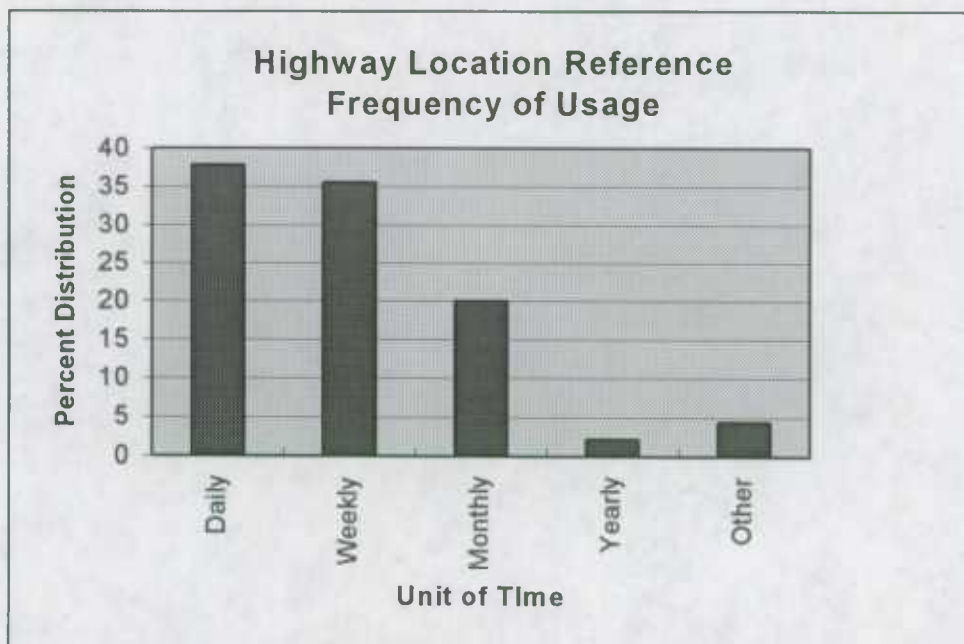


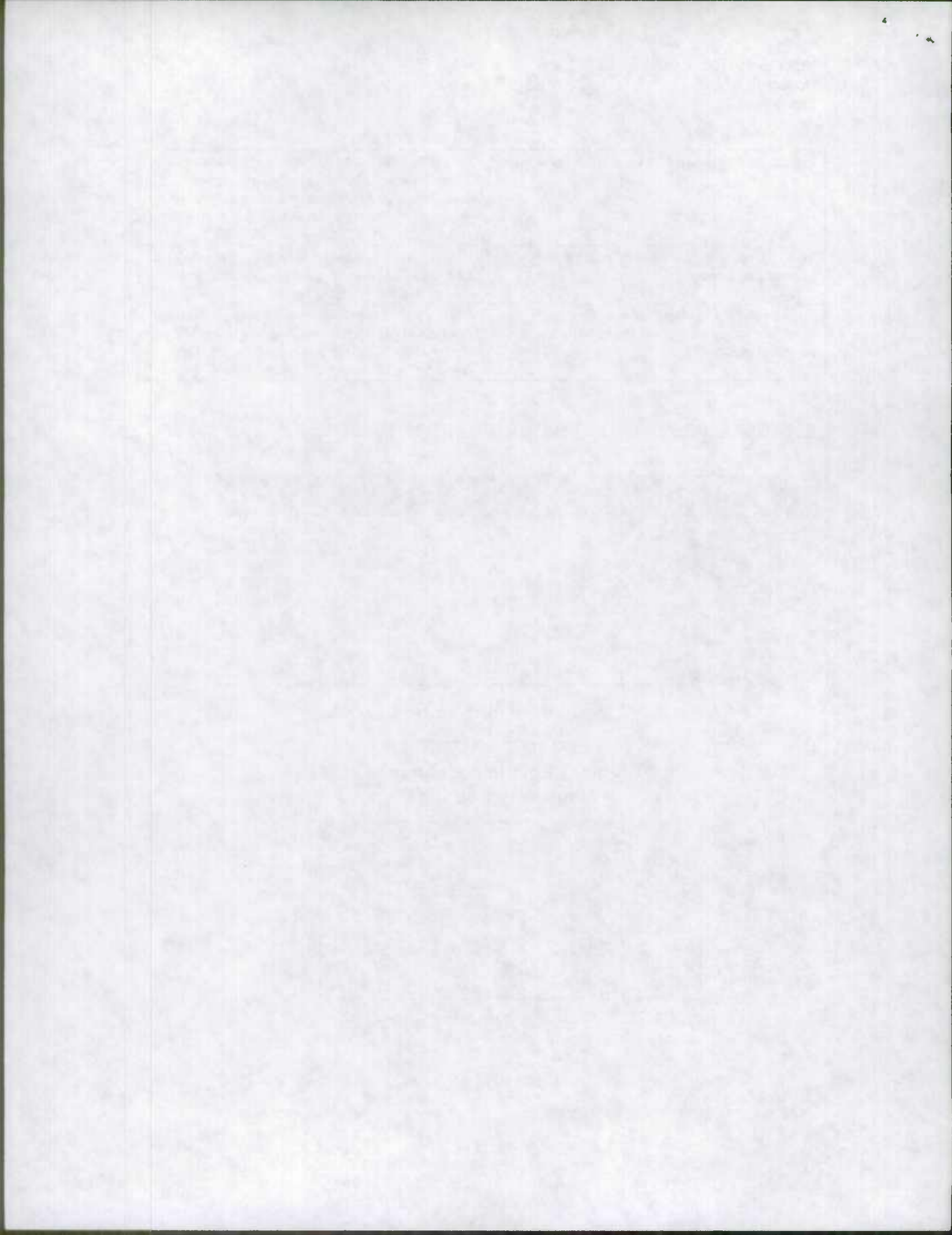


Include total lane miles for each district or county.	This is summary data that is available in the HISD-9 Report, which a summary of miles, lane-miles, square yards and travel on state roads by county and district. This report is available by calling HISD at (410) 333-1308.
Make the route numbers and other key info in bold type for easy browsing.	HISD is investigating the possibility of printing the HLR on a laser printer next year. If this is possible the key data items will be bolded.
Total number of lane miles, aadt and square yards of surface for each county at the bottom of each route and county.	HISD will investigate the feasibility of including this data in future editions. This data is available as separate report - HISD-9 - and as a customized report by route, county and district.

**QUESTION 3 - HOW OFTEN DO YOU USE THIS INFORMATION?**

Rating of HLR	Excellent	Above Average	Average	Total Responses	Percent Distribution
Unit of Time					
Daily	9	4	4	17	37.78%
Weekly	5	11	0	16	35.56%
Monthly	4	4	1	9	20.00%
Yearly	1	0	0	1	2.22%
Other	0	1	1	2	4.44%
Total	19	20	6	45	100.00%





Over 74% of the those responding use the document at least weekly or more frequently. Less than 7% use the HLR less than once a month.

Responses under the other category included 'as needed' and 'hardly ever.'

**QUESTION 4 - . HOW WOULD YOU RATE THE SERVICE THAT YOU RECEIVED FROM THE DATA SUPPORT TEAM?**

Rating of DST's Service	Number of Responses	Percent Distribution
Excellent	23	51.11%
Above Average	15	33.33%
Average	5	11.11%
Below Average	0	0%
Poor	0	0%
No Response	2	4.44%
Total	45	100.00%

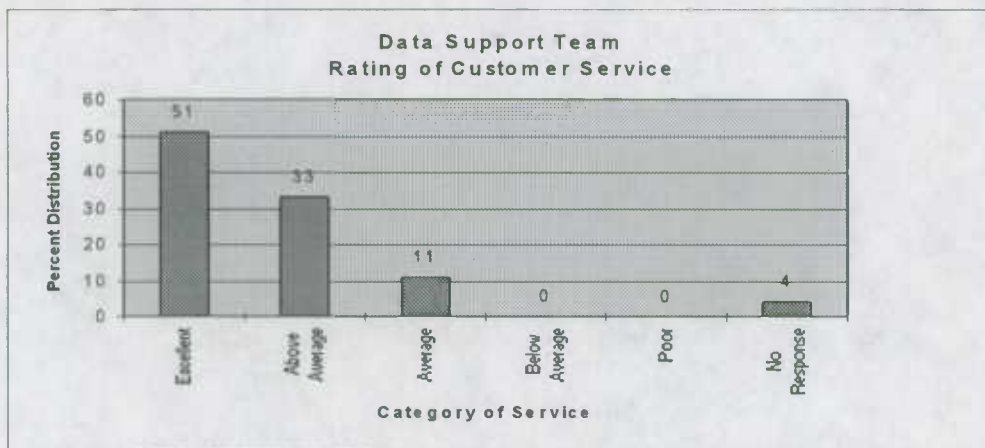
Over 84% of the respondents rated the Data Support Team's services as above average or excellent, while only 11% rated the service as average and no respondents gave a rating of poor or below average.

Comment
It's a very good reference document, but many don't know it exists or how much info. it contains. Hopefully, aggressive marketing of its availability "on-line" will help.
Need projected ADT for programming projects. Can this be added to reference? Put on computer network in future.
What other products are available?
The best!
This Team believed in customer service before it became popular. They are also the most helpful people in SHA.
Personnel are always responsive to our needs. Your staff has consistently provided our Section with invaluable information. In particular, Mr. Hess and Mr. Einolf have been extremely helpful and knowledgeable; in every contact their dedication and professionalism is apparent!
Thanks for your prompt service.

The following is a graph that illustrates the percent distribution of the rating of the Data Support Team's customer service.







### Conclusion

The extent of the positive response was somewhat surprising in that no responses were received rating the HLR below average or poor, and only a few respondents used the document infrequently. The response to the Customer Satisfaction Rating shows that the Highway Location Reference is highly valued by SHA personnel that is frequently used in the routine performance of their everyday tasks. The fact that many of those responding took the time to comment on various aspects of the HLR shows a high level of interest in its format and content.

Overwhelmingly, the HLR is perceived to be of excellent or above average content. Also, the document is used frequently by a wide variety of offices within SHA. Since much time and effort is put into the compilation and production of the HLR by the Data Support Team, the results of the survey are a re-affirmation of the Team's efforts in producing this document.



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all

Comments:

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2. How important is the Highway Location Reference to your job?

5	4	3	2	1
Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used

Comments:

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3. How often would you like to see the Highway Location Reference updated?

5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter

Comments:

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4. How often do you use the Highway Location Reference?

5	4	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify)

Comments:

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5. What tasks do you perform using the Highway Location Reference?

Comments:

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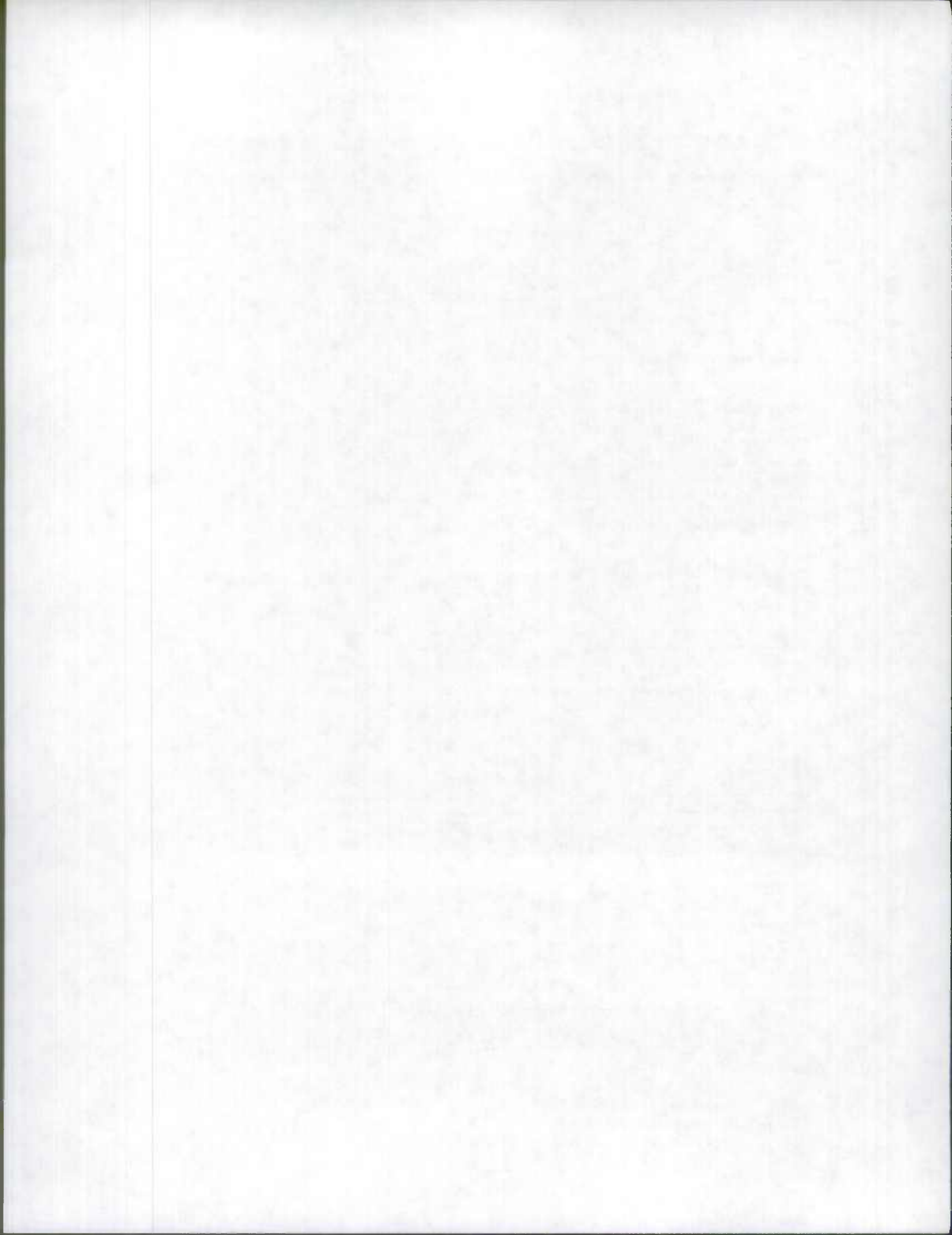
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If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684



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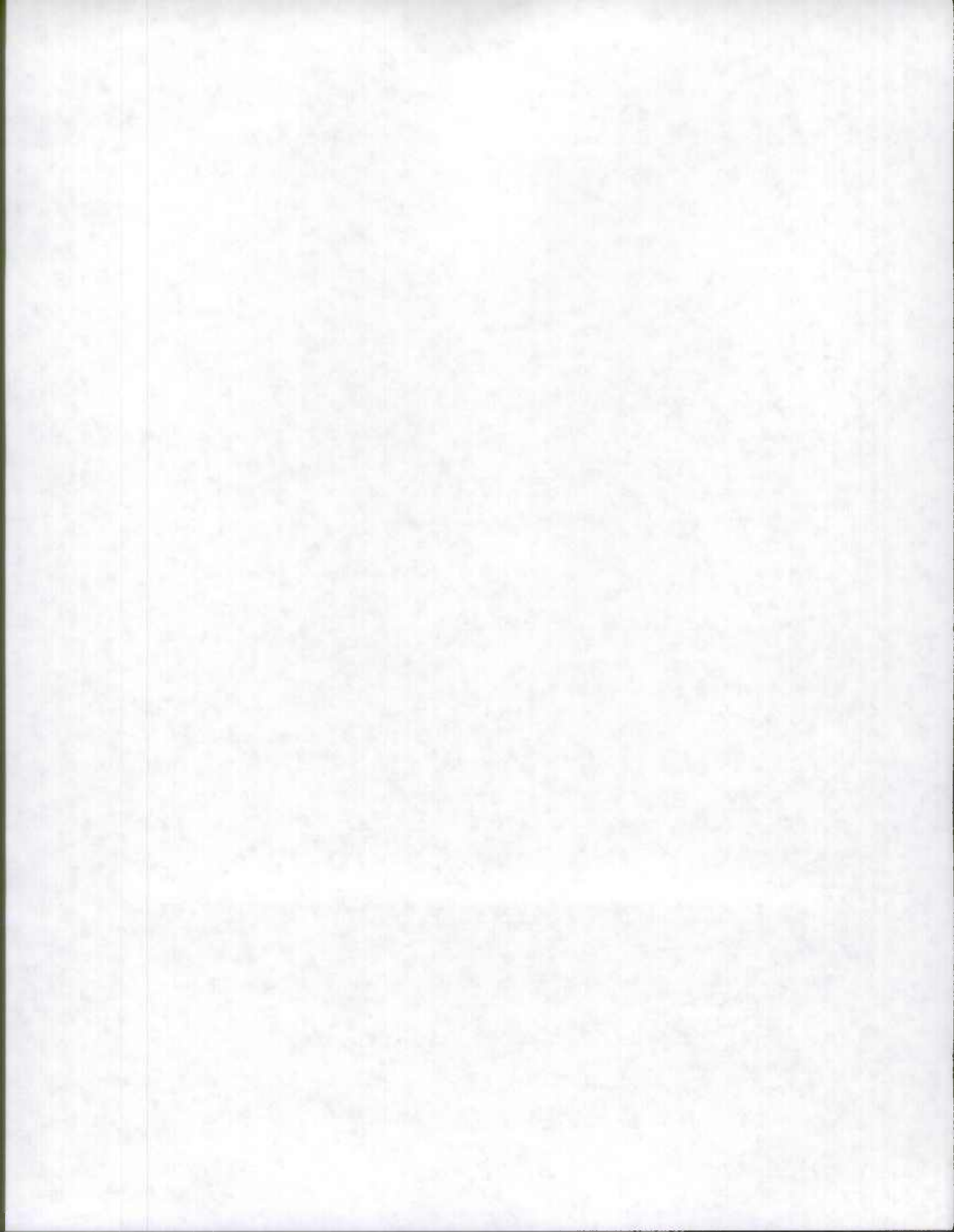
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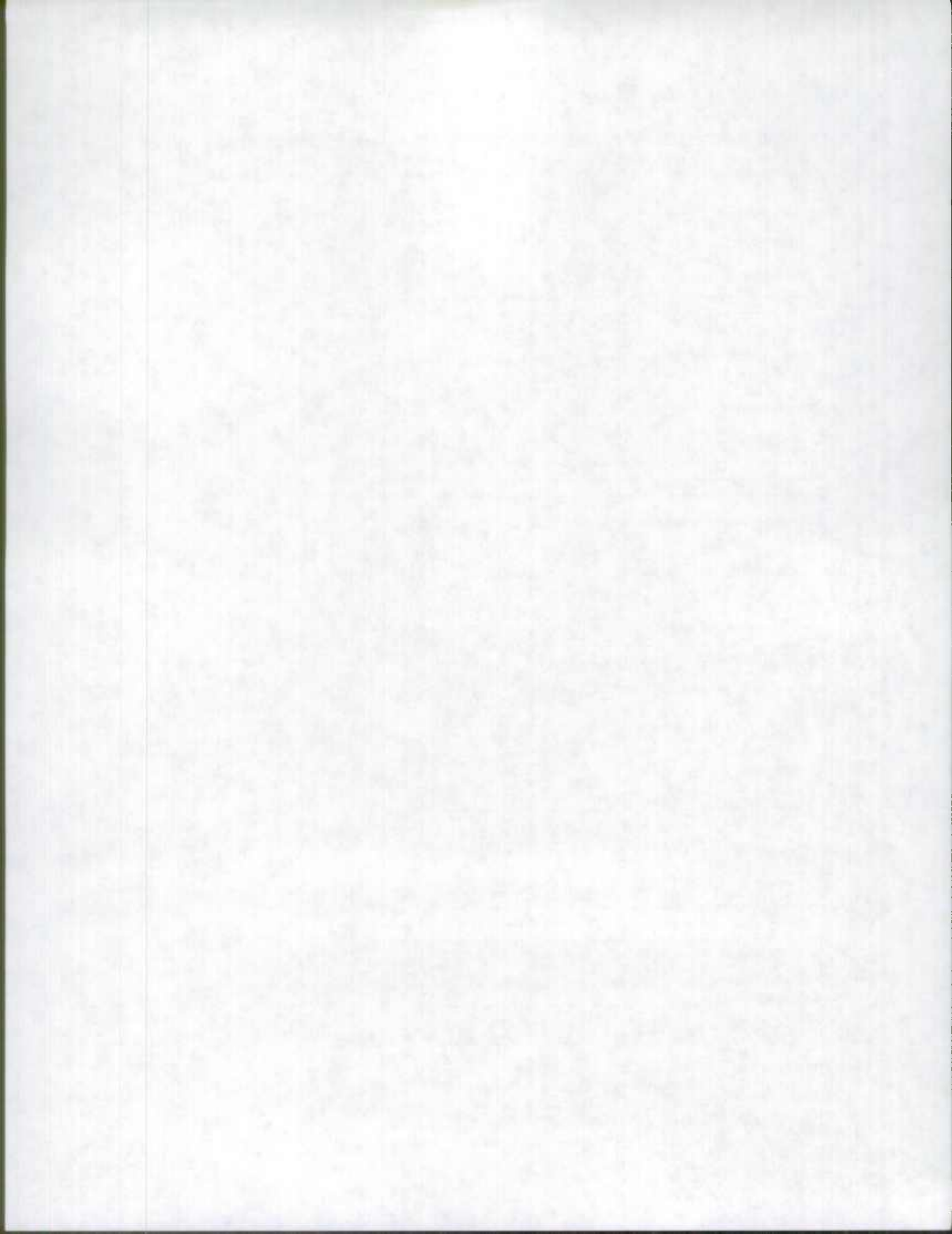
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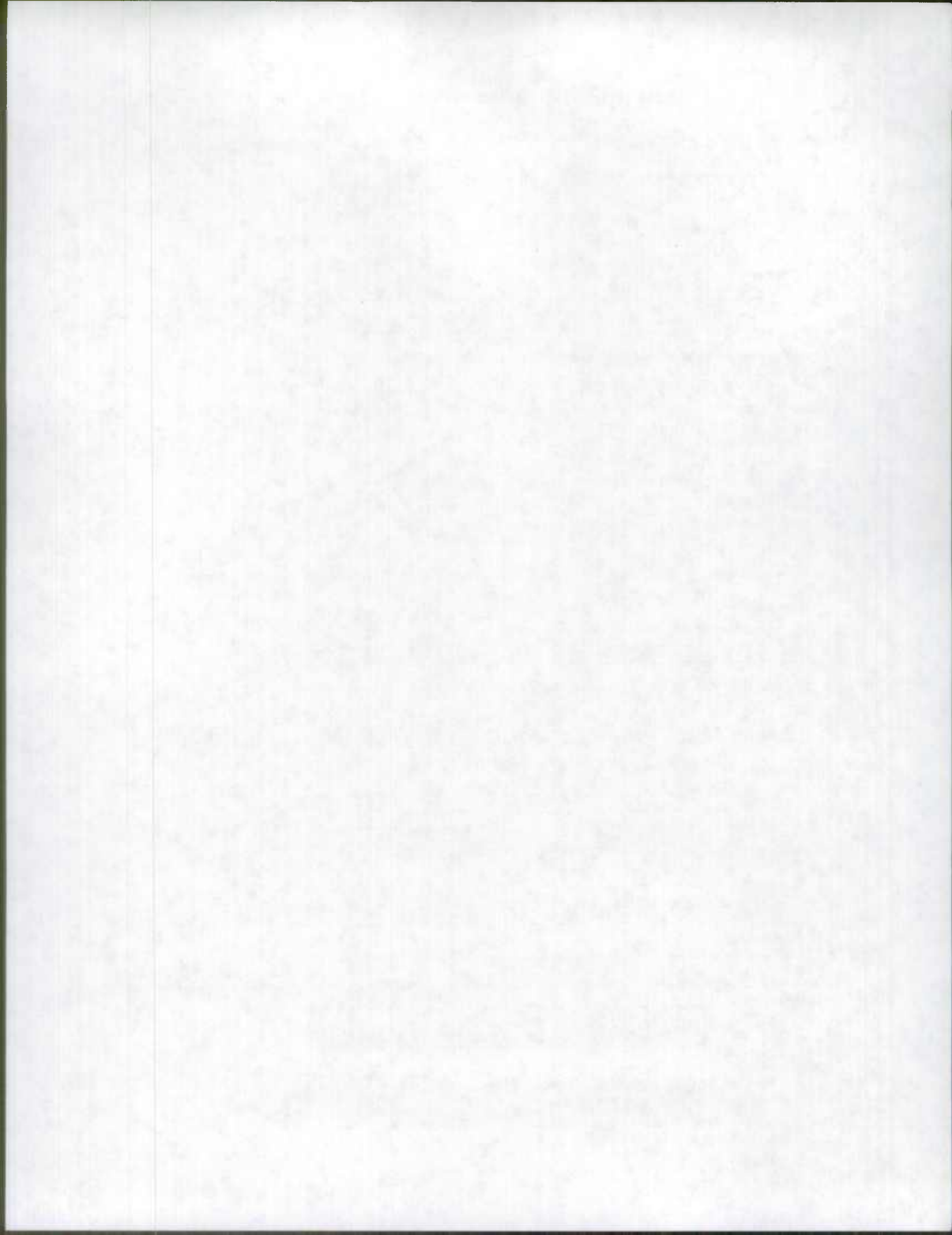
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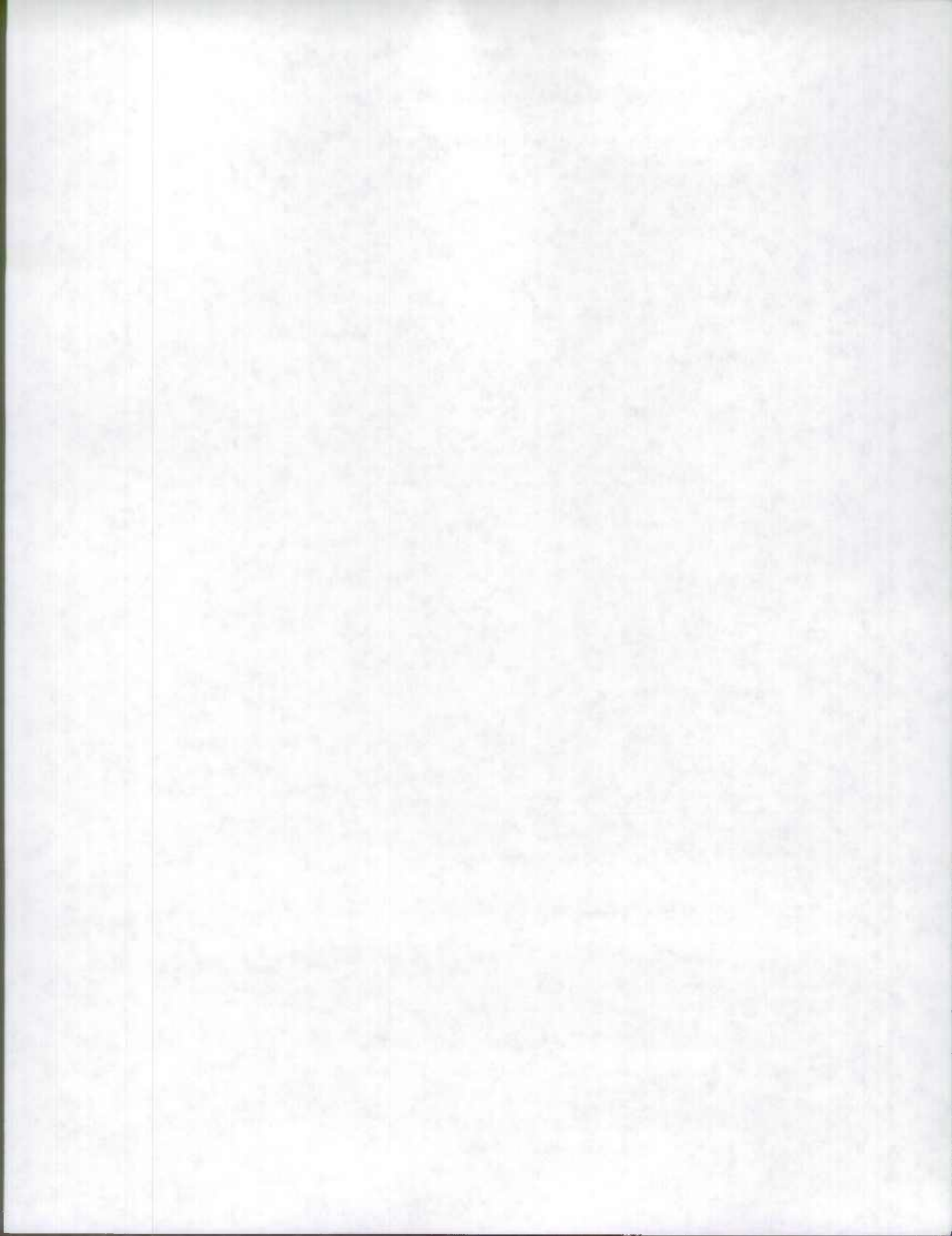
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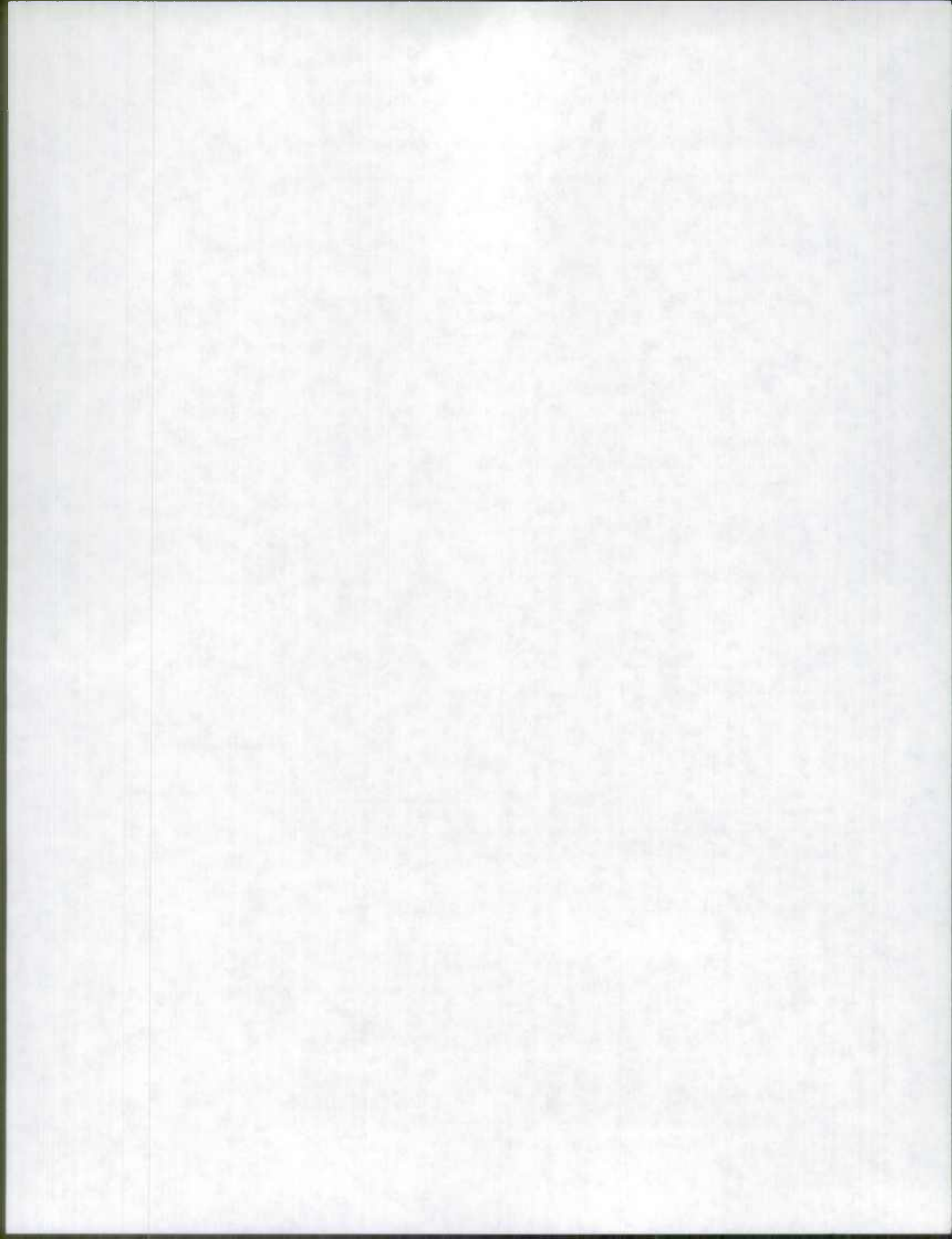
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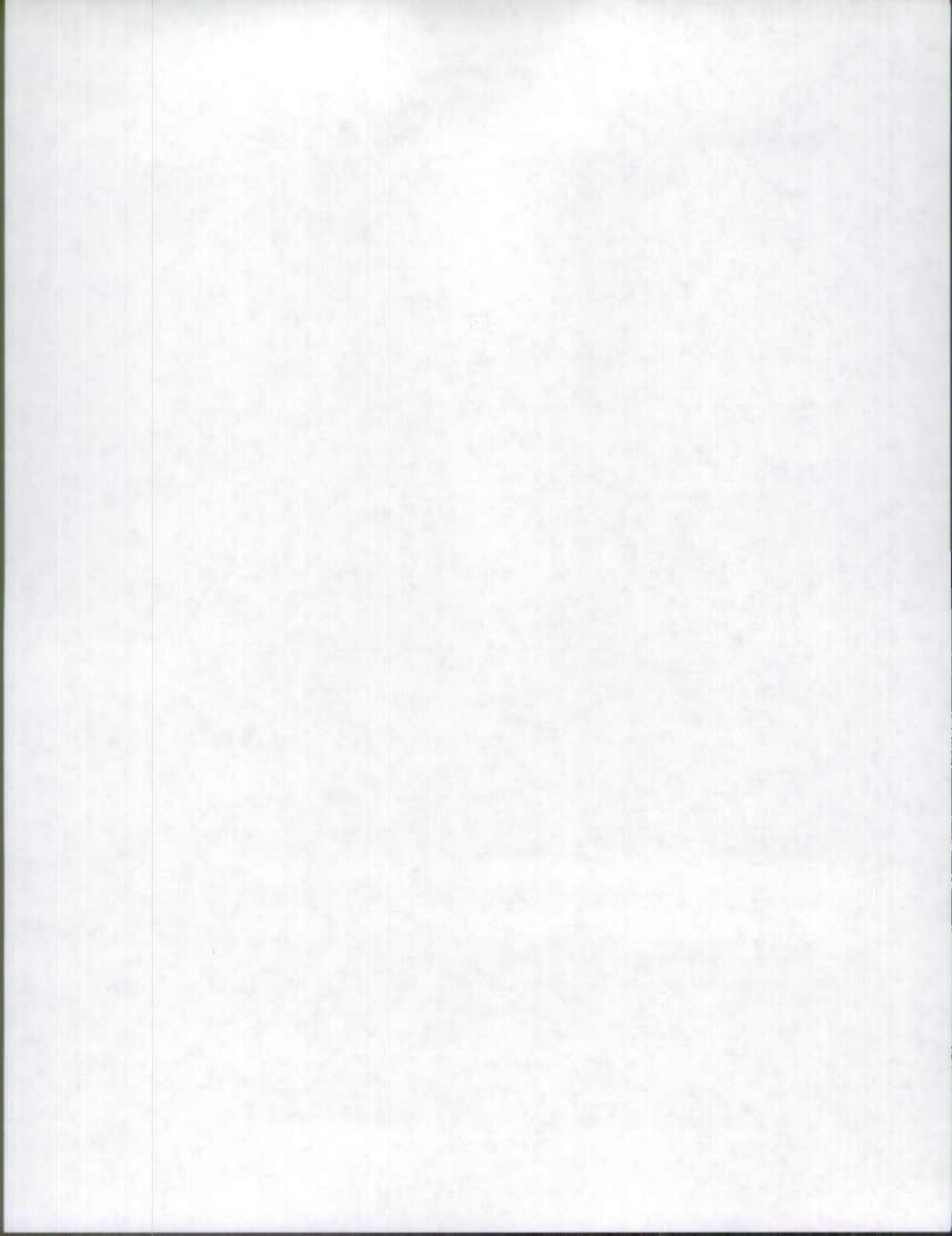
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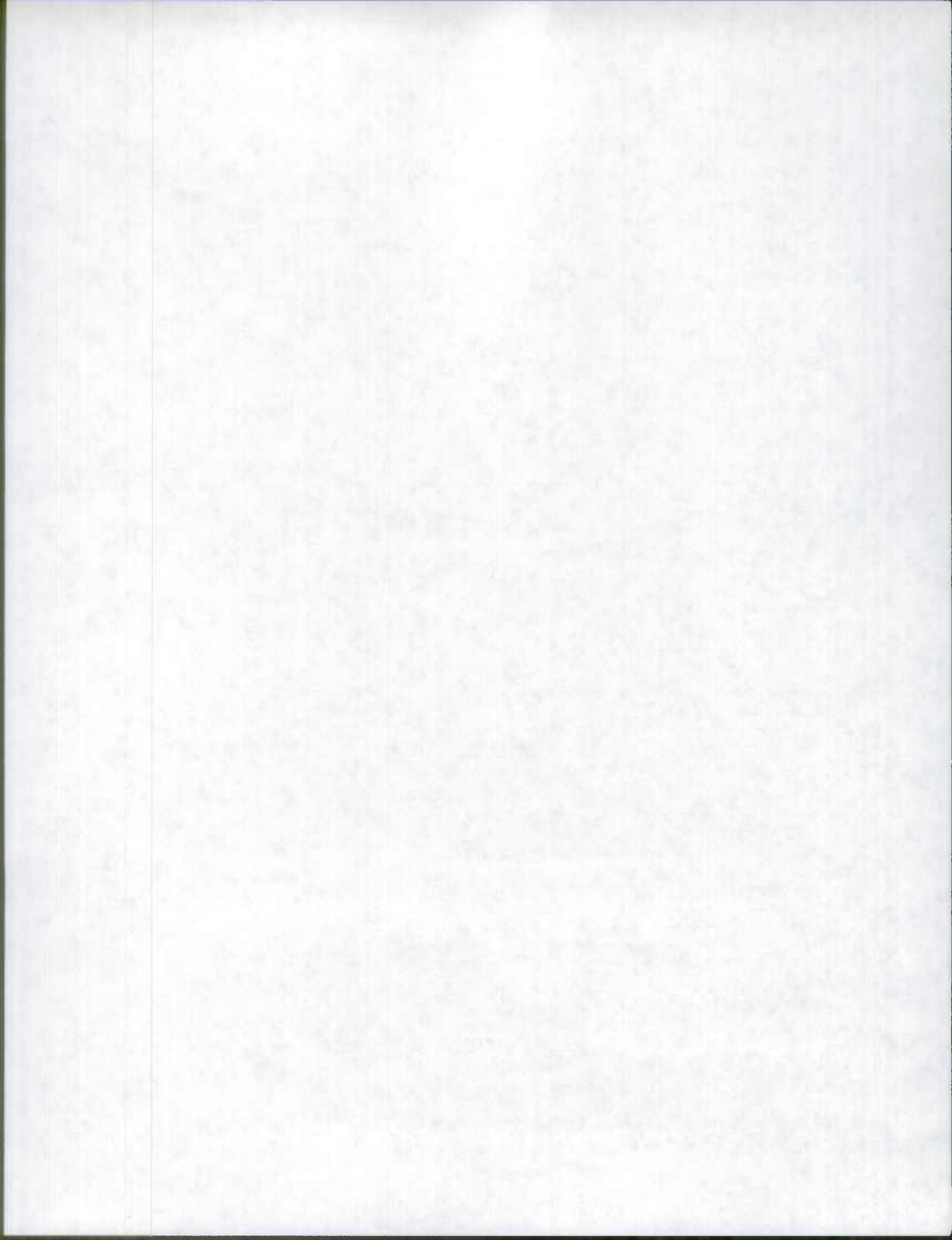
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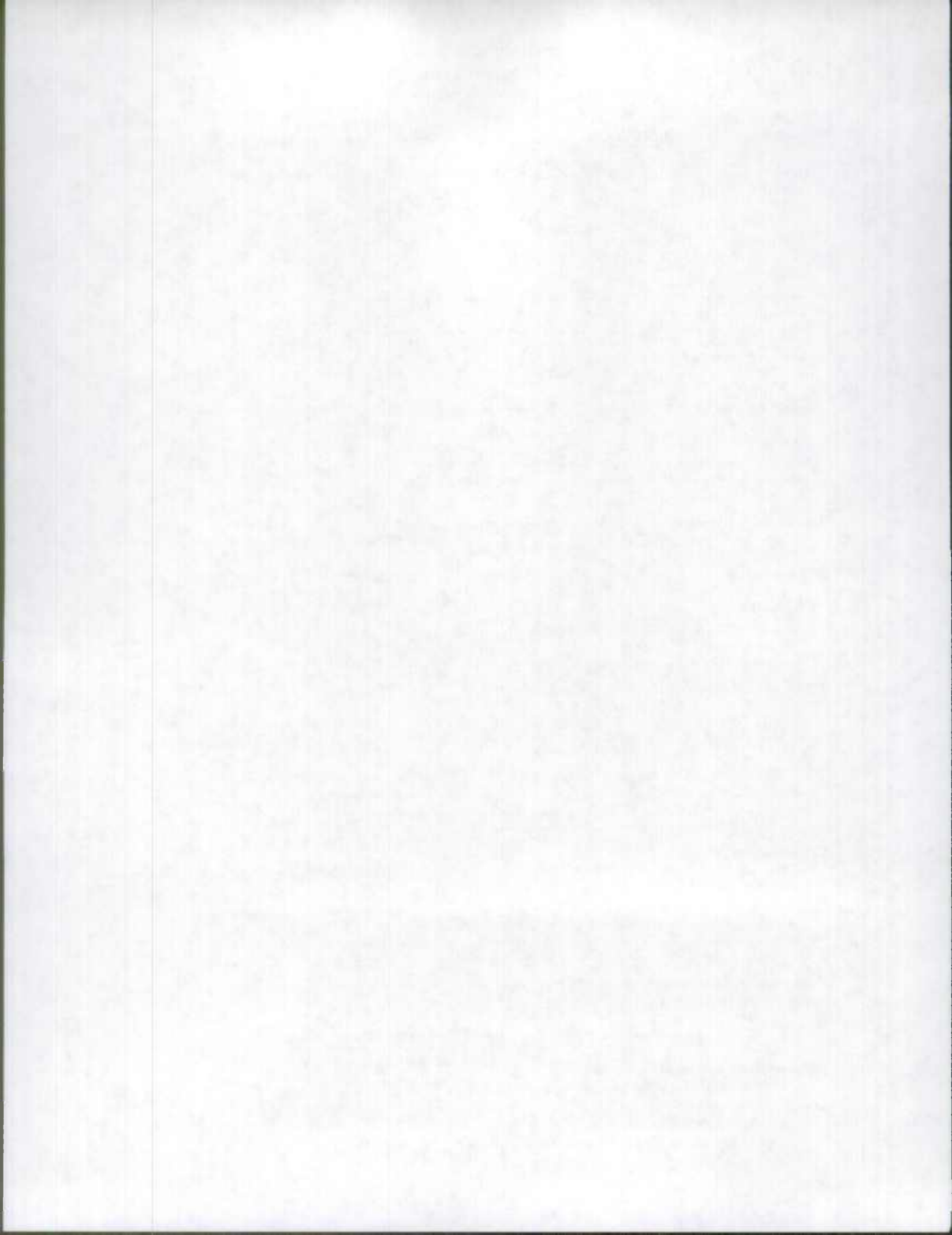
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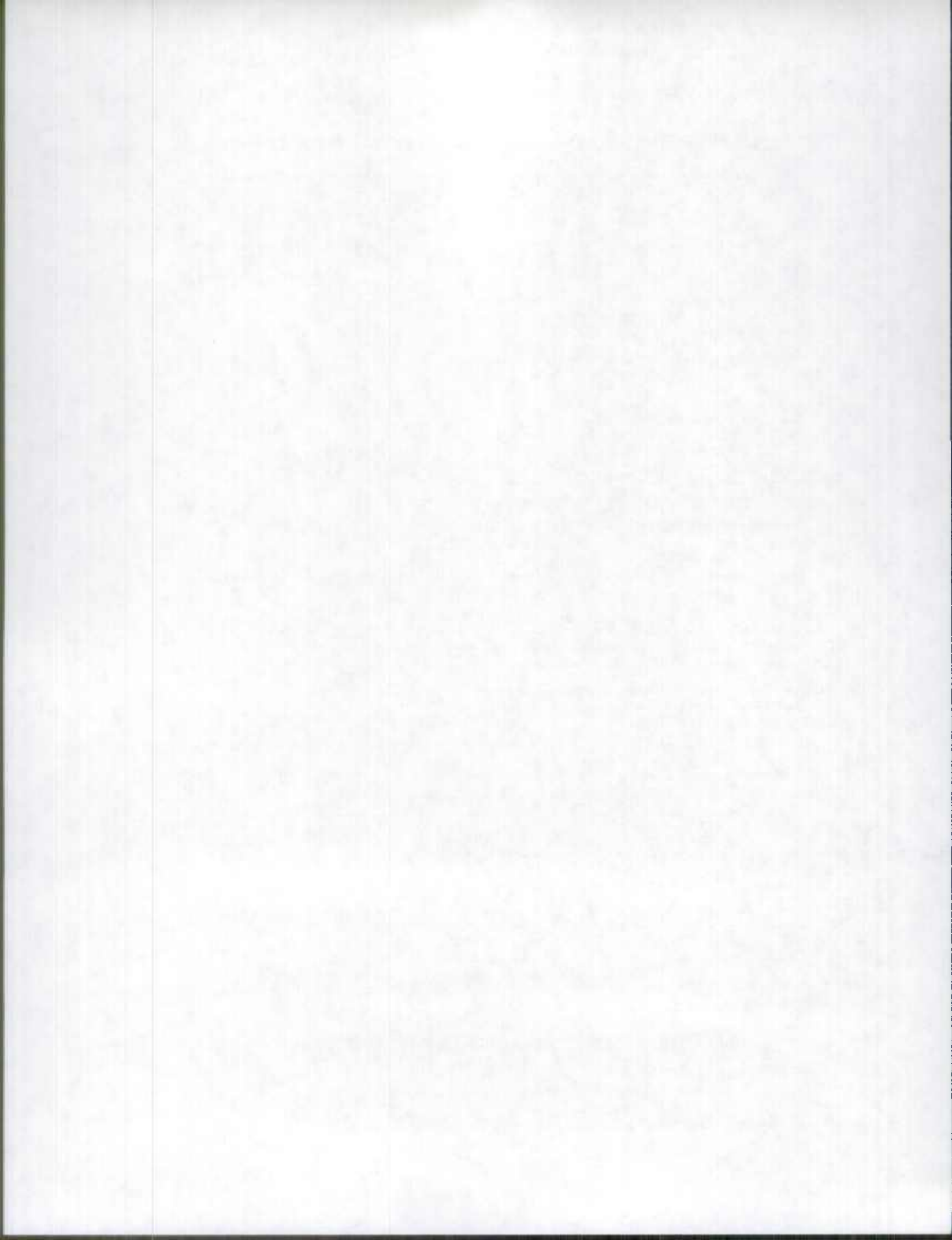
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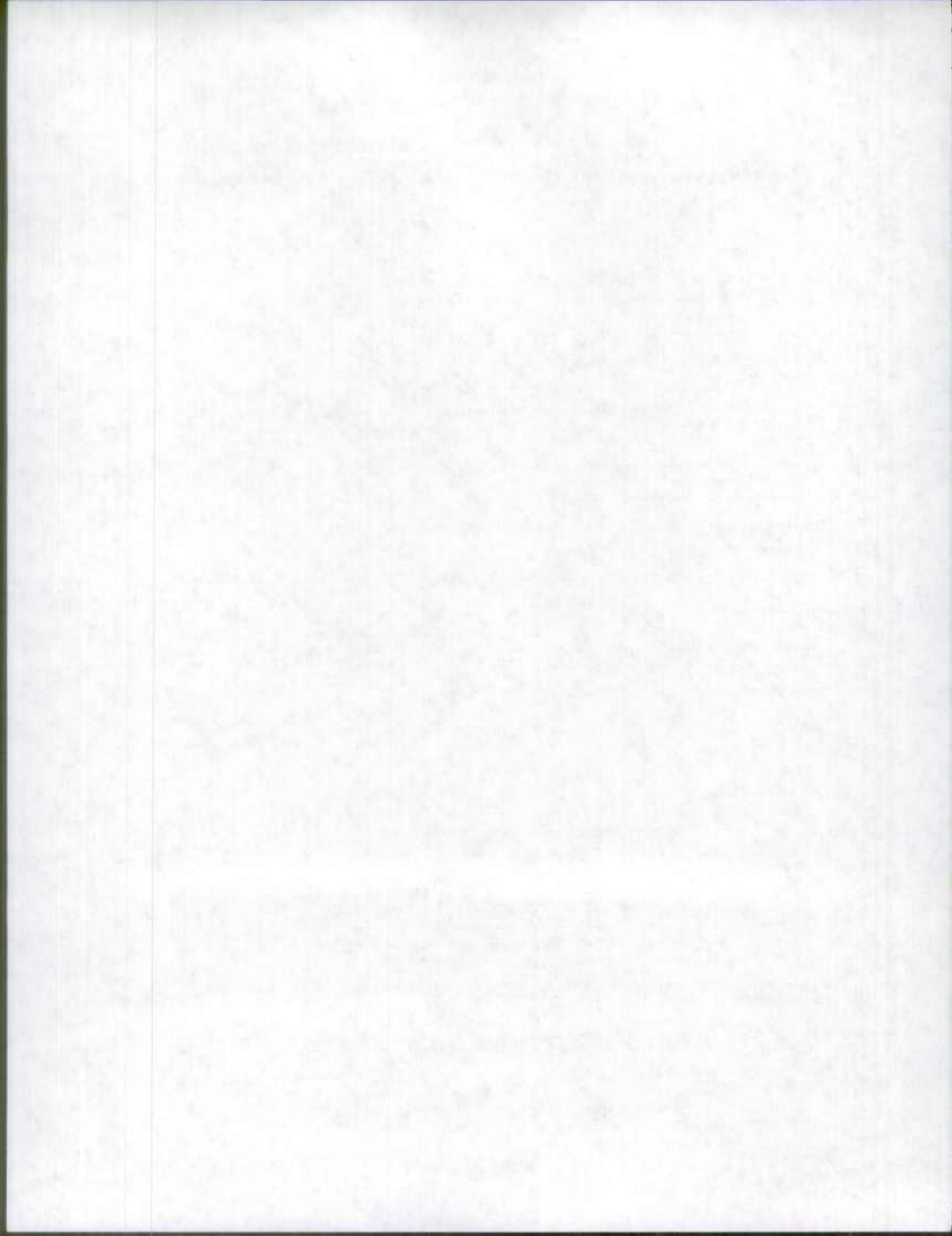
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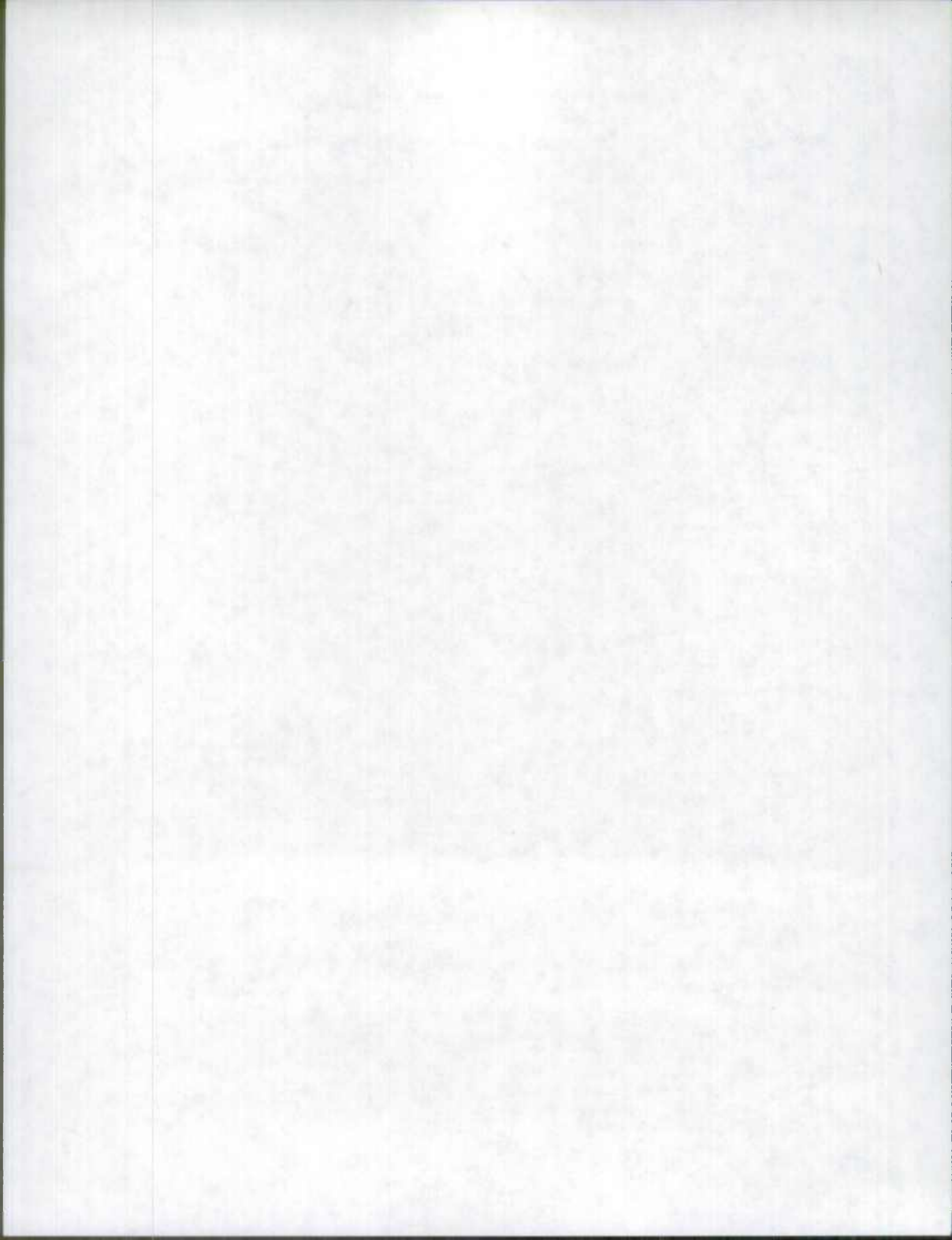
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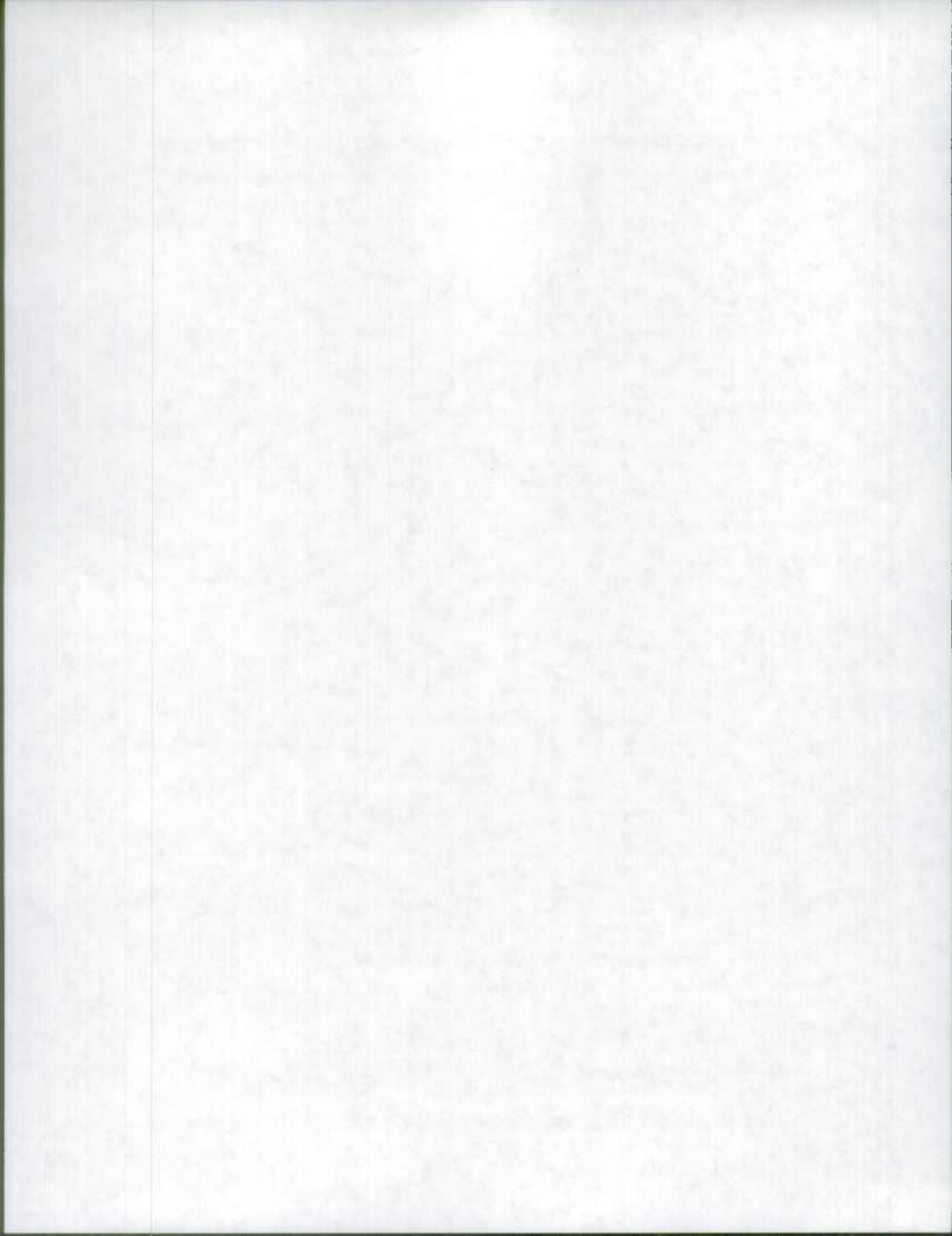
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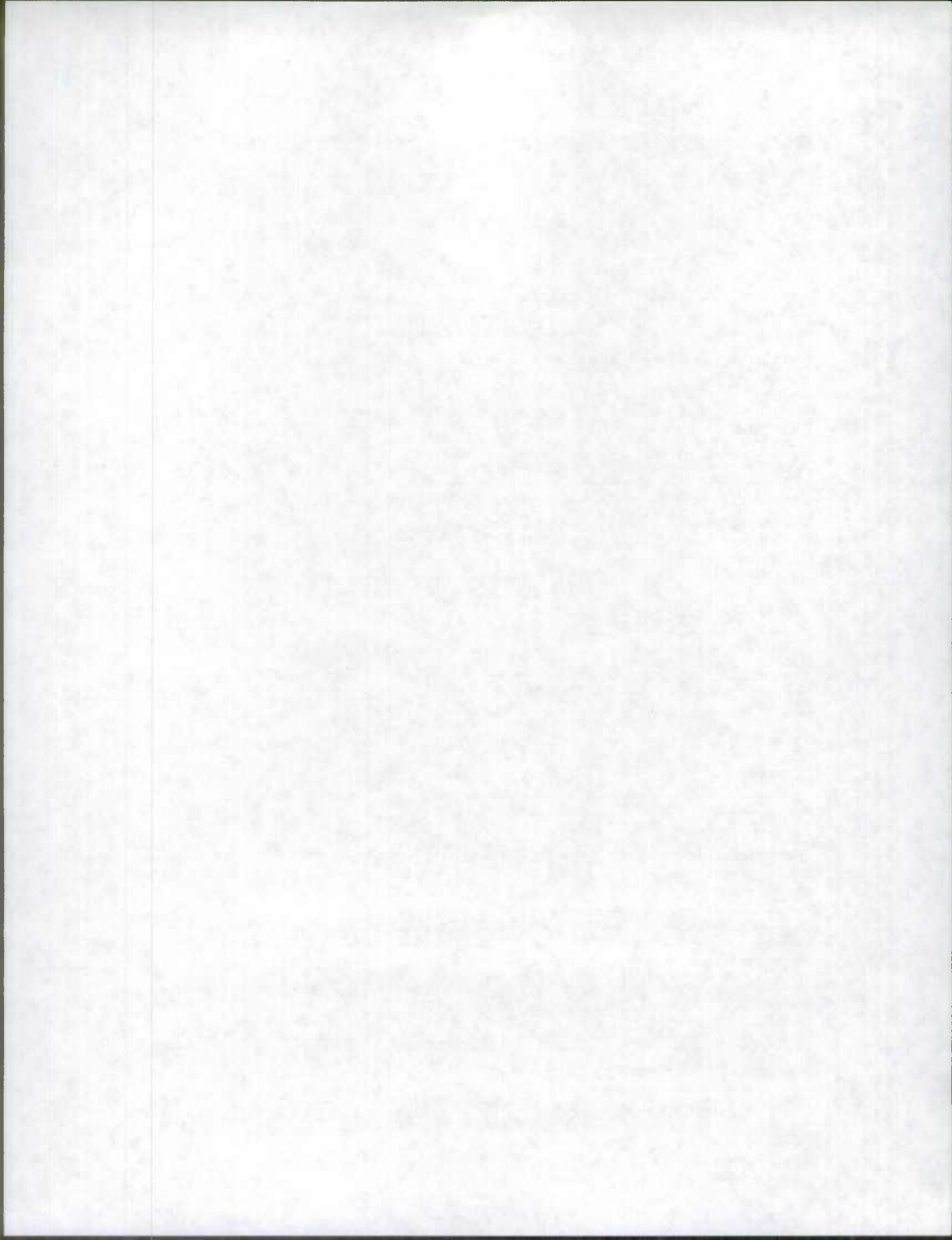
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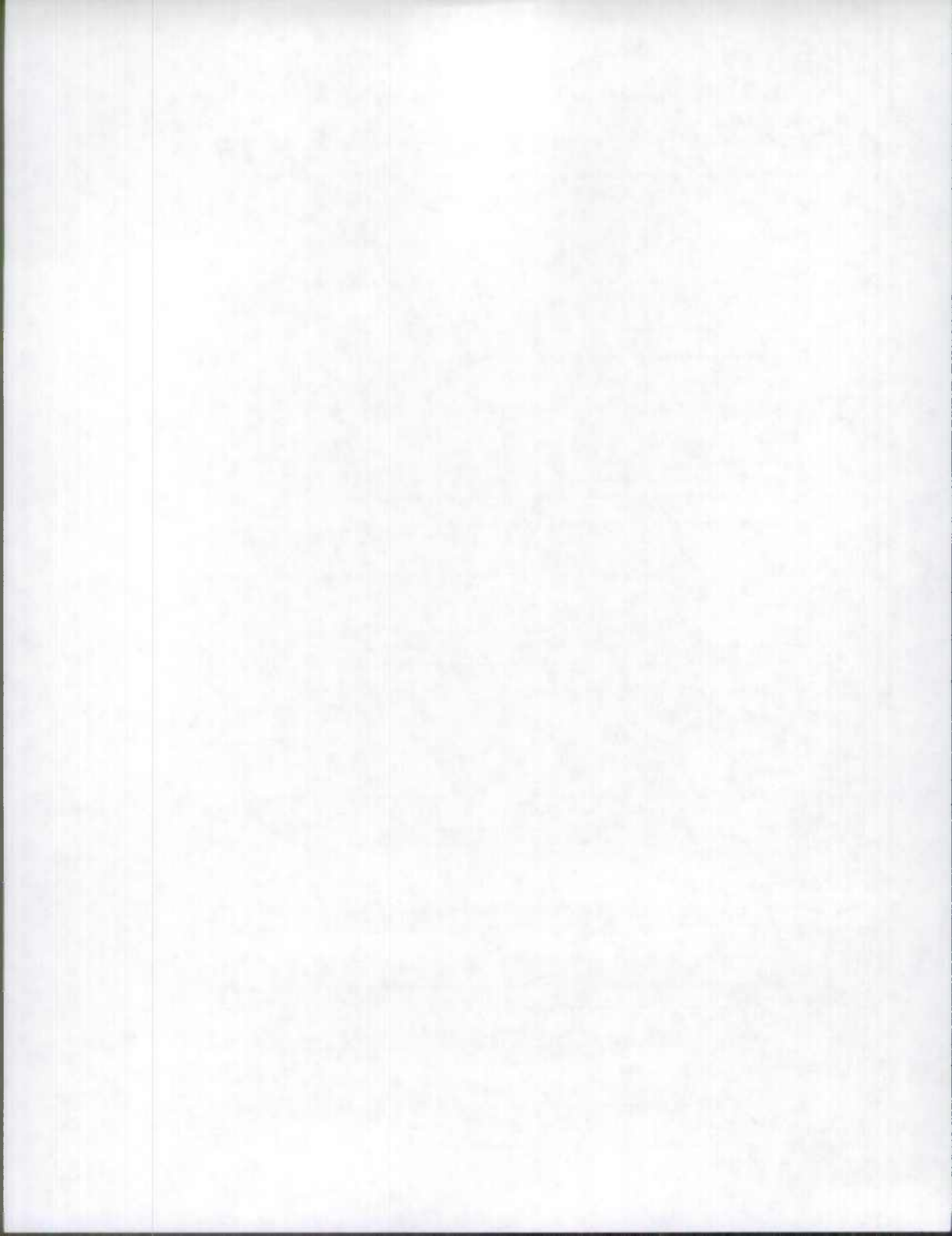
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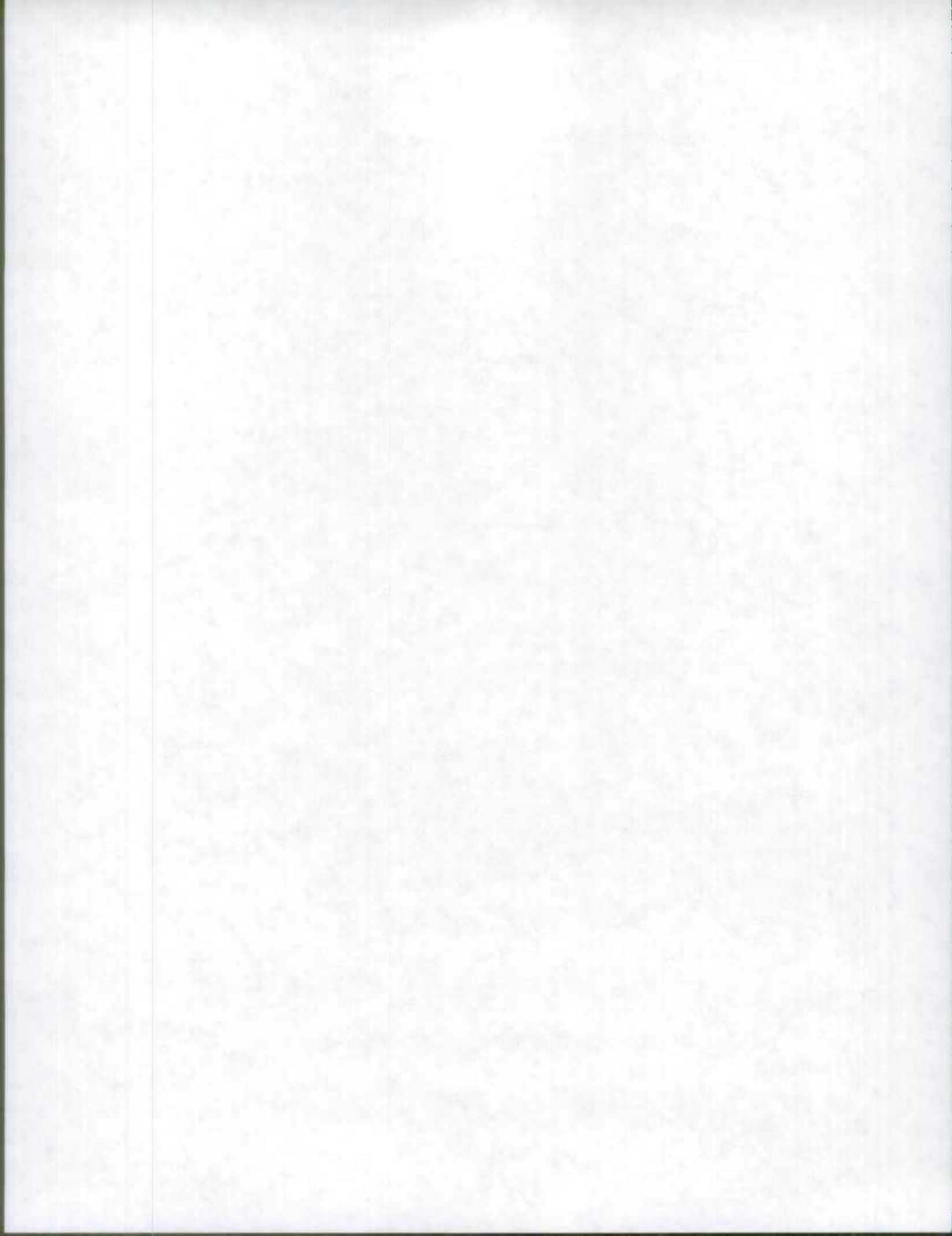
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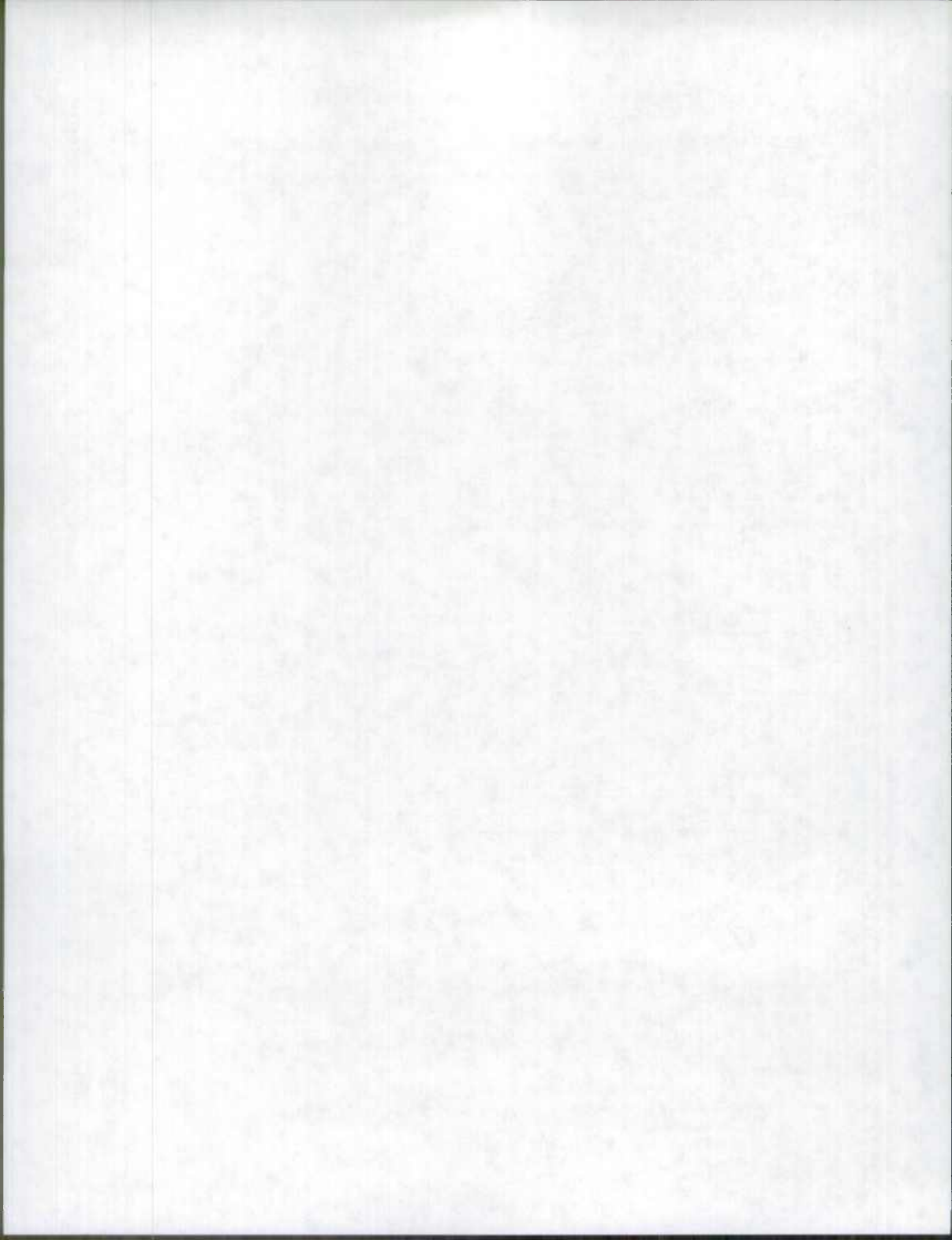
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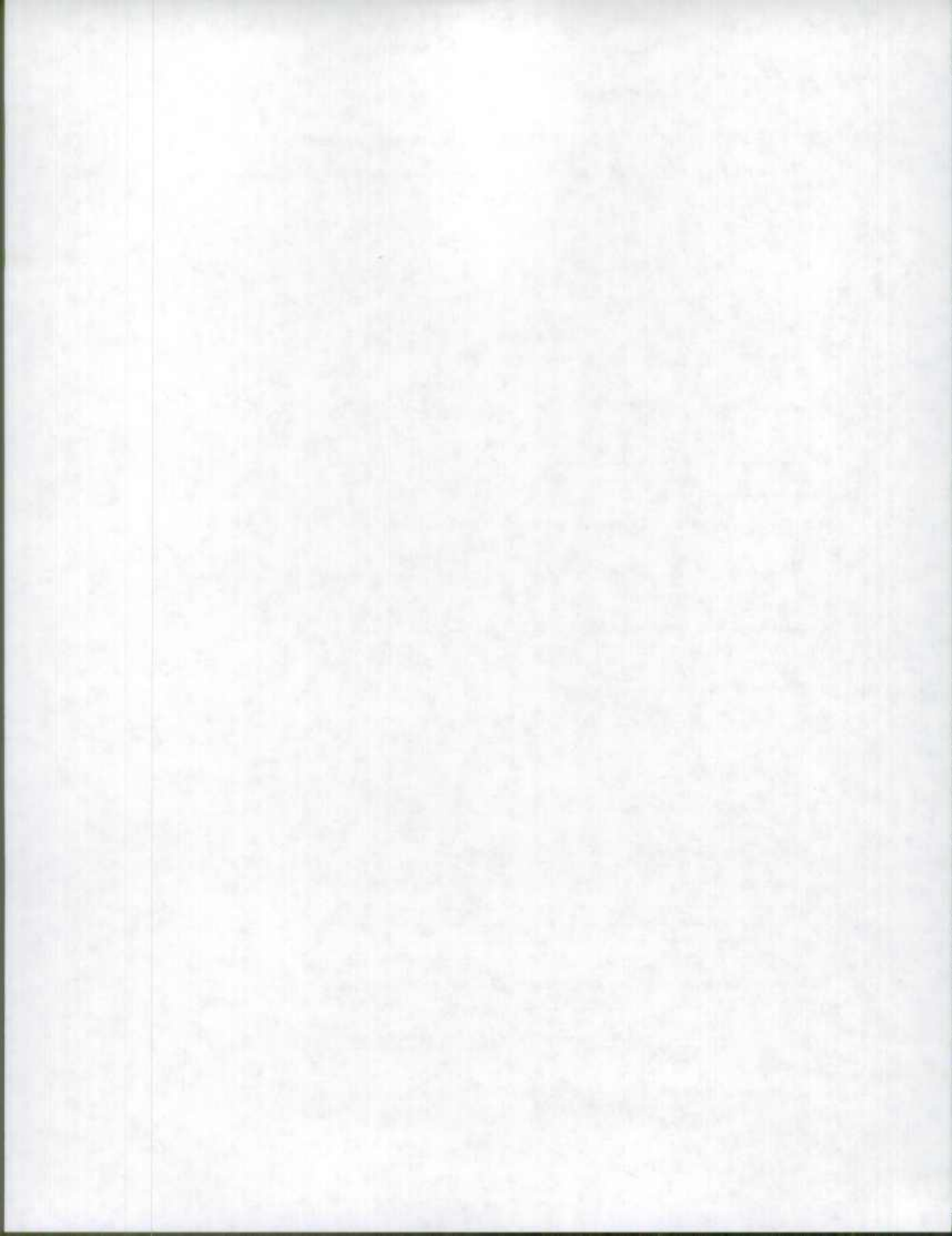
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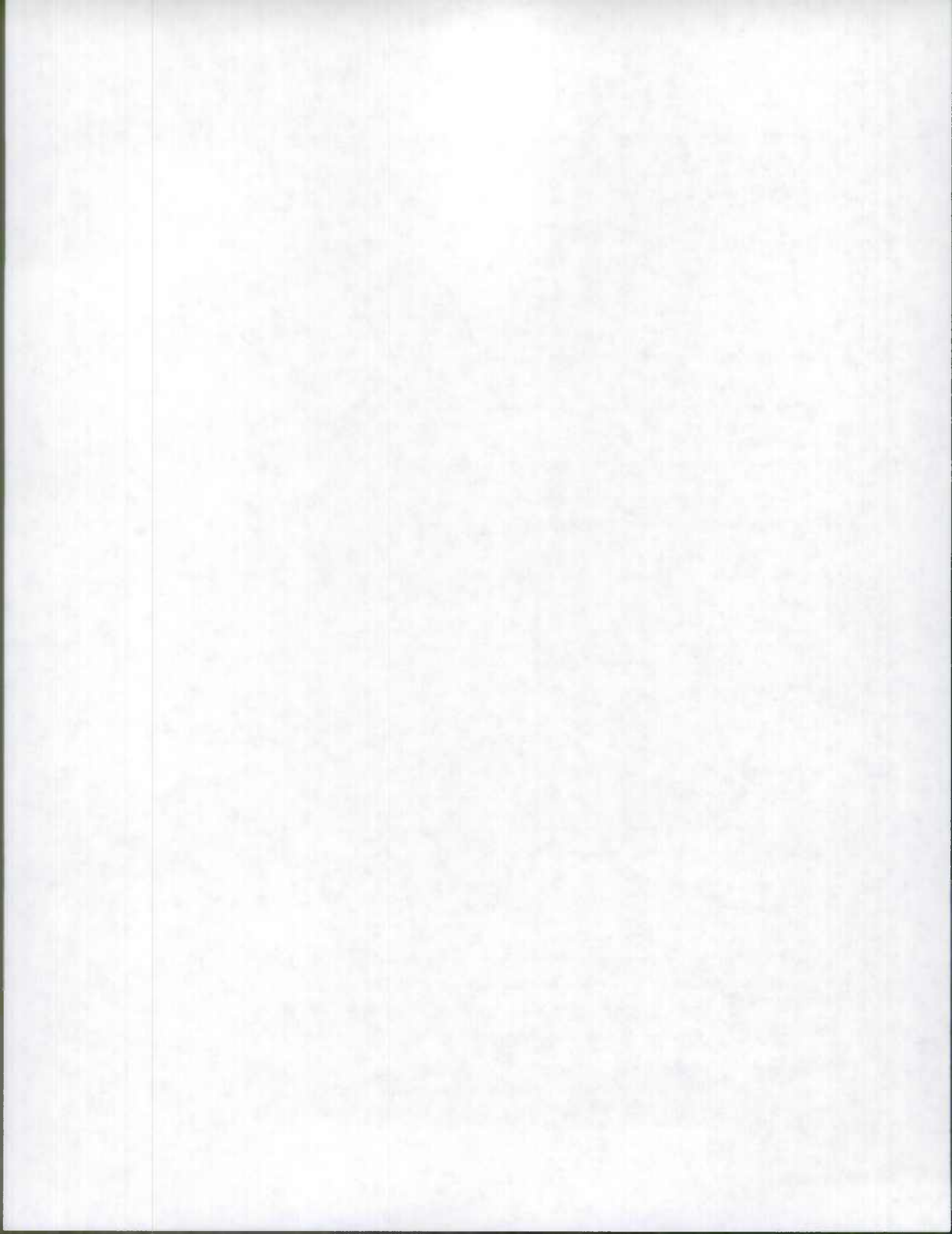
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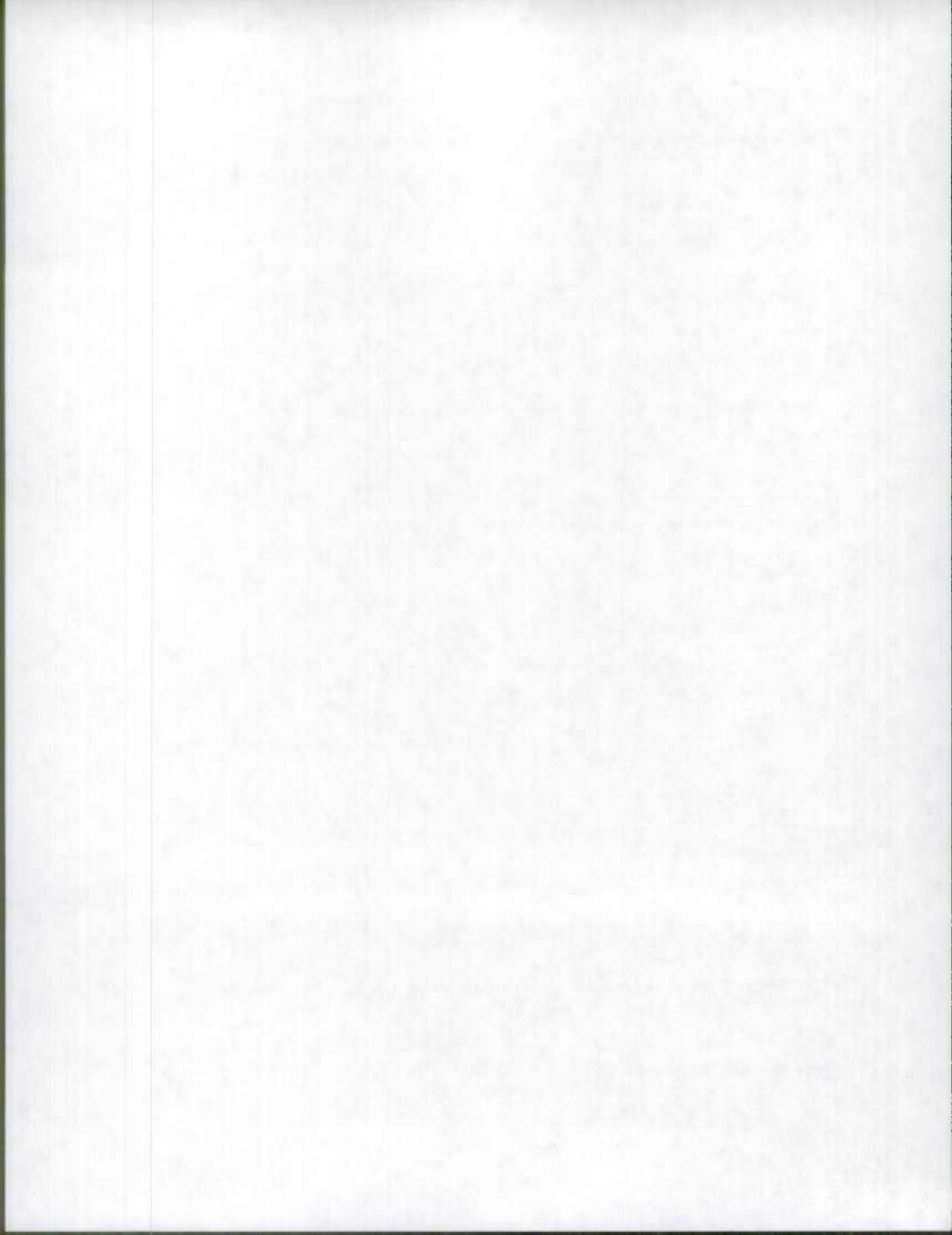
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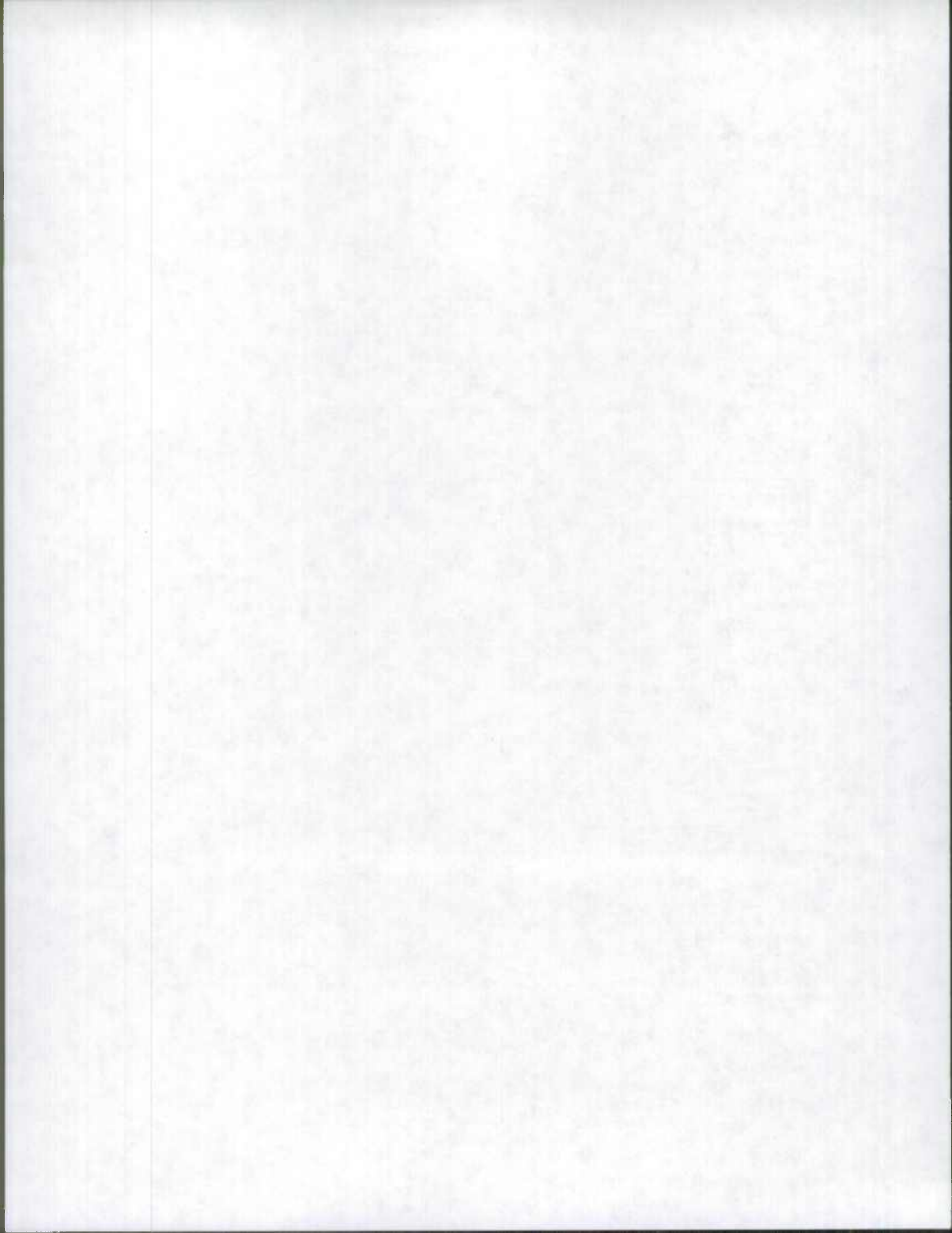
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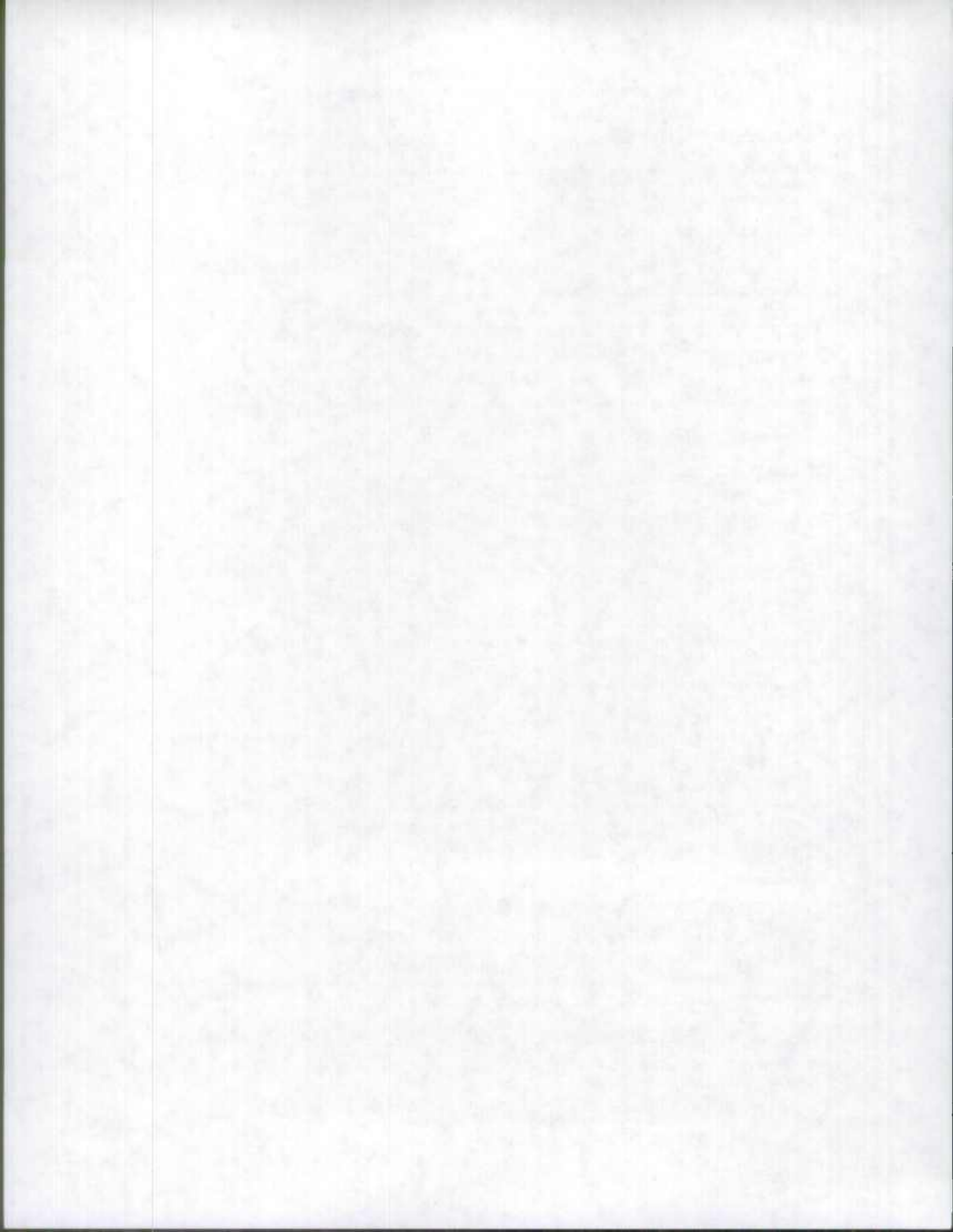
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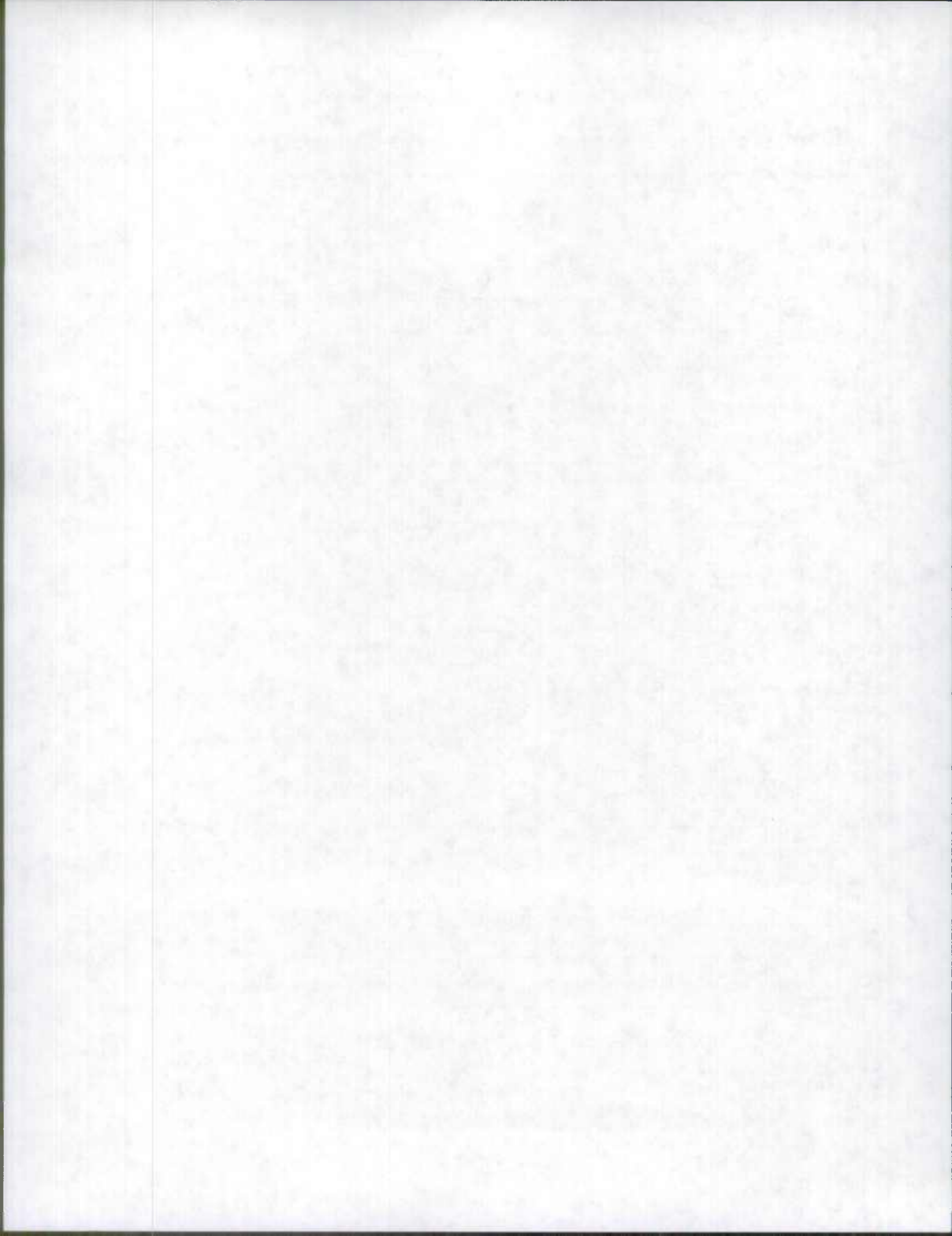
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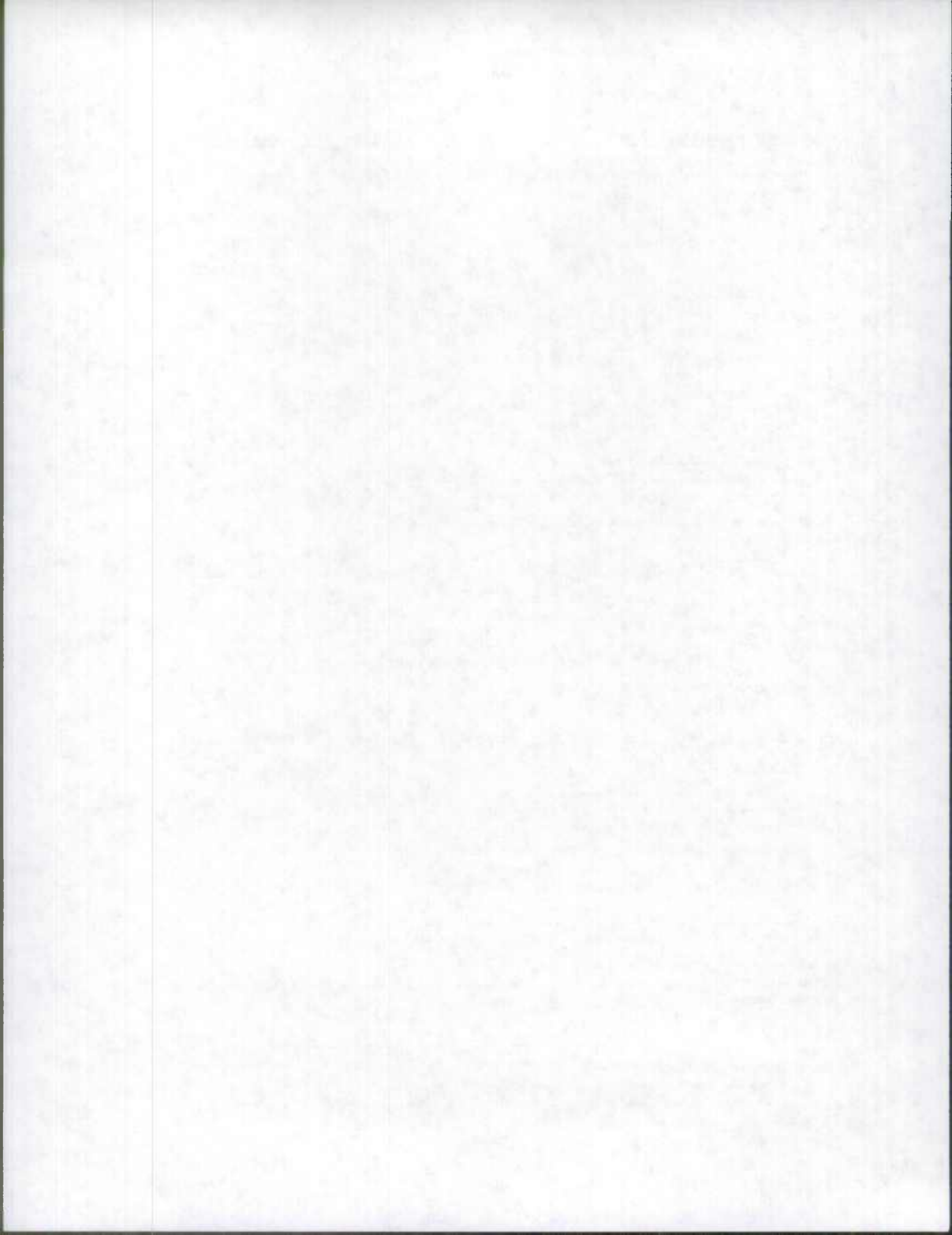
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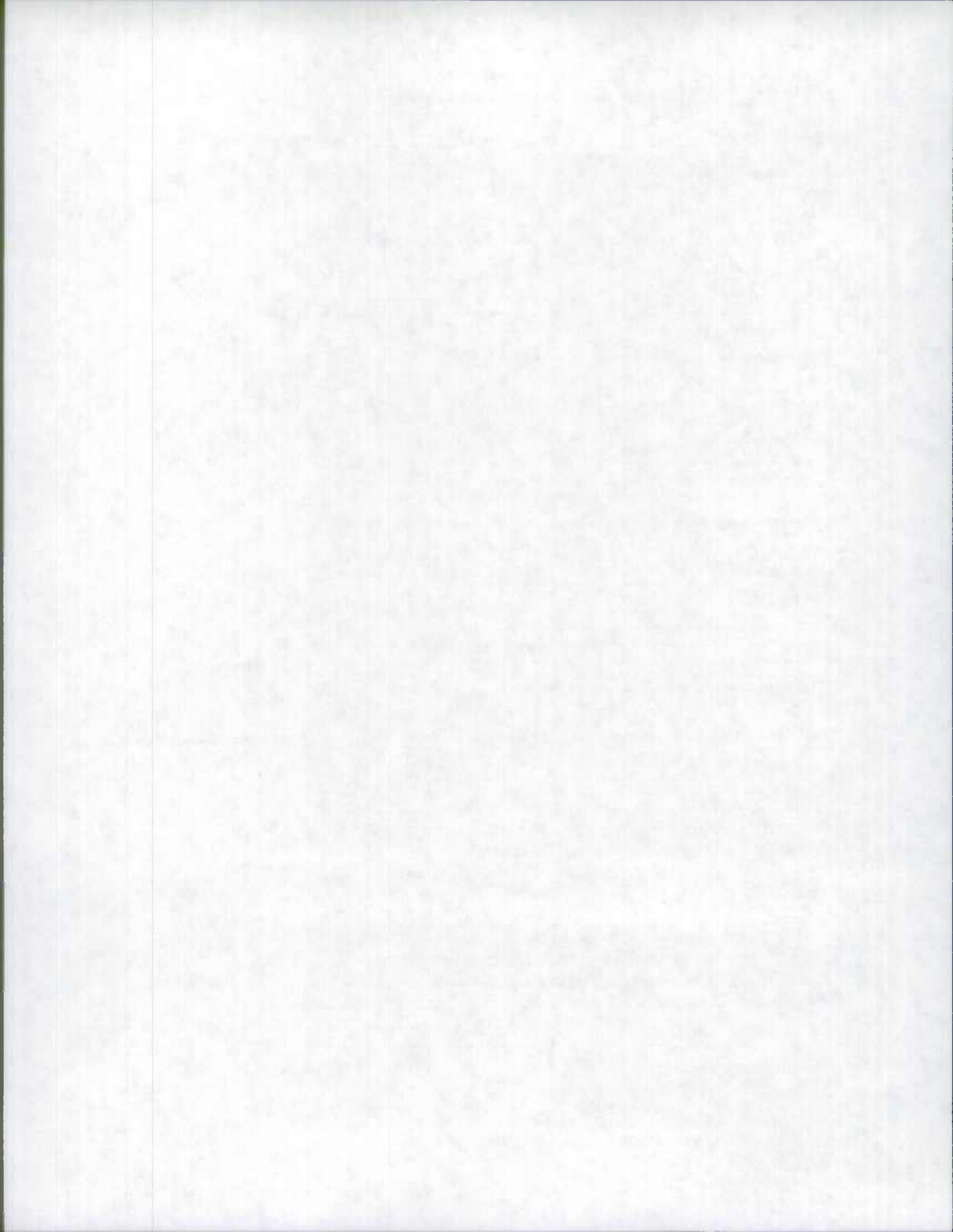
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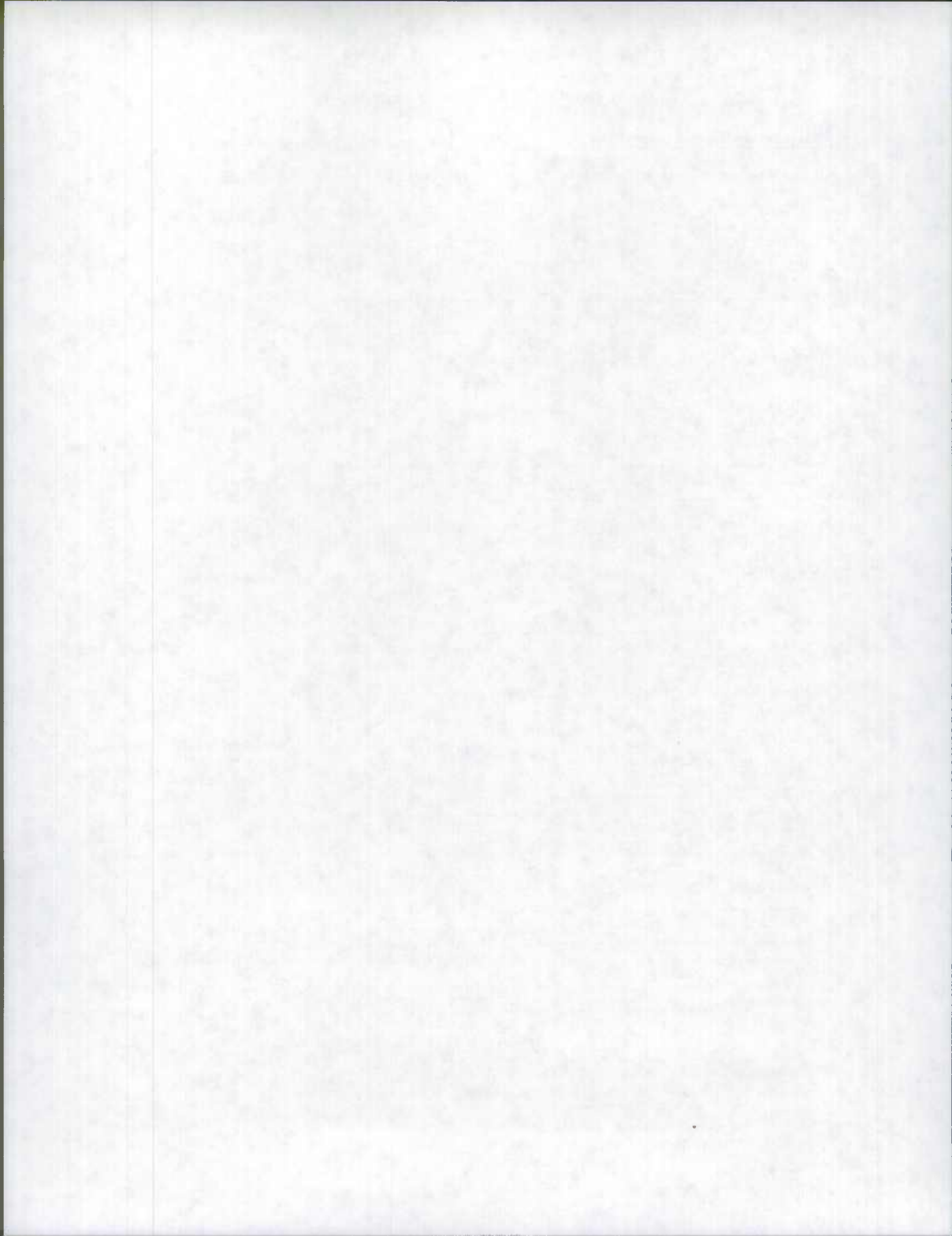
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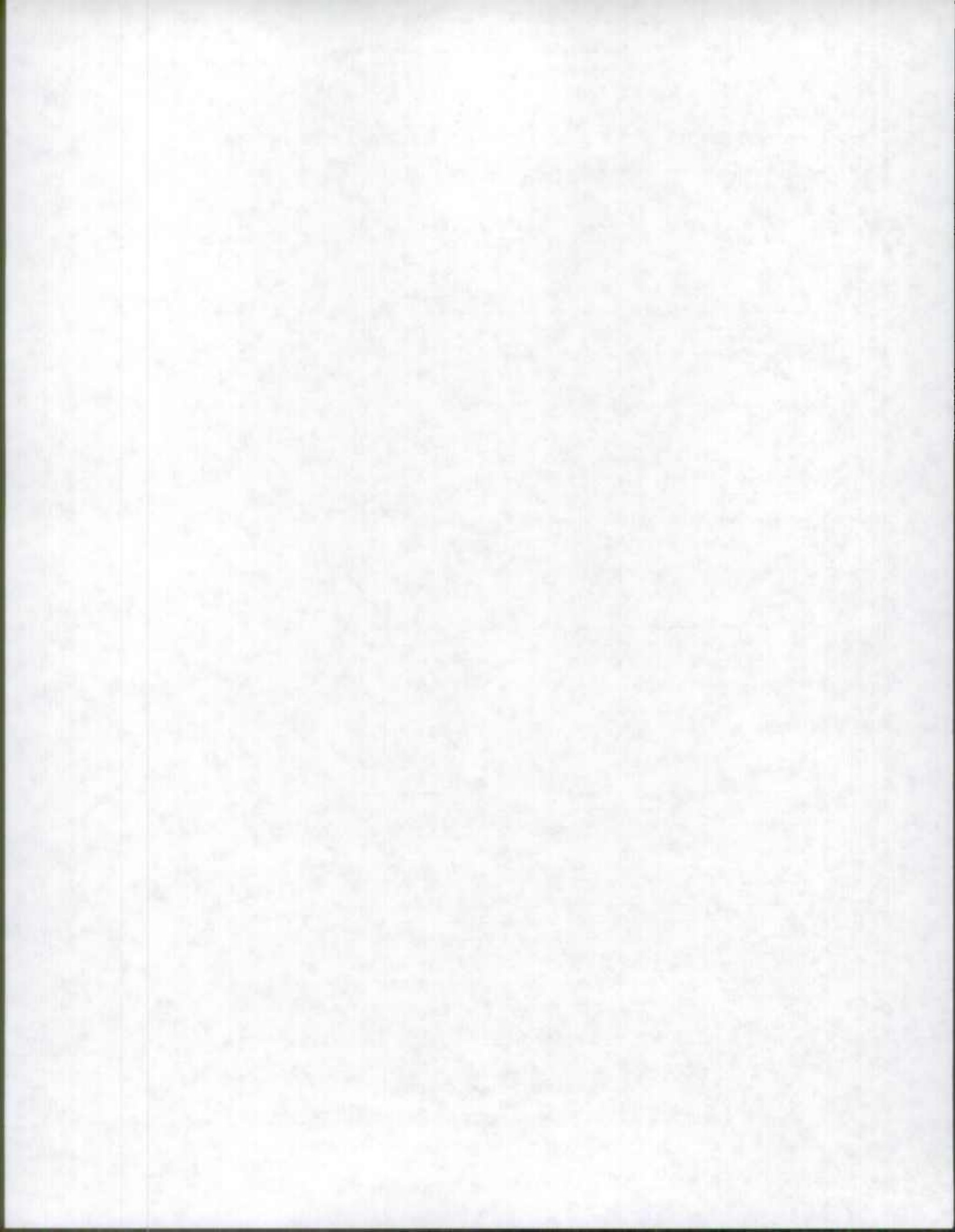
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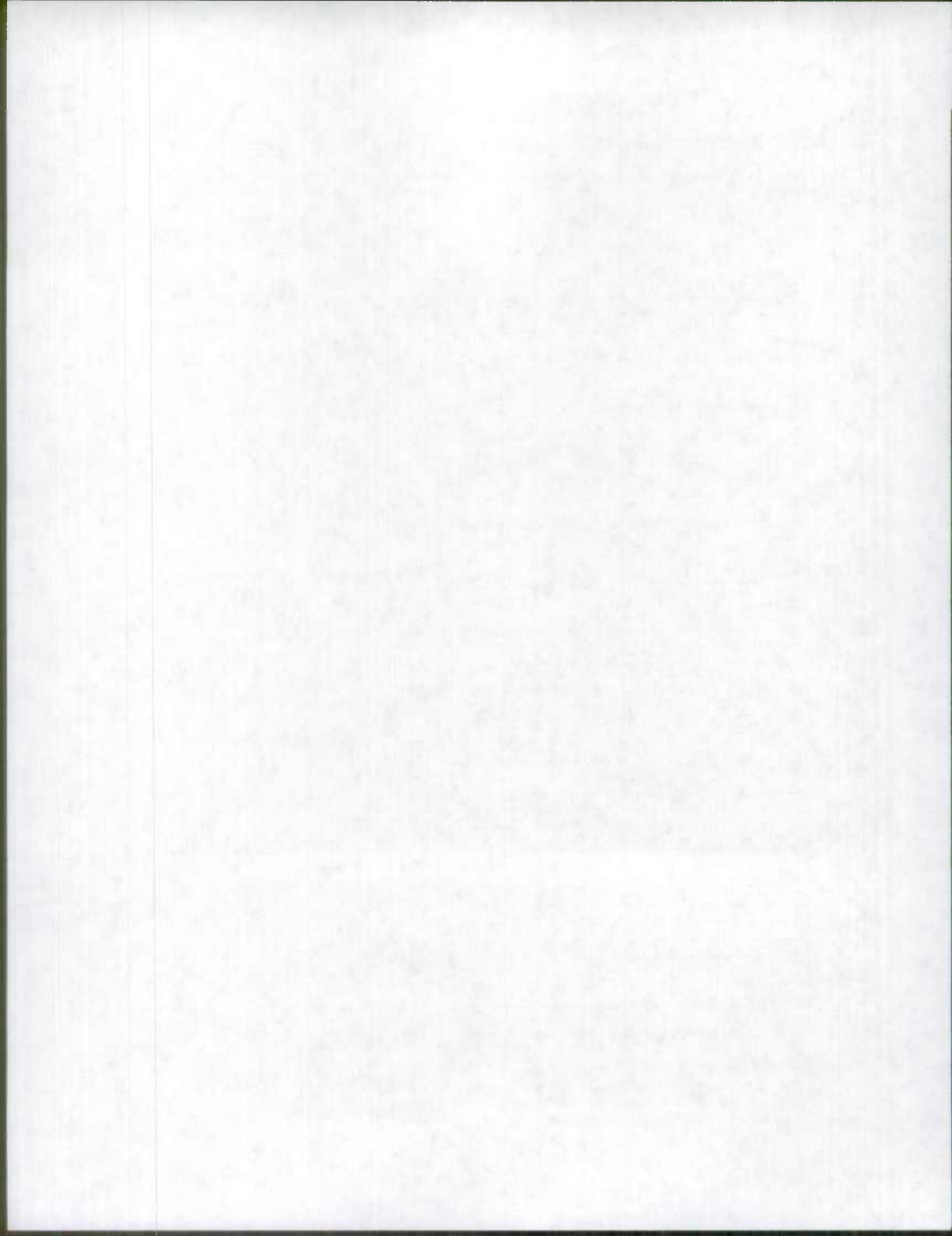
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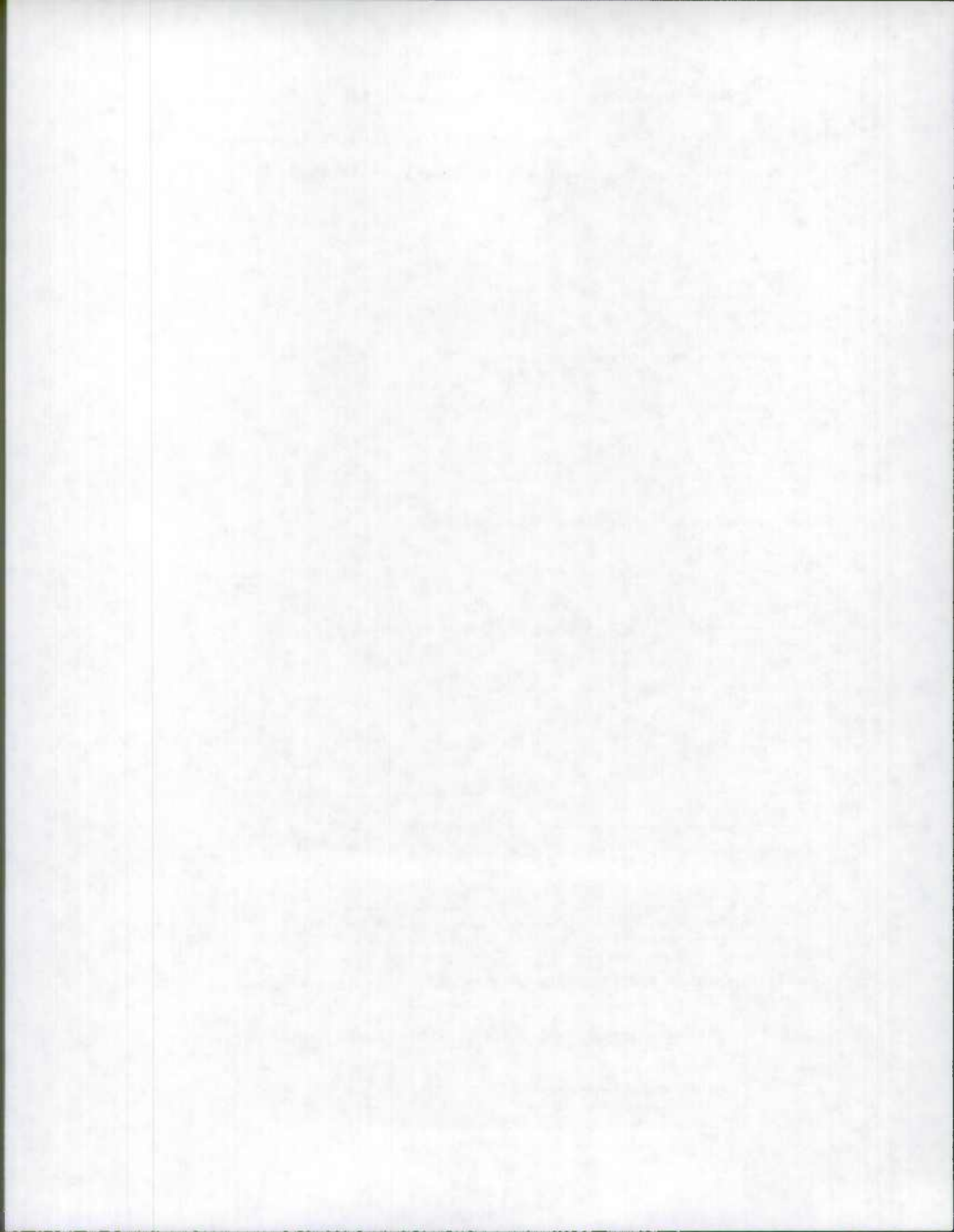
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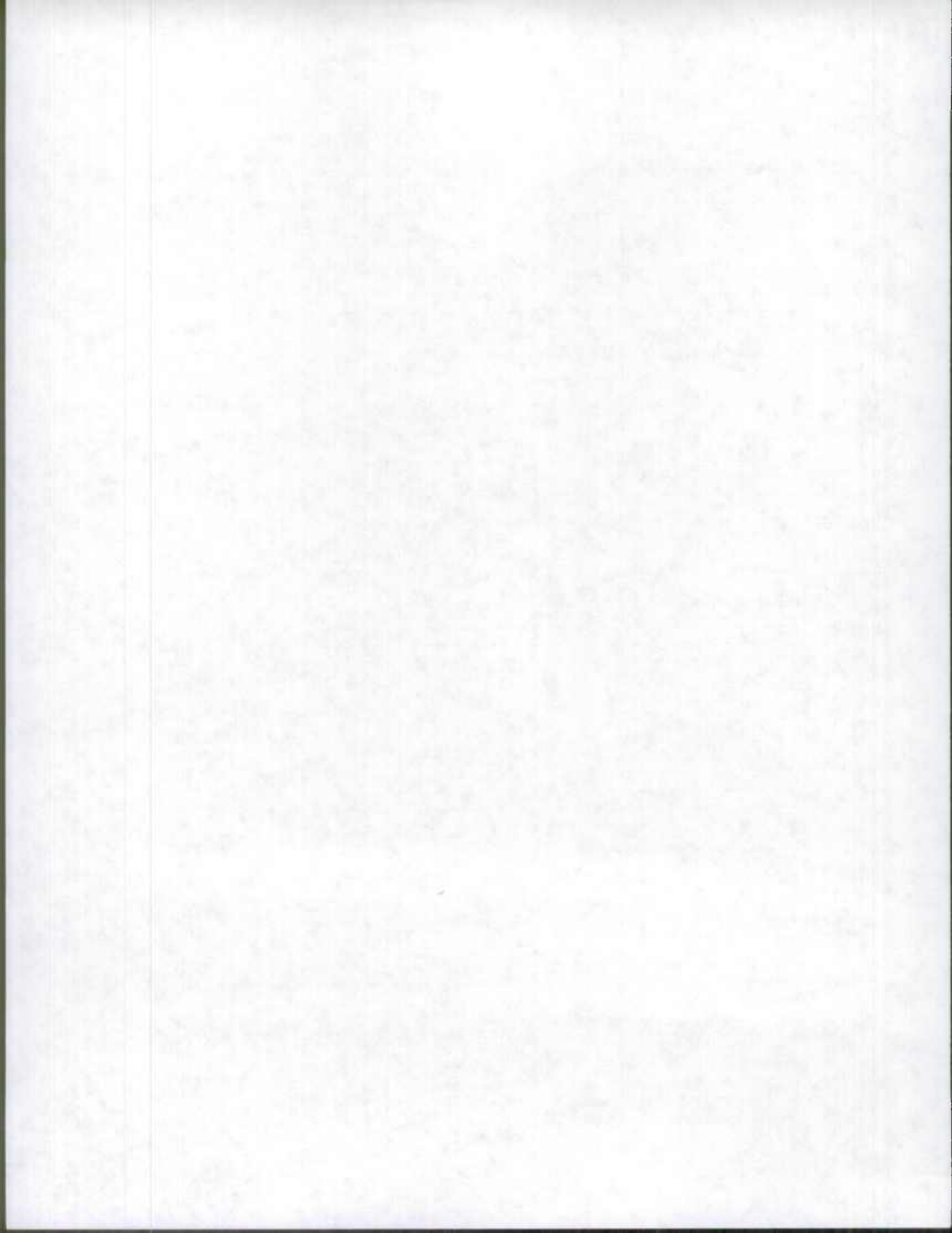
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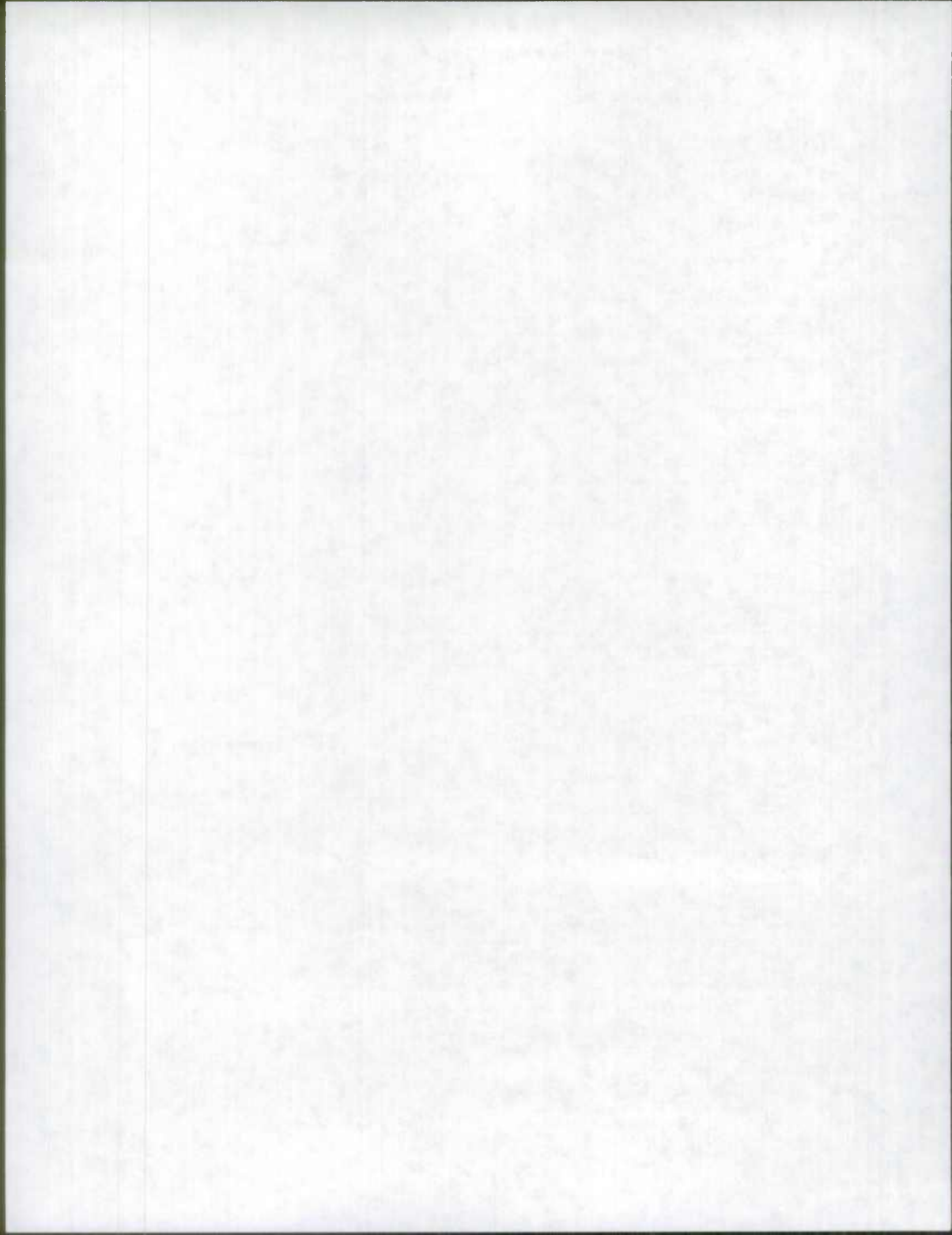
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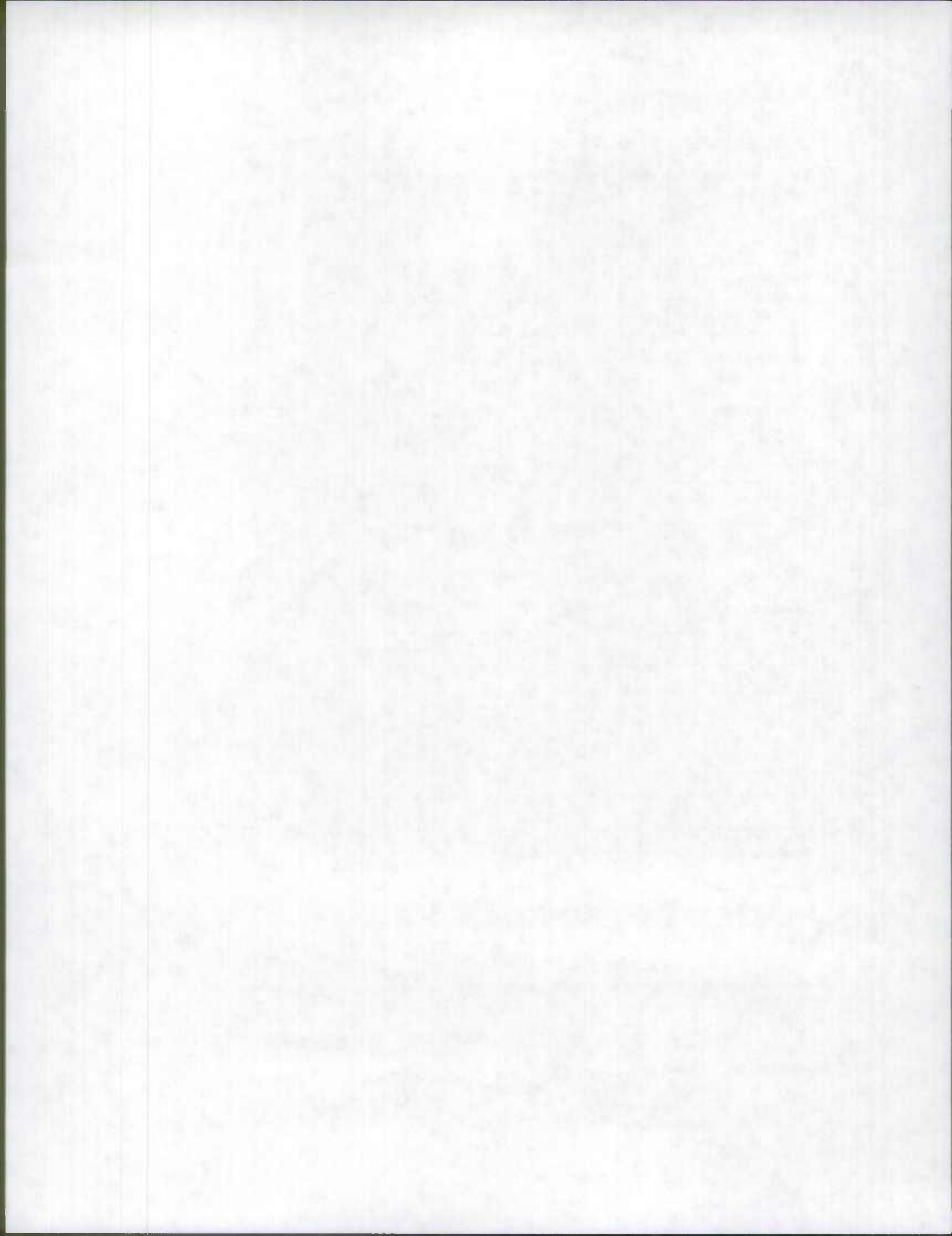
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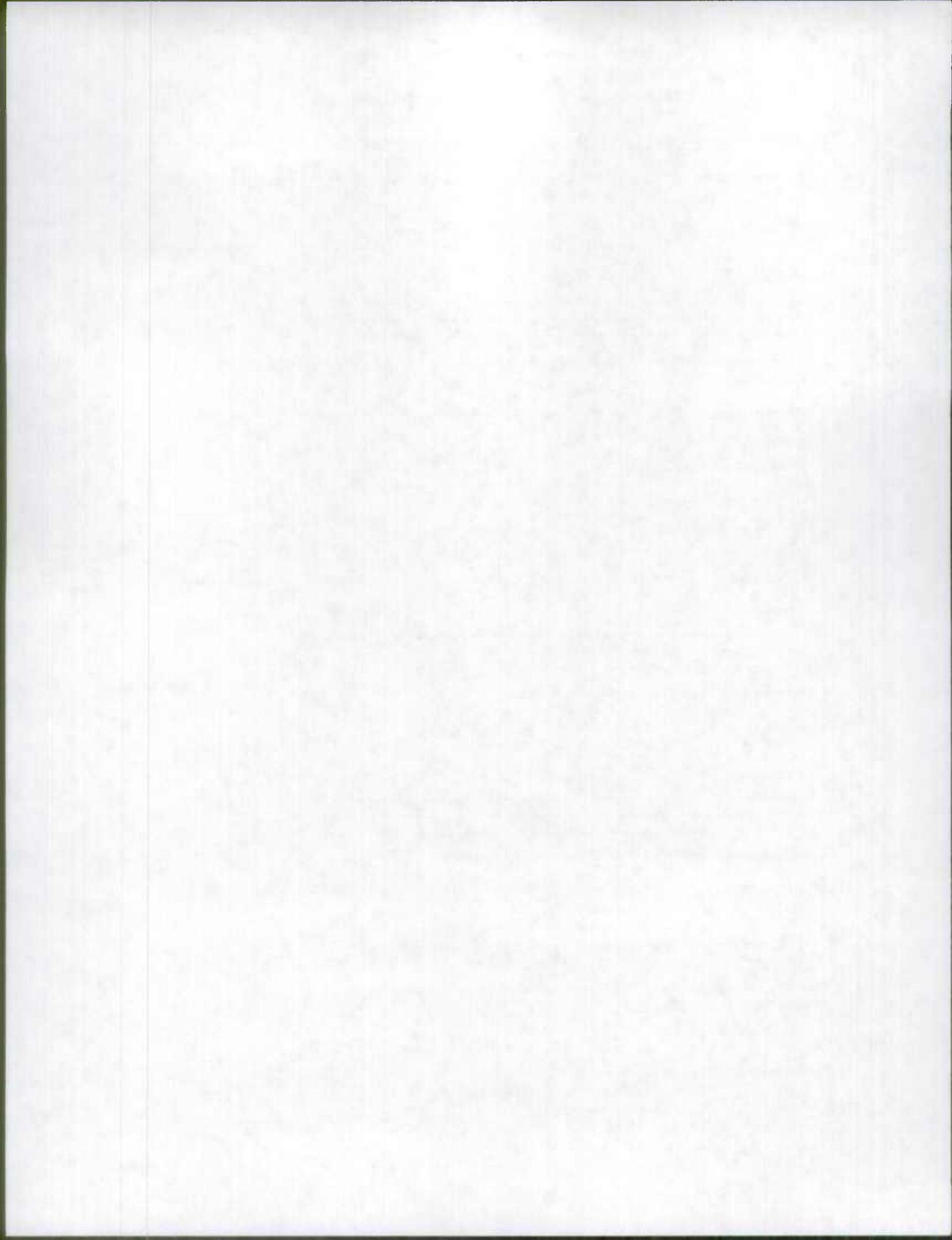
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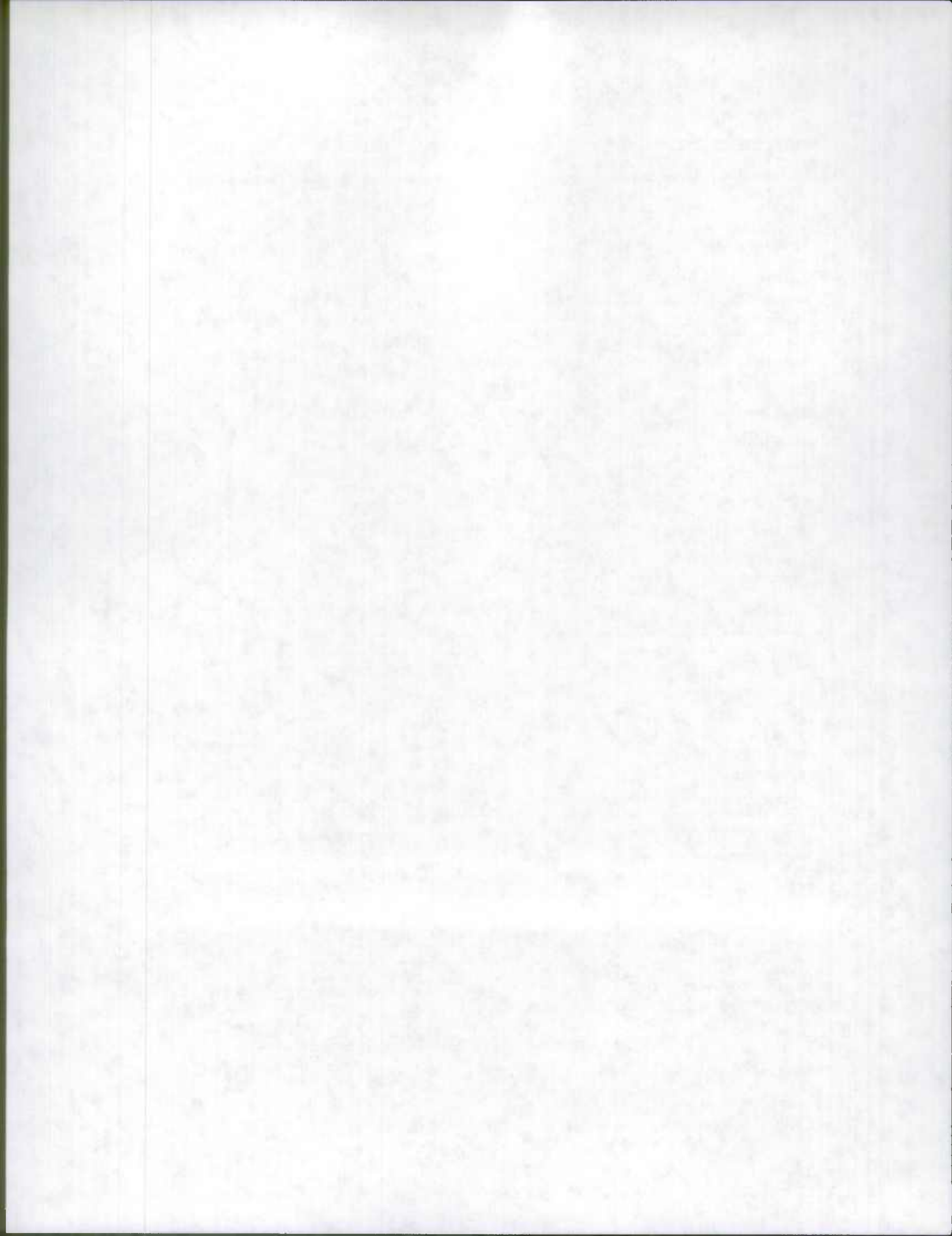
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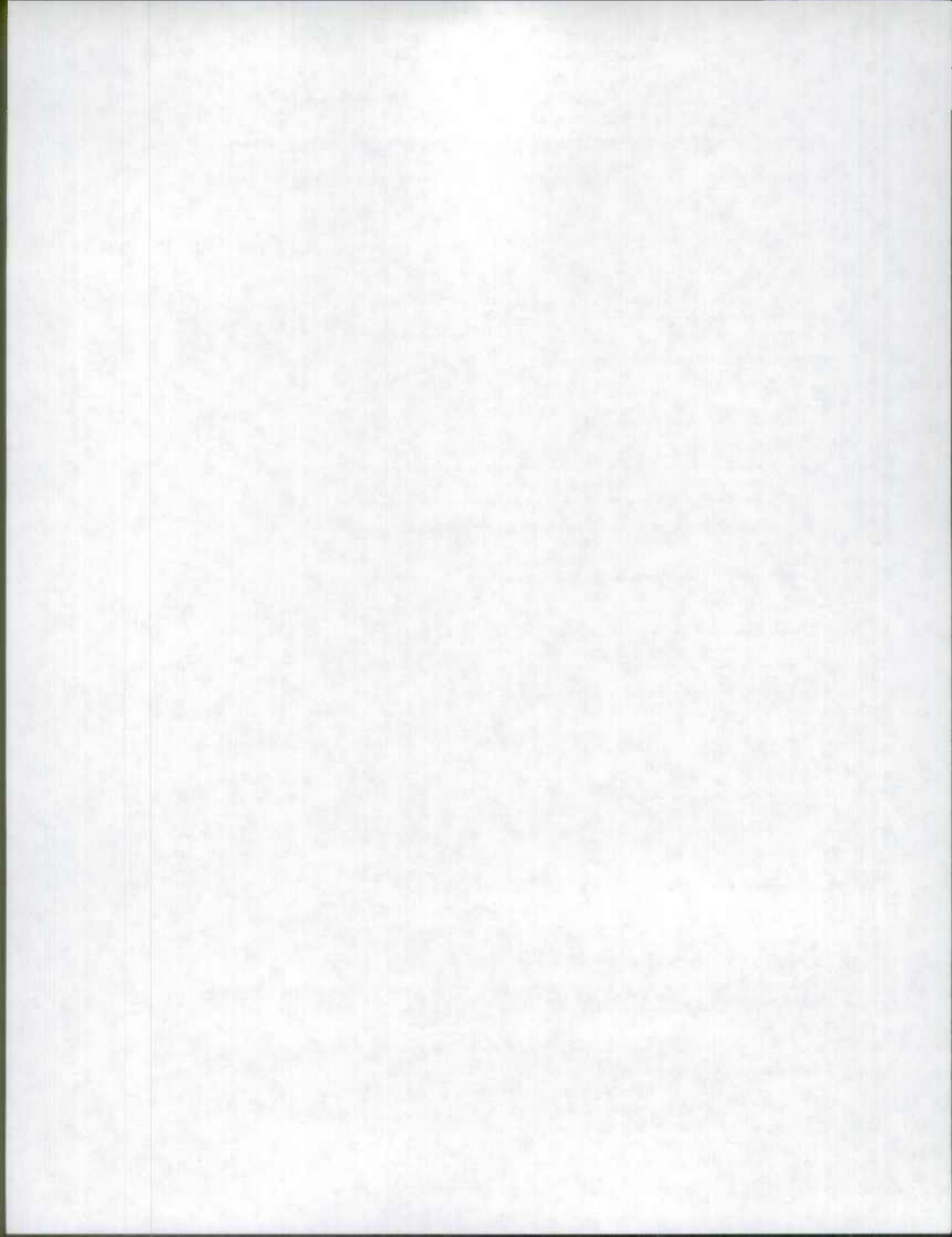
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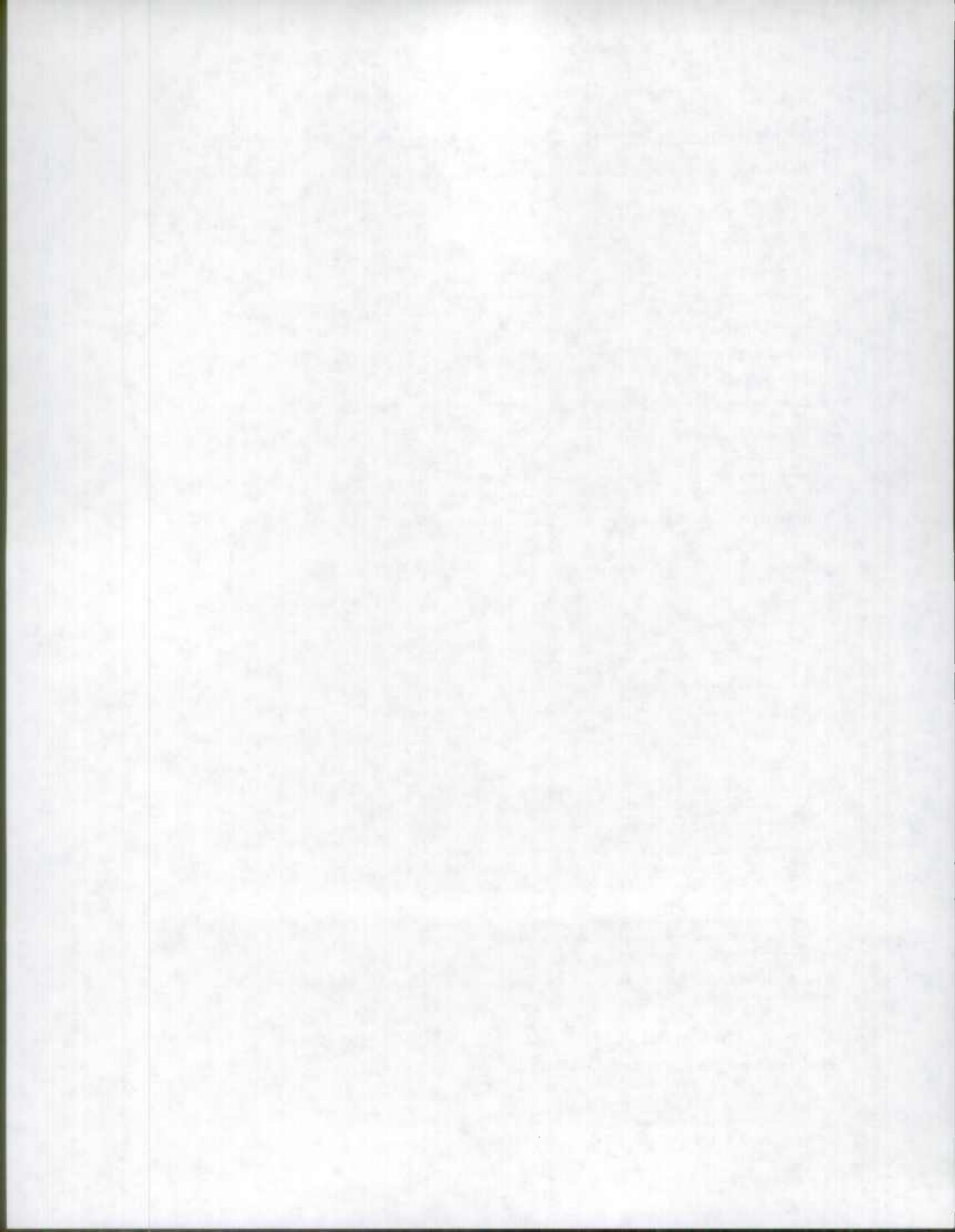
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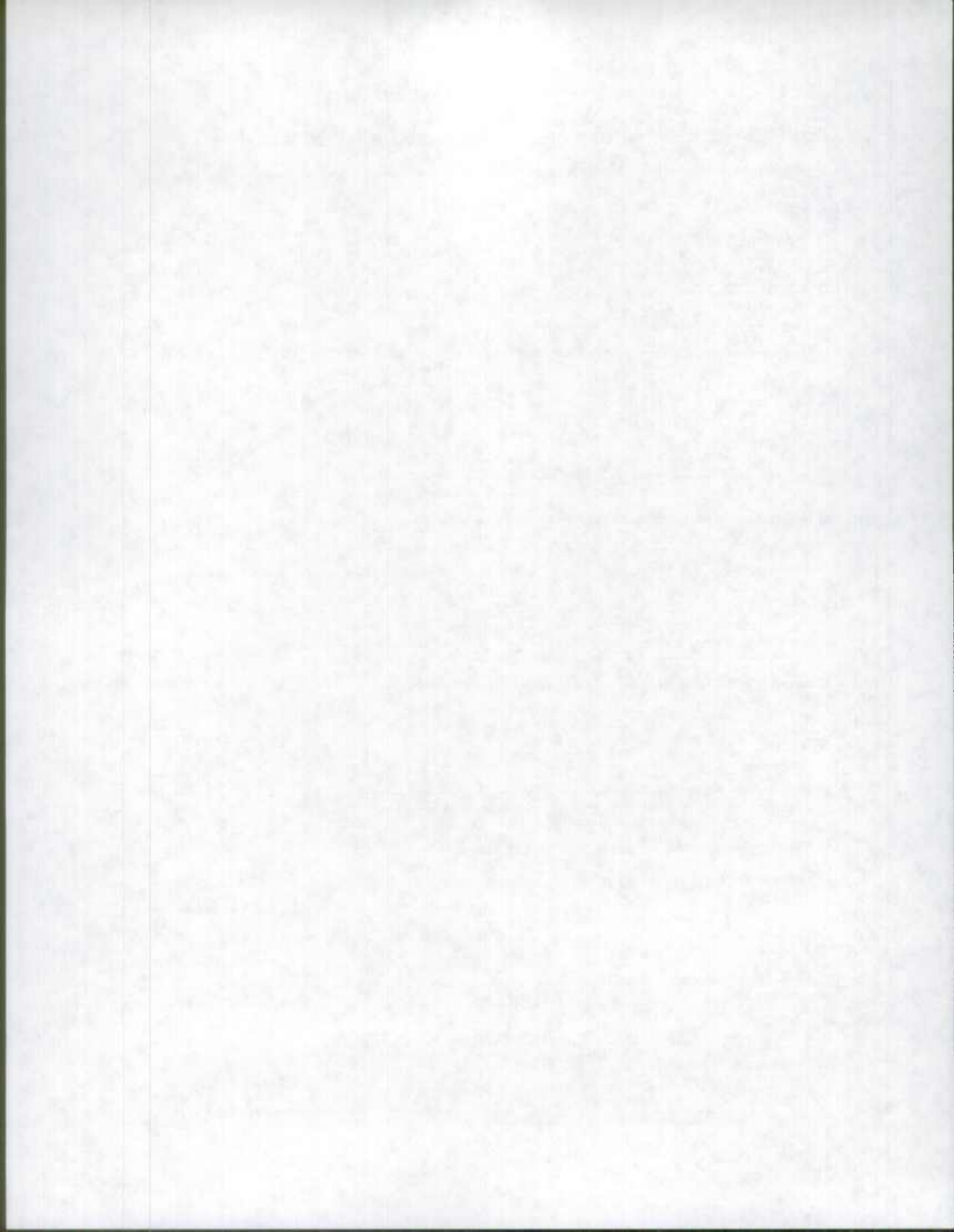
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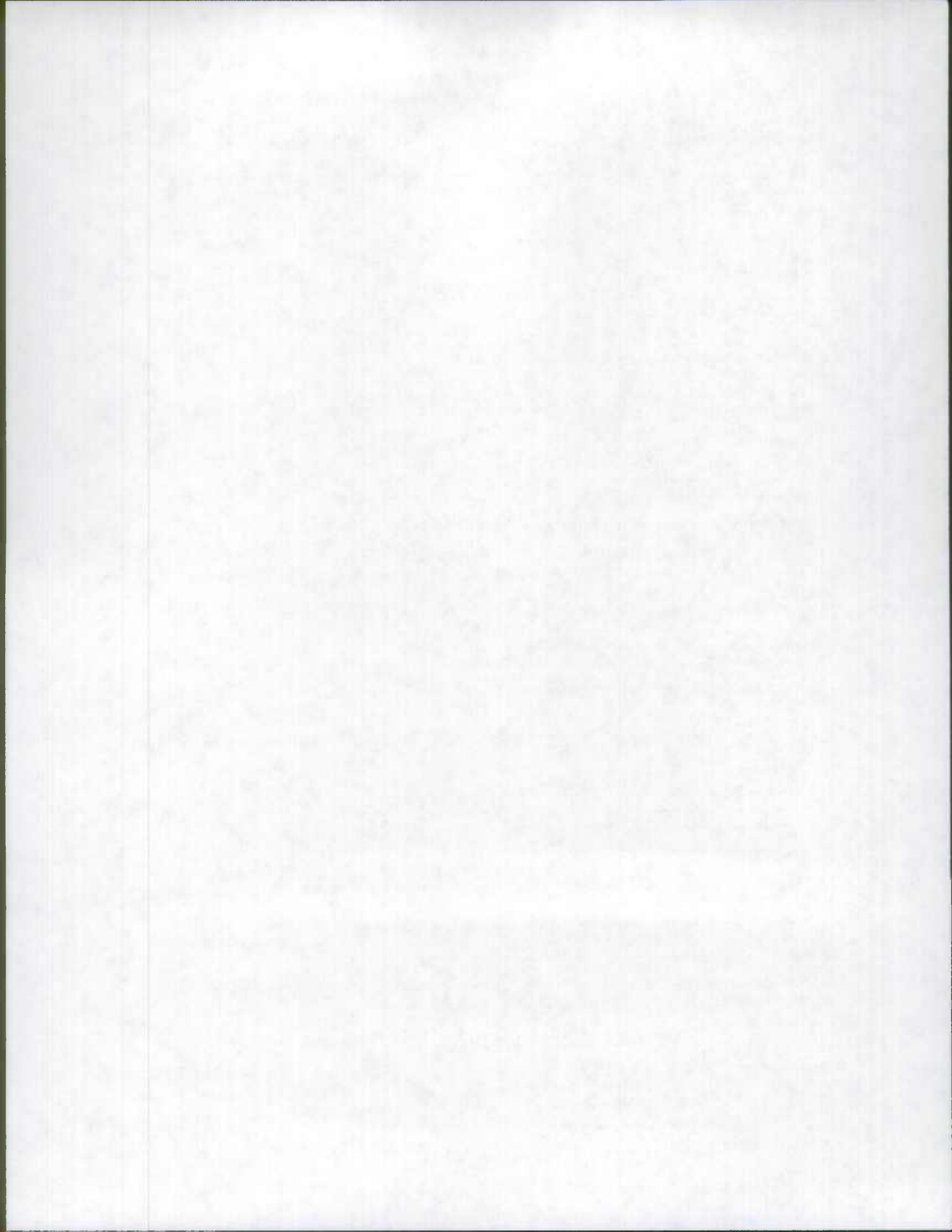
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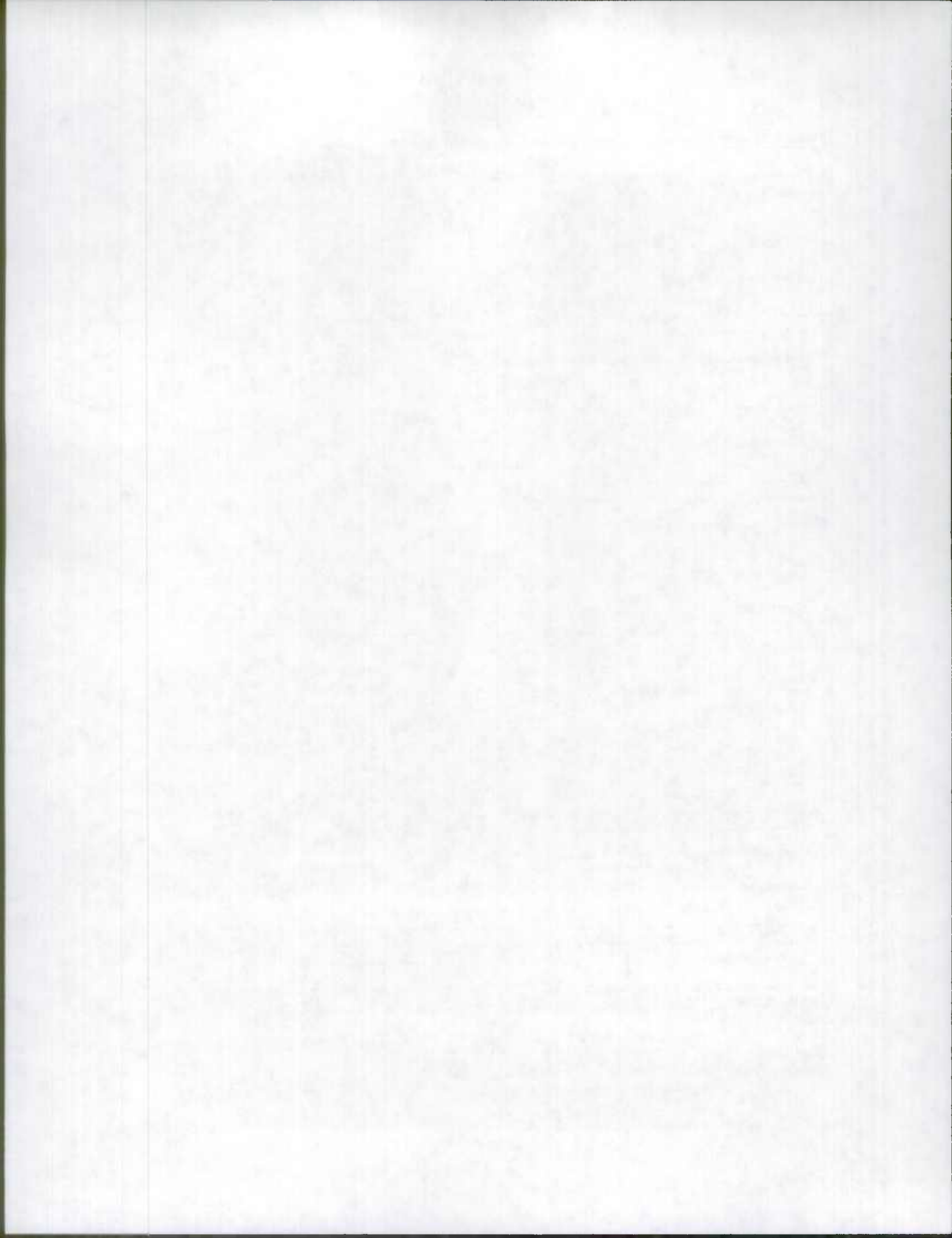
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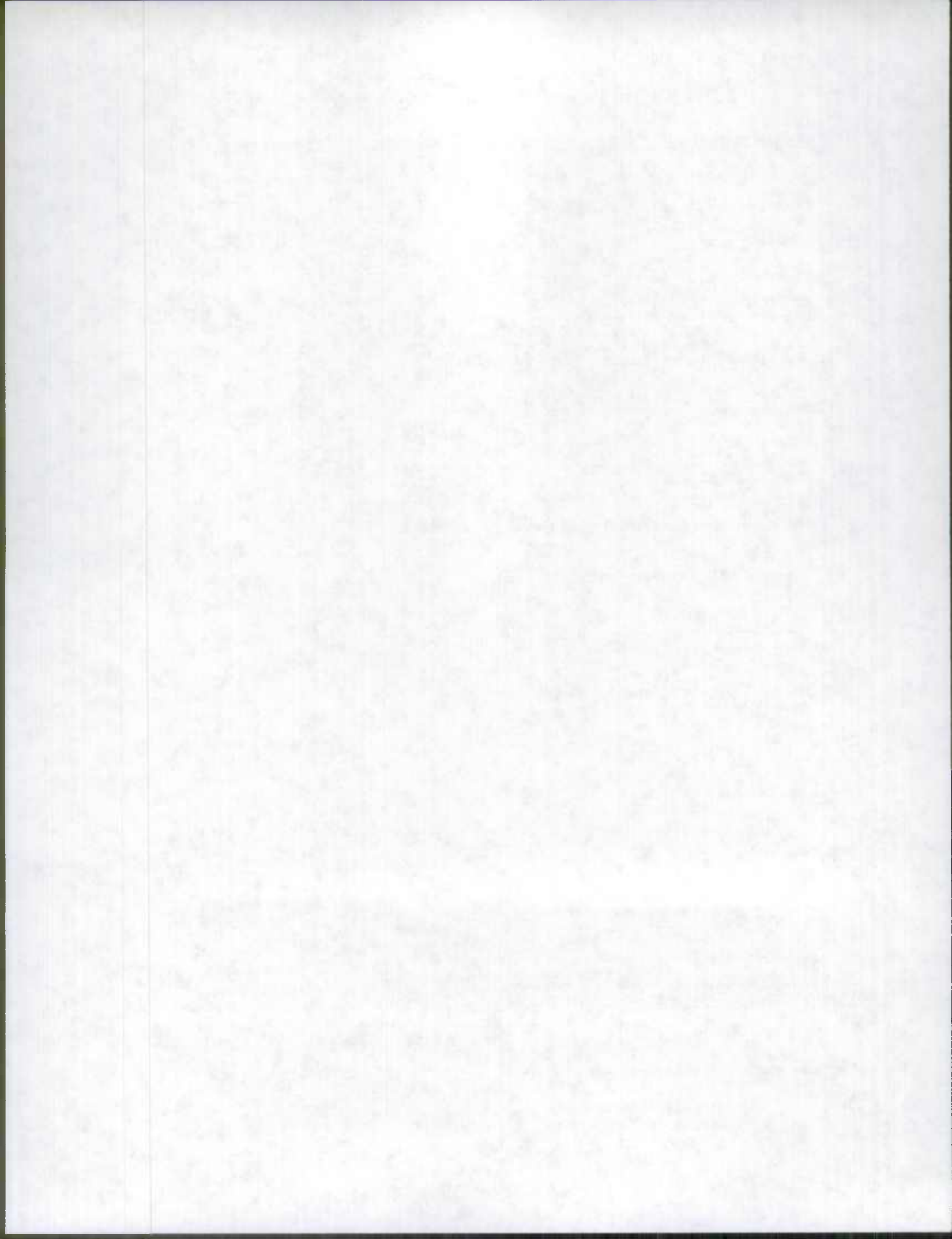
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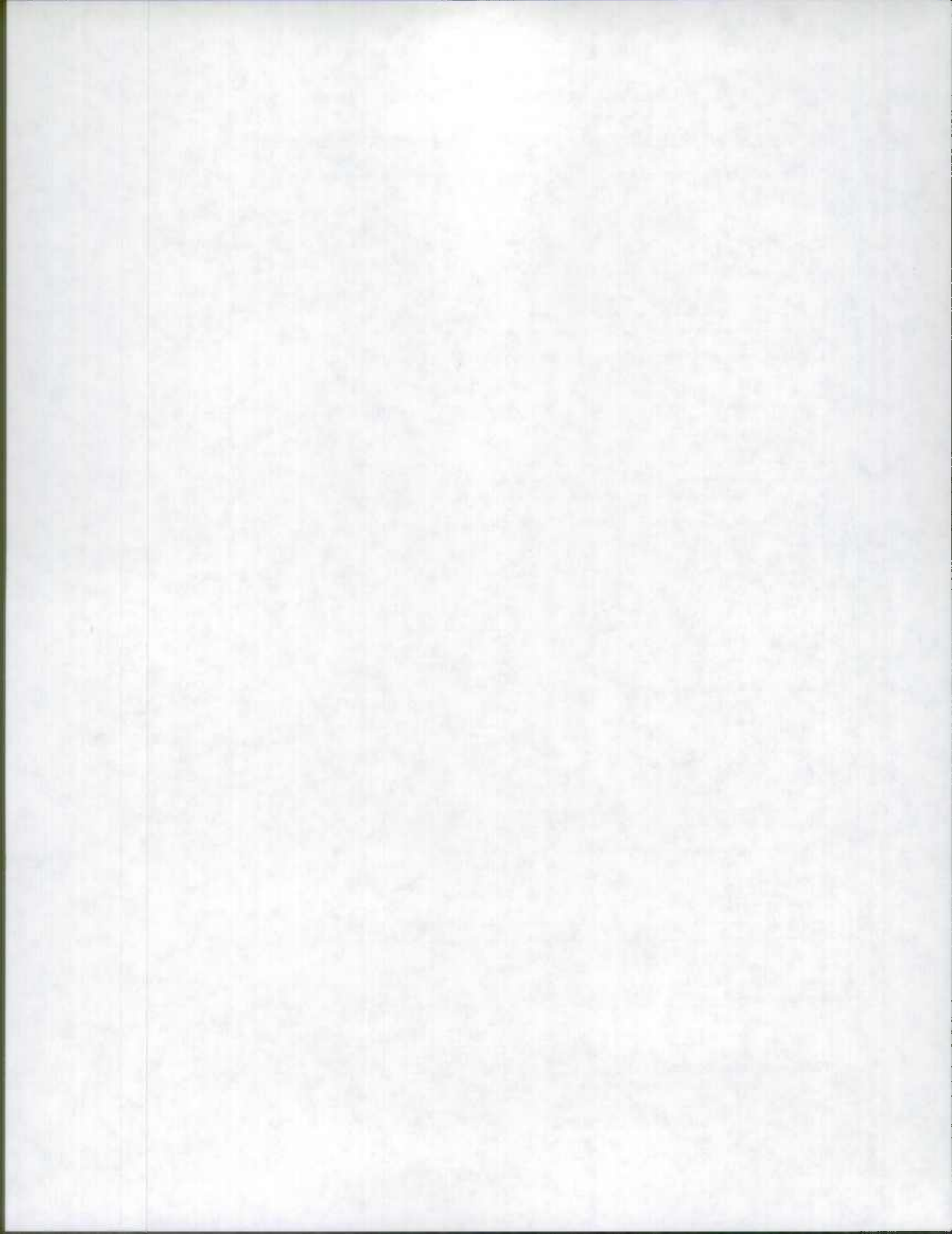
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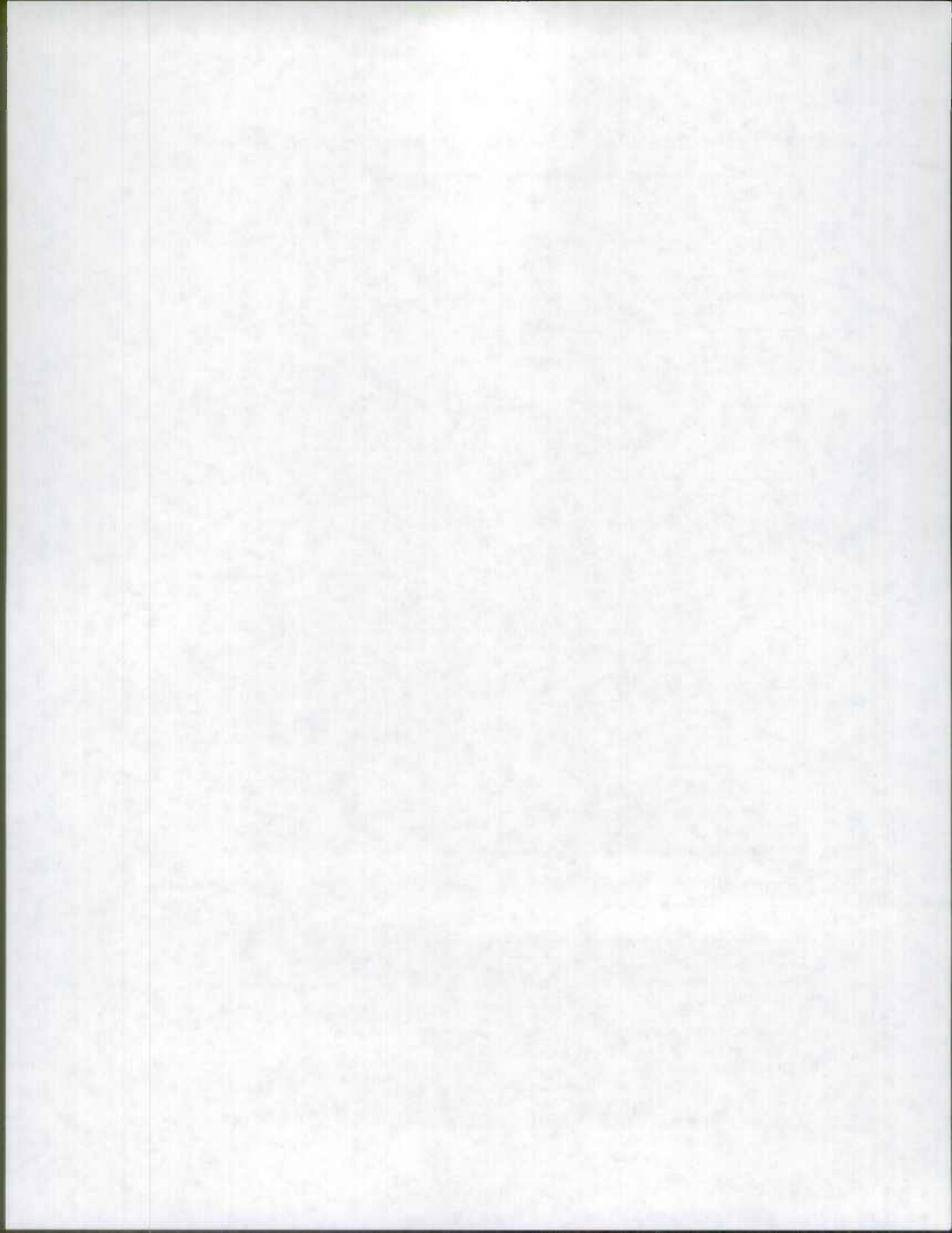
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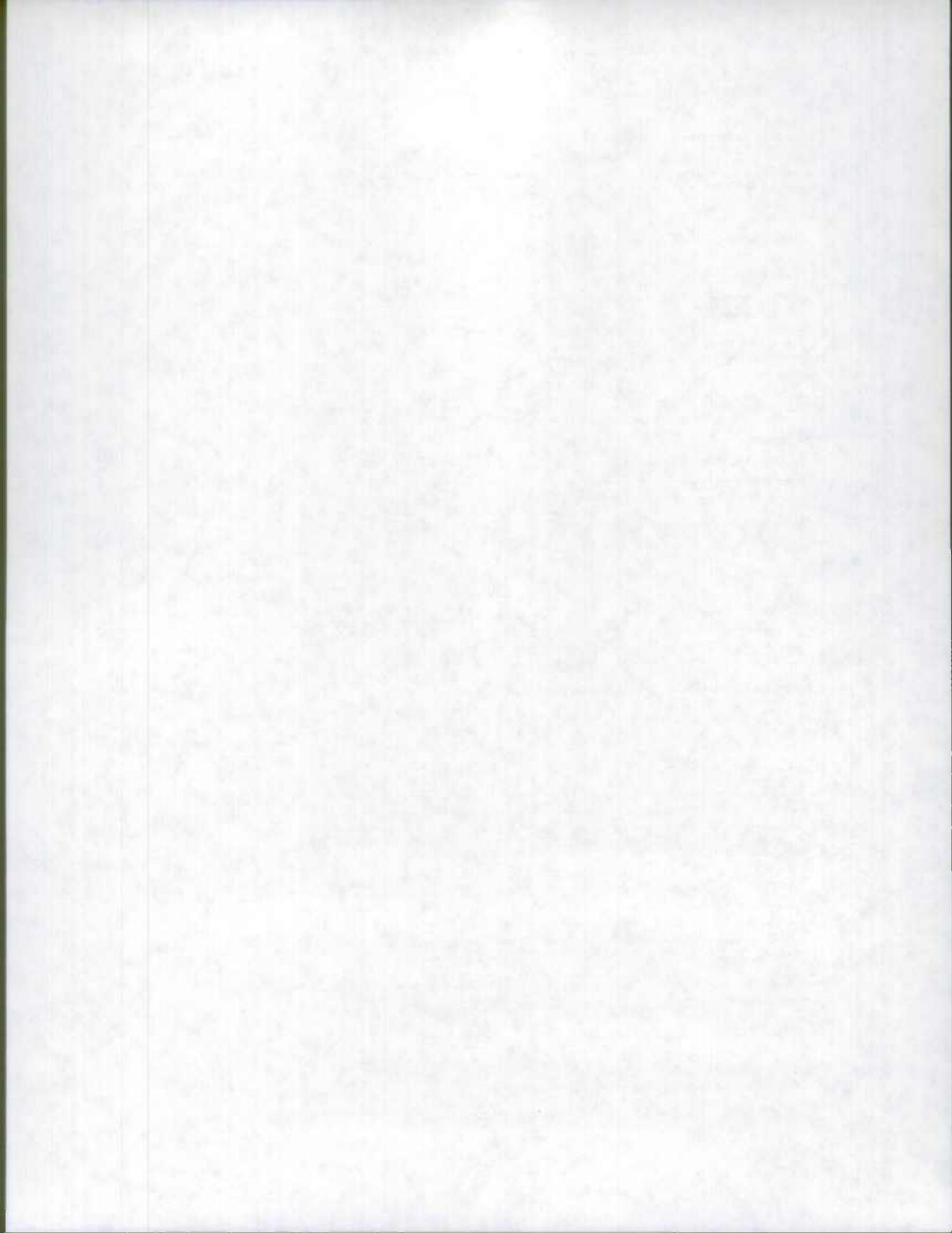
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5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter

Comments:

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5	4	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify)

Comments:

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Comments:

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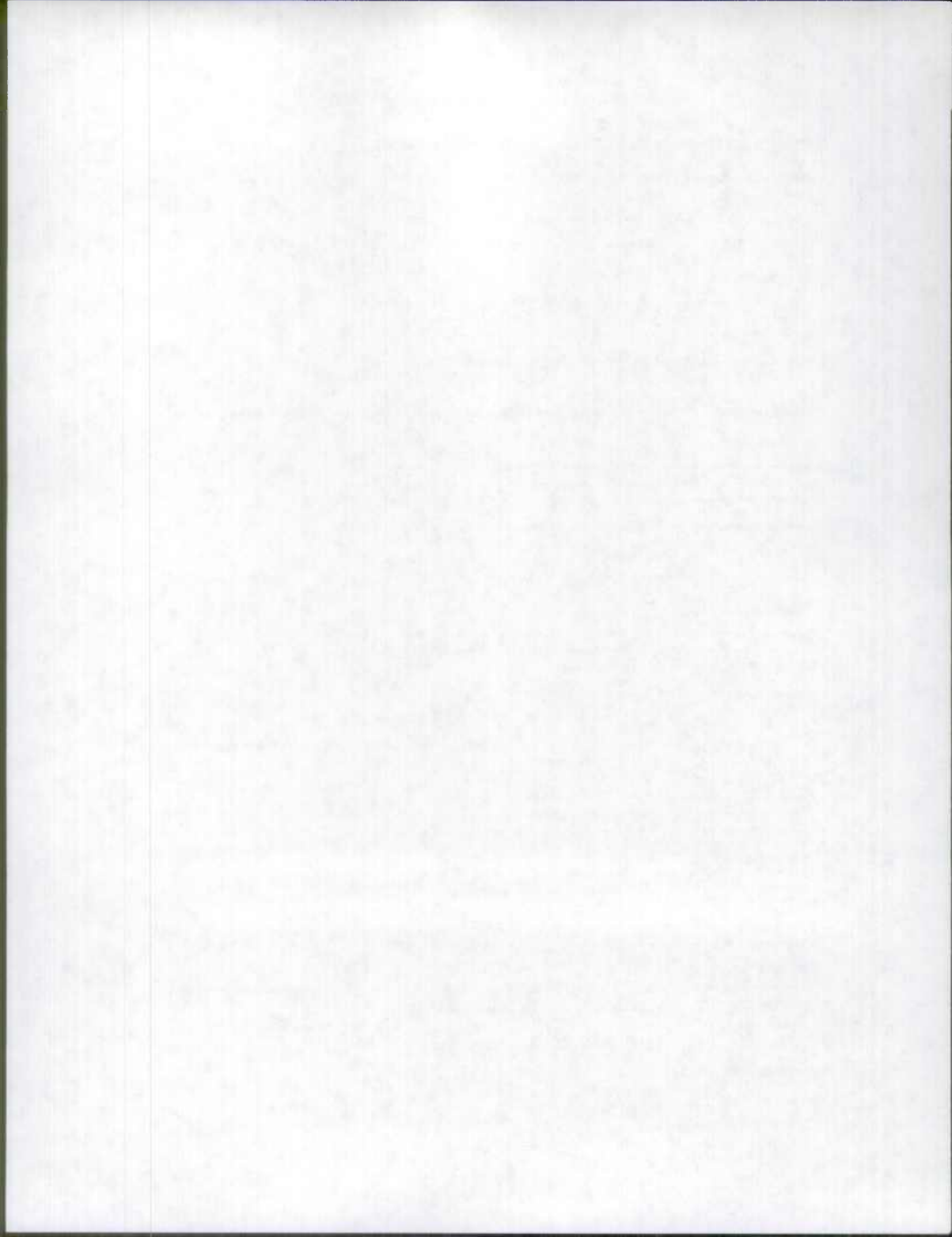
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Fax: (410) 333-1045 or (410) 333-8684



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5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all

Comments:

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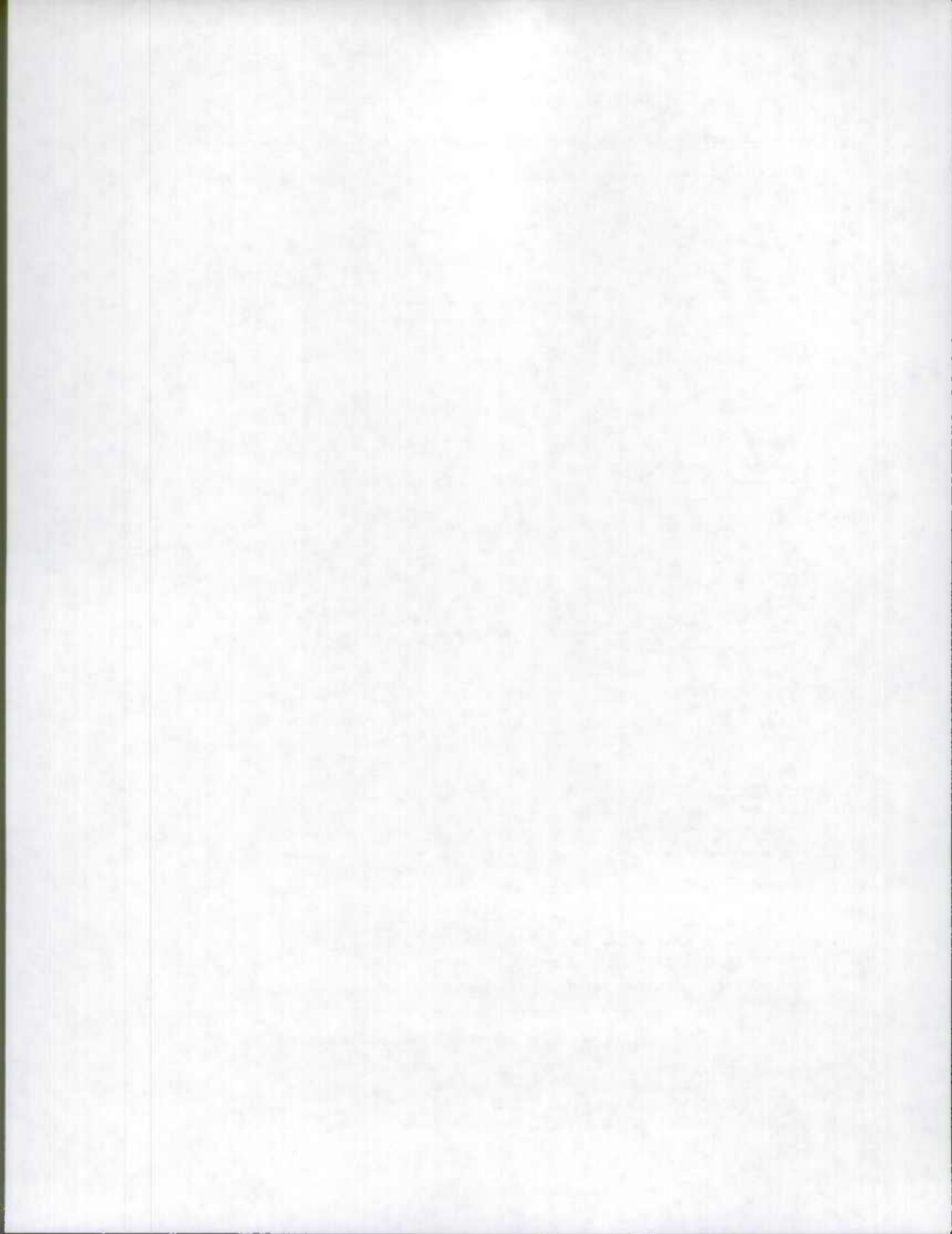
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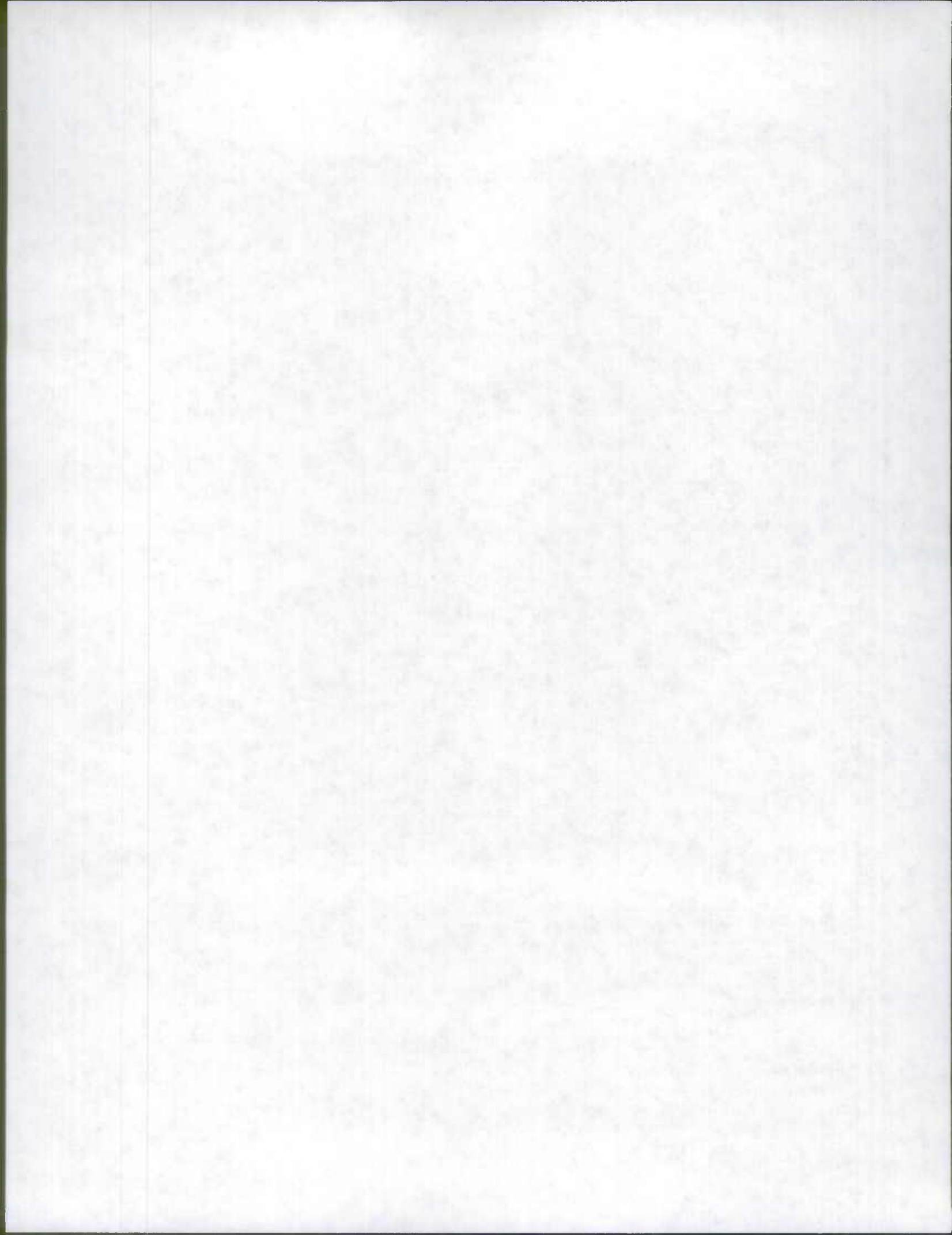
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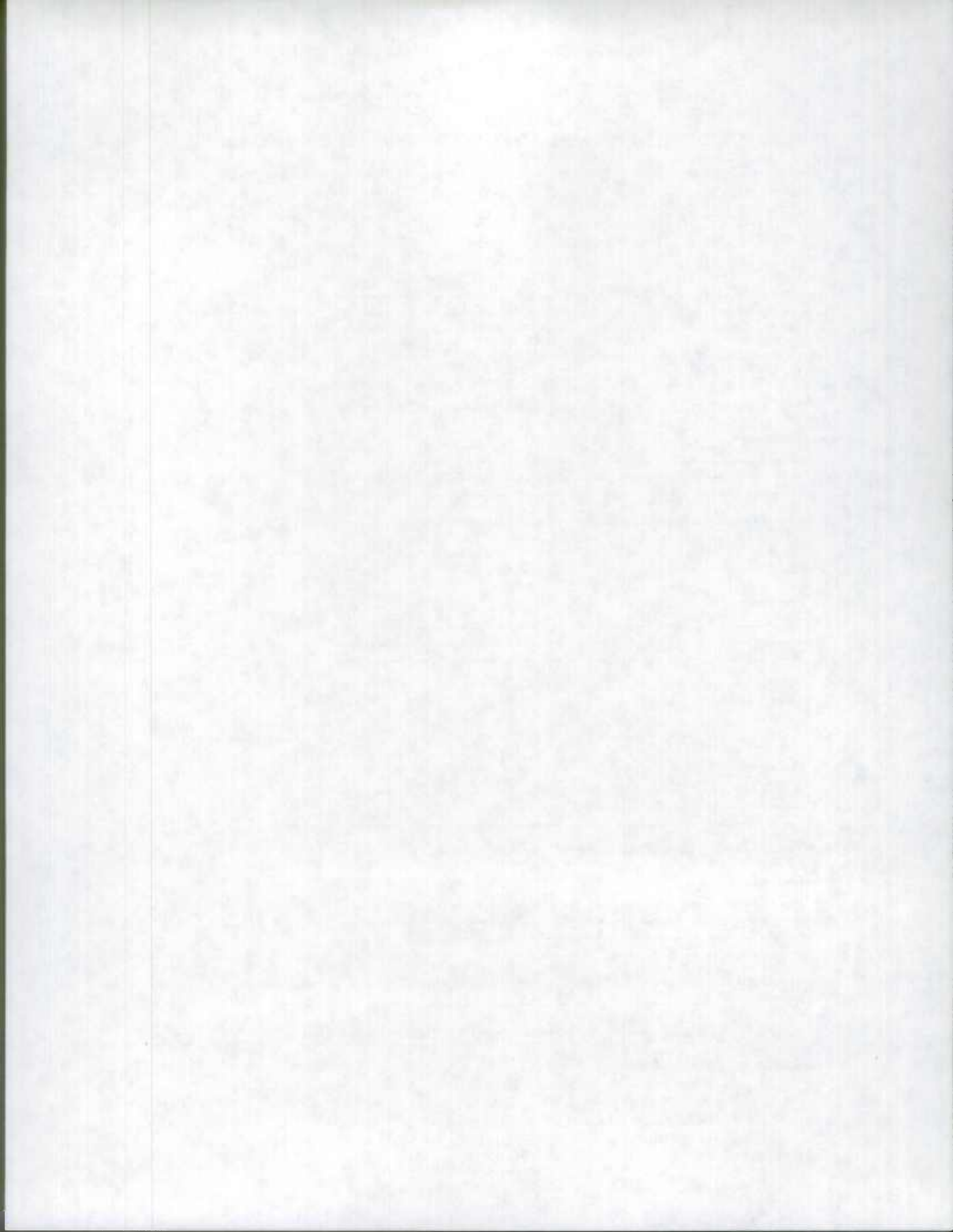
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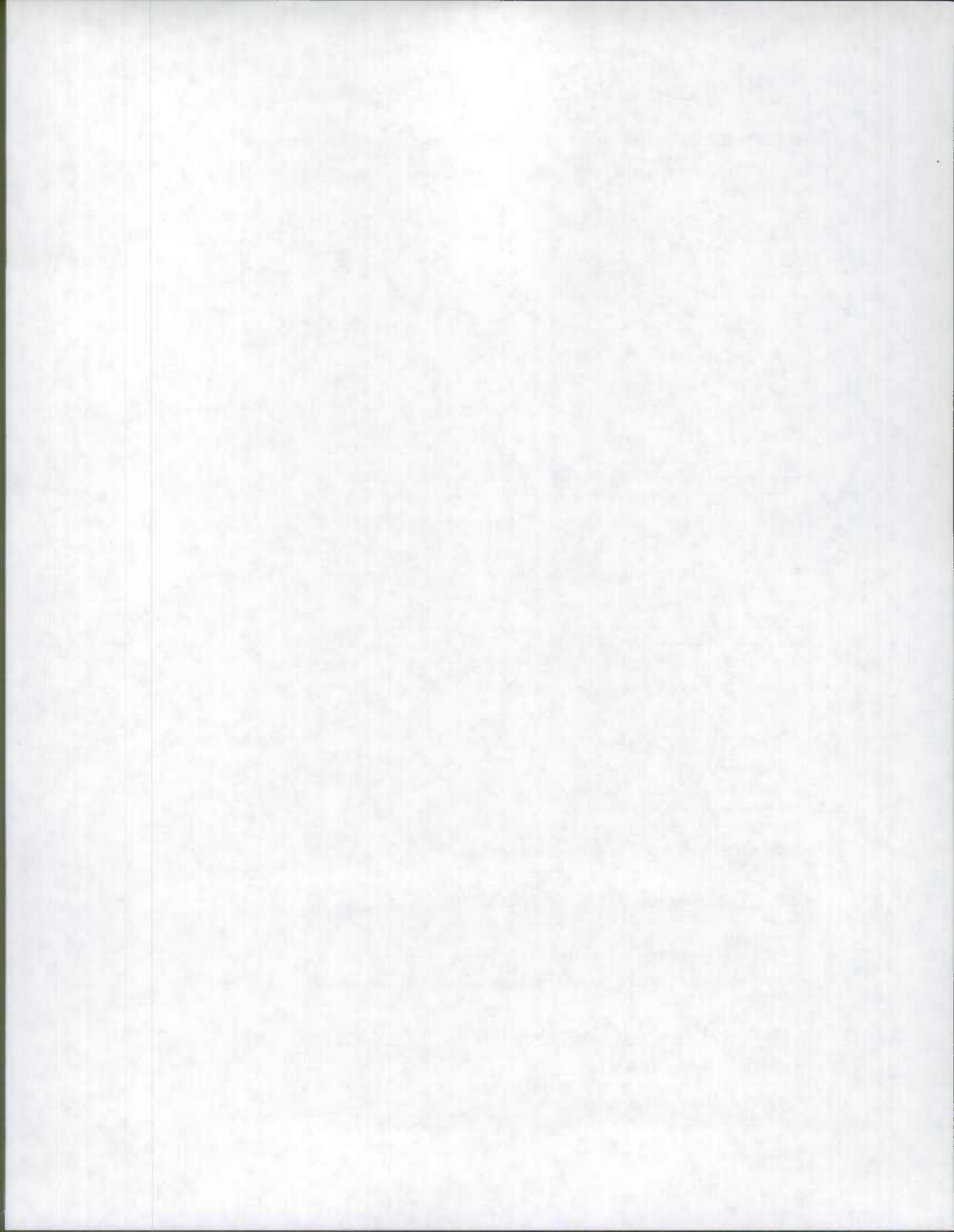
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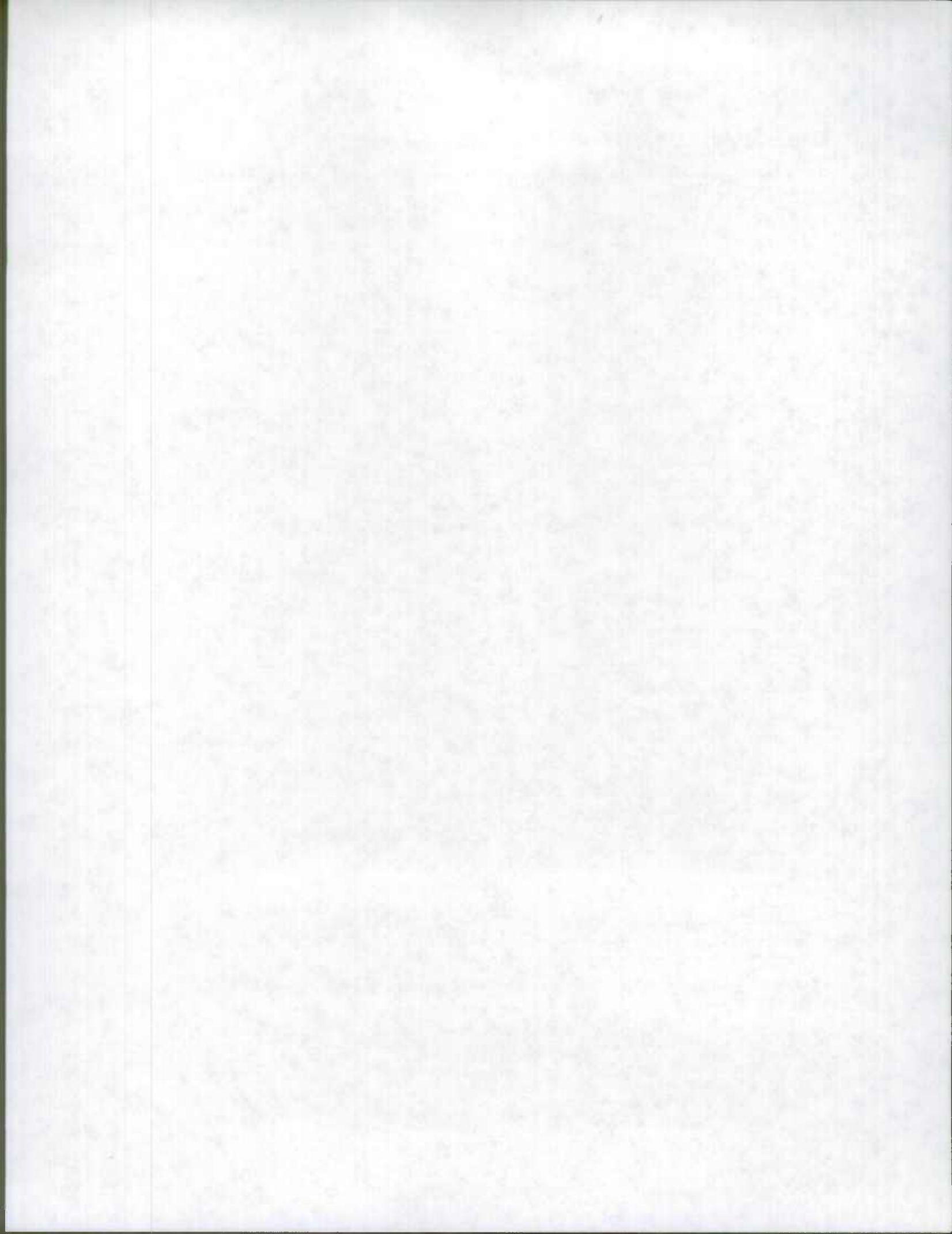
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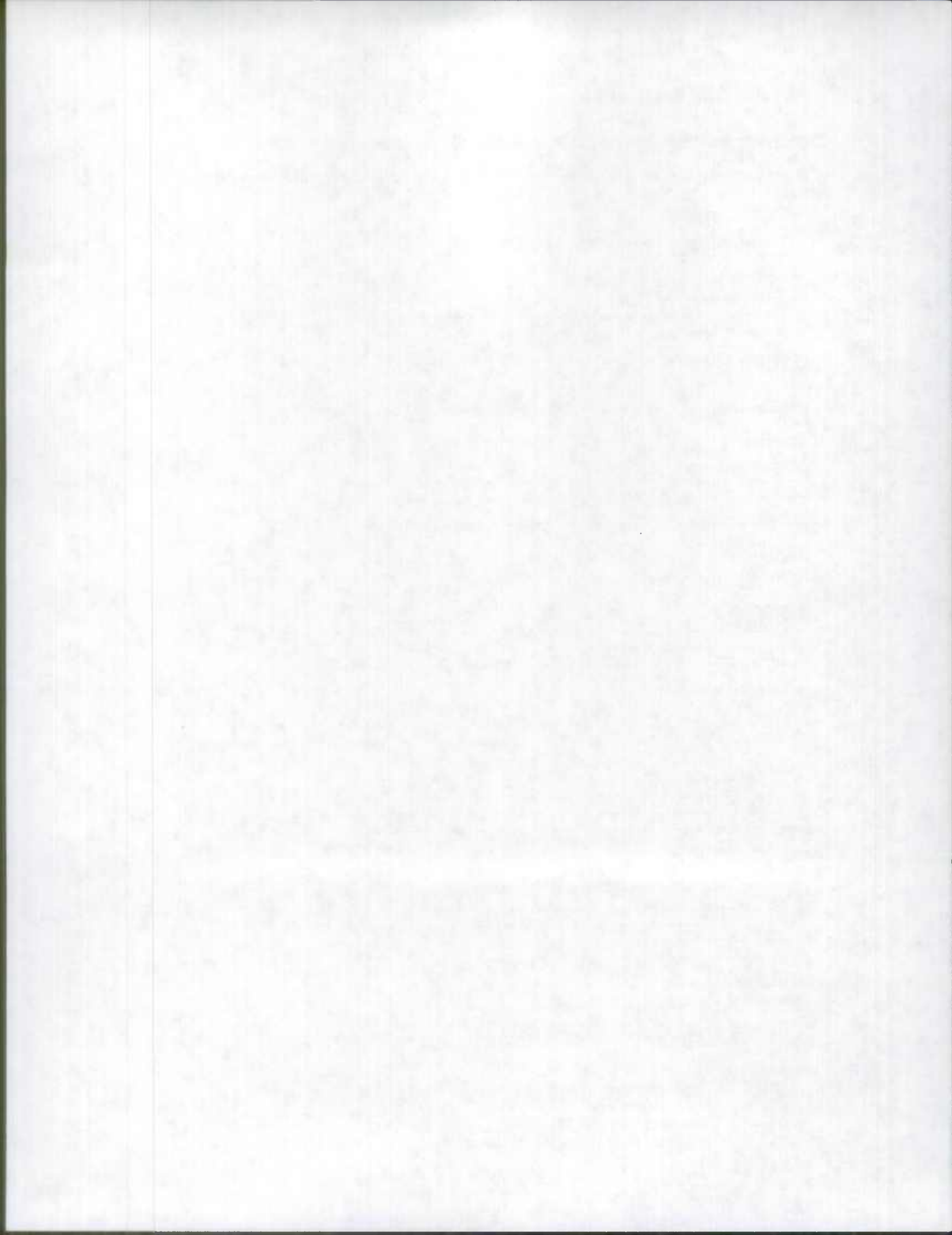
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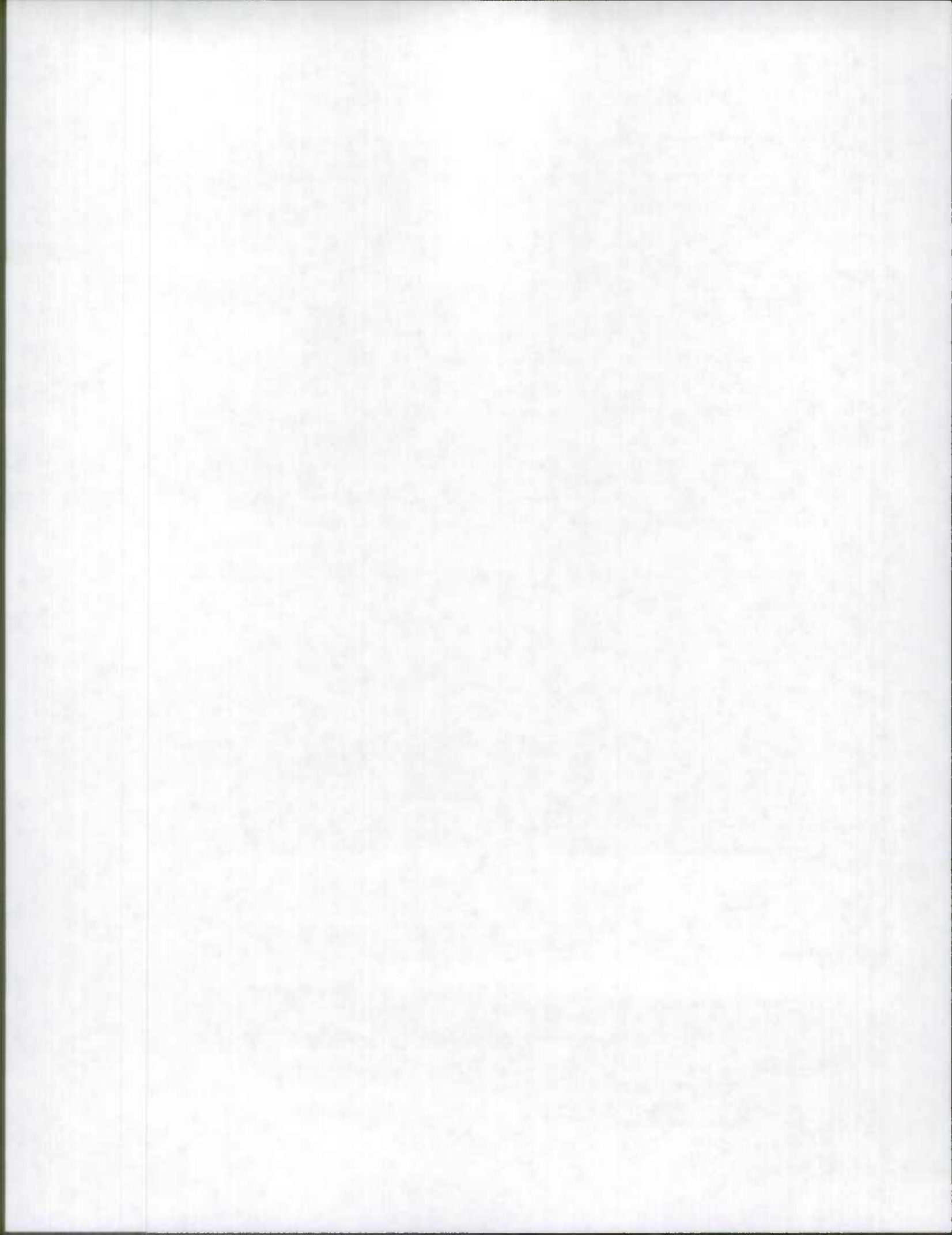
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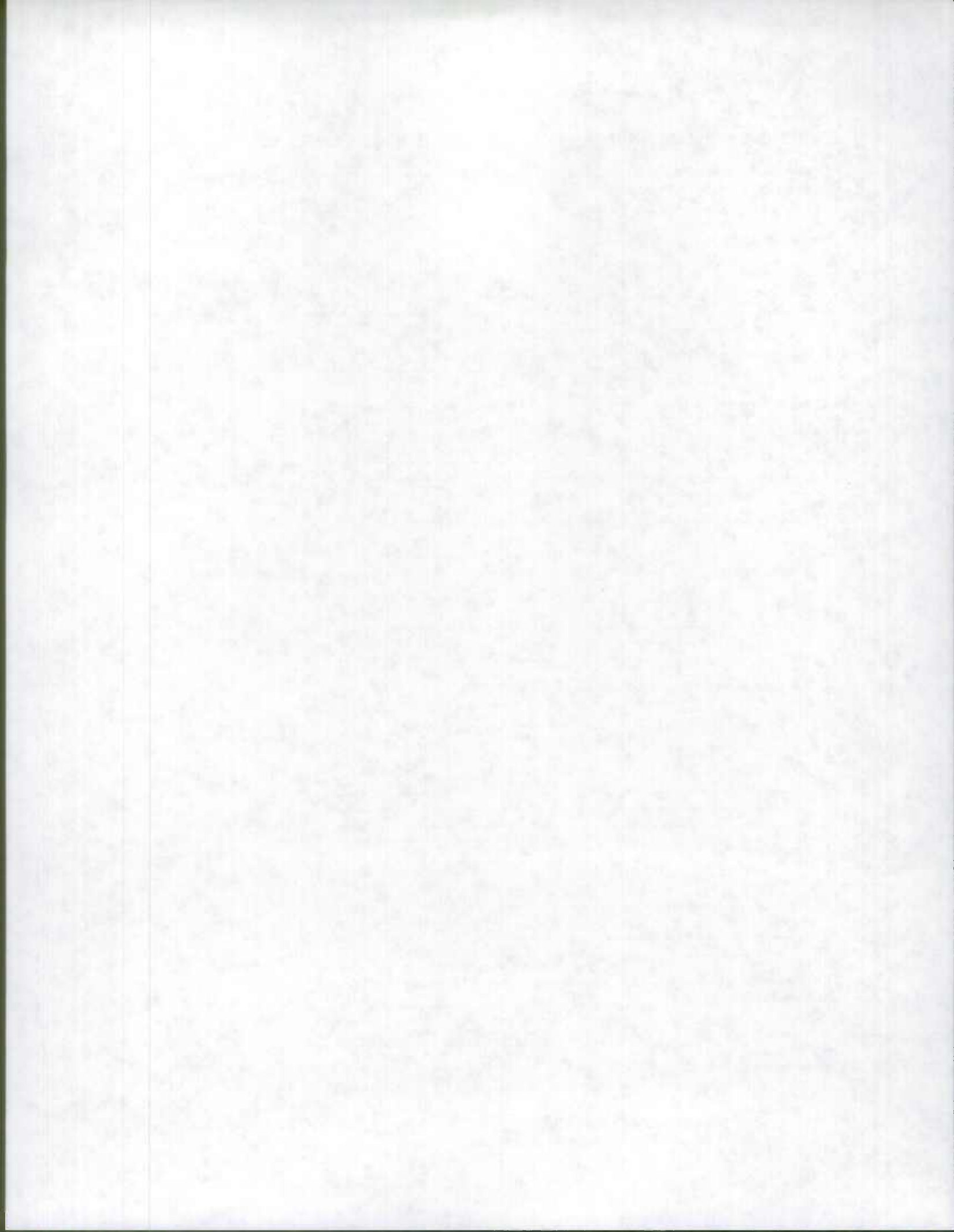
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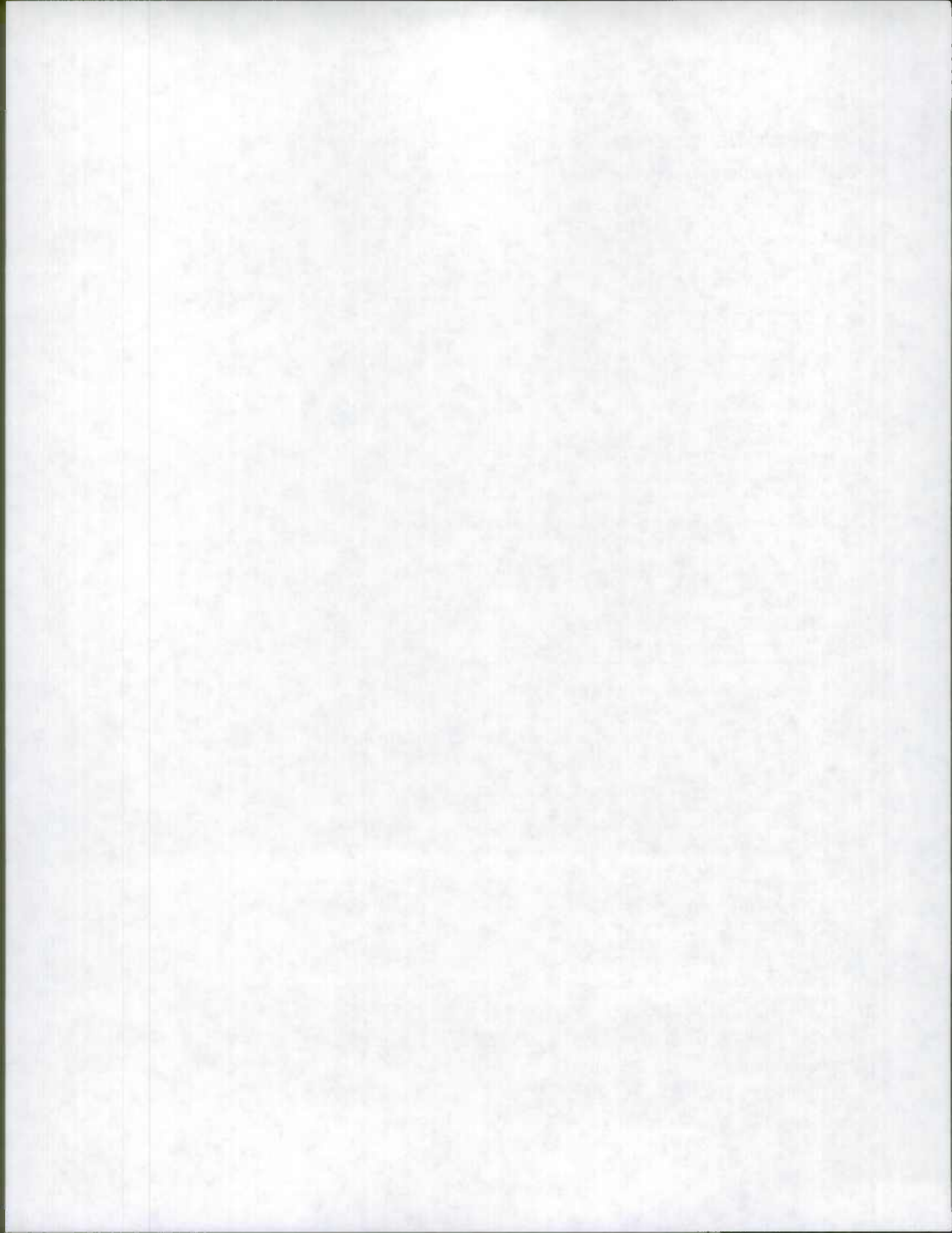
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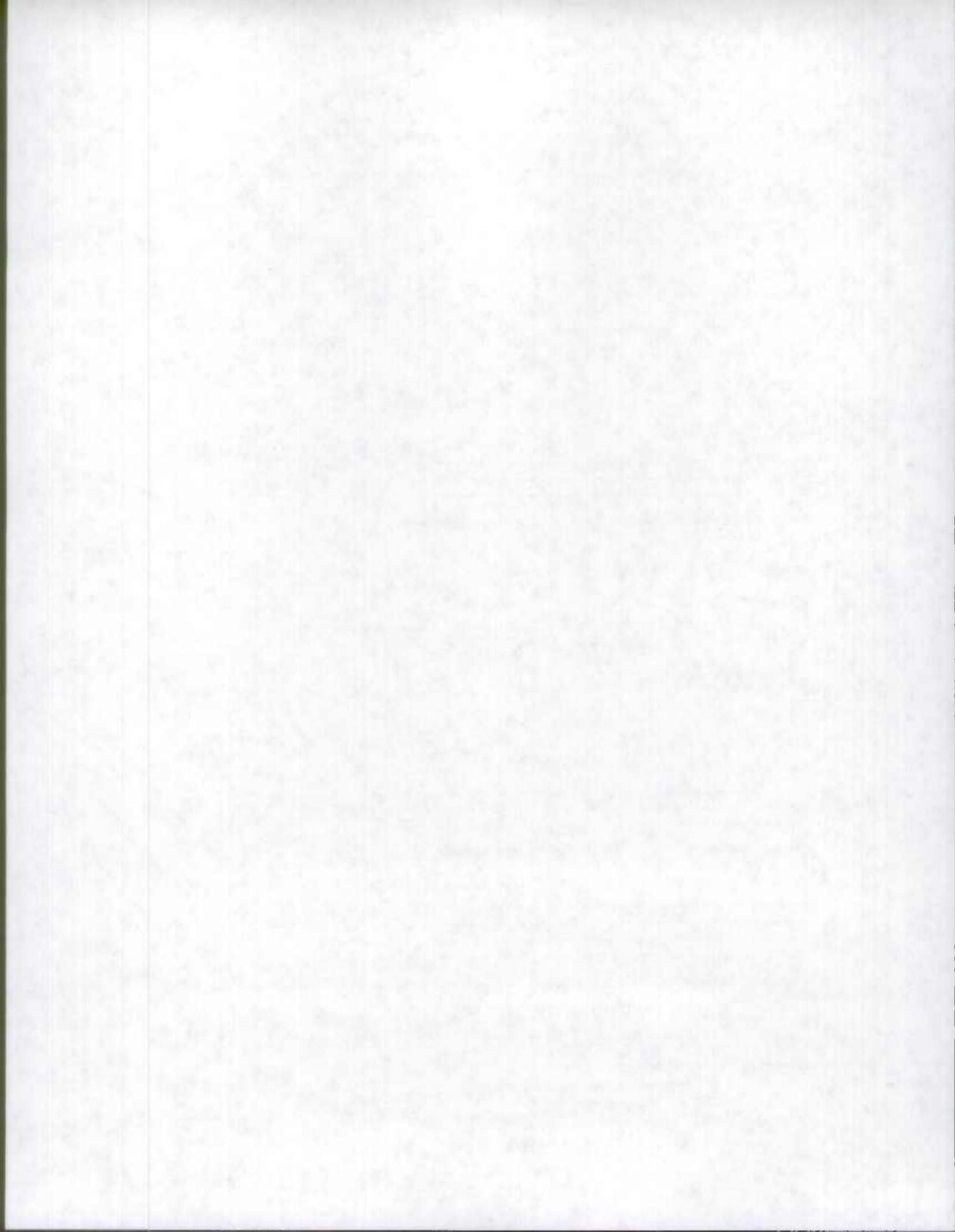
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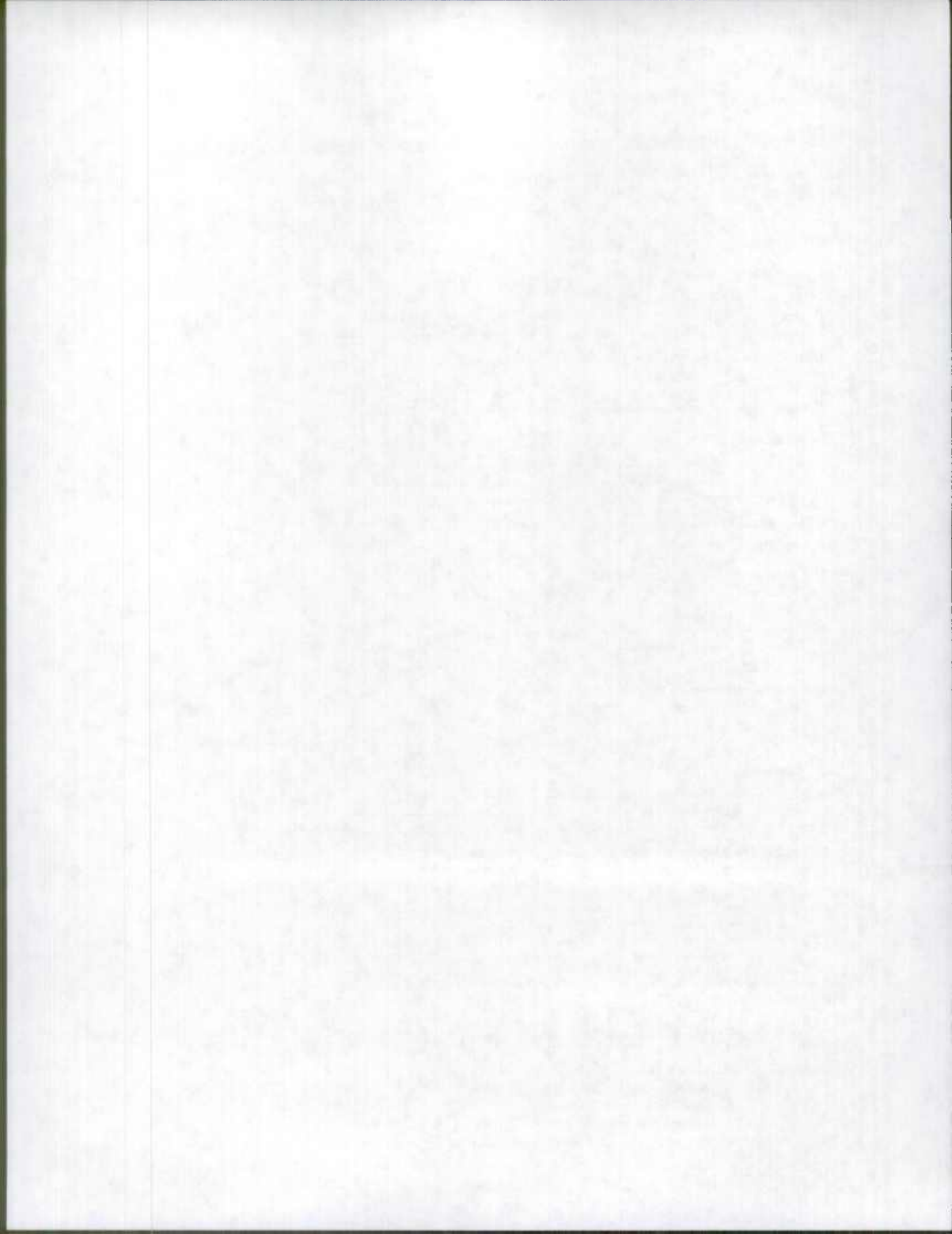
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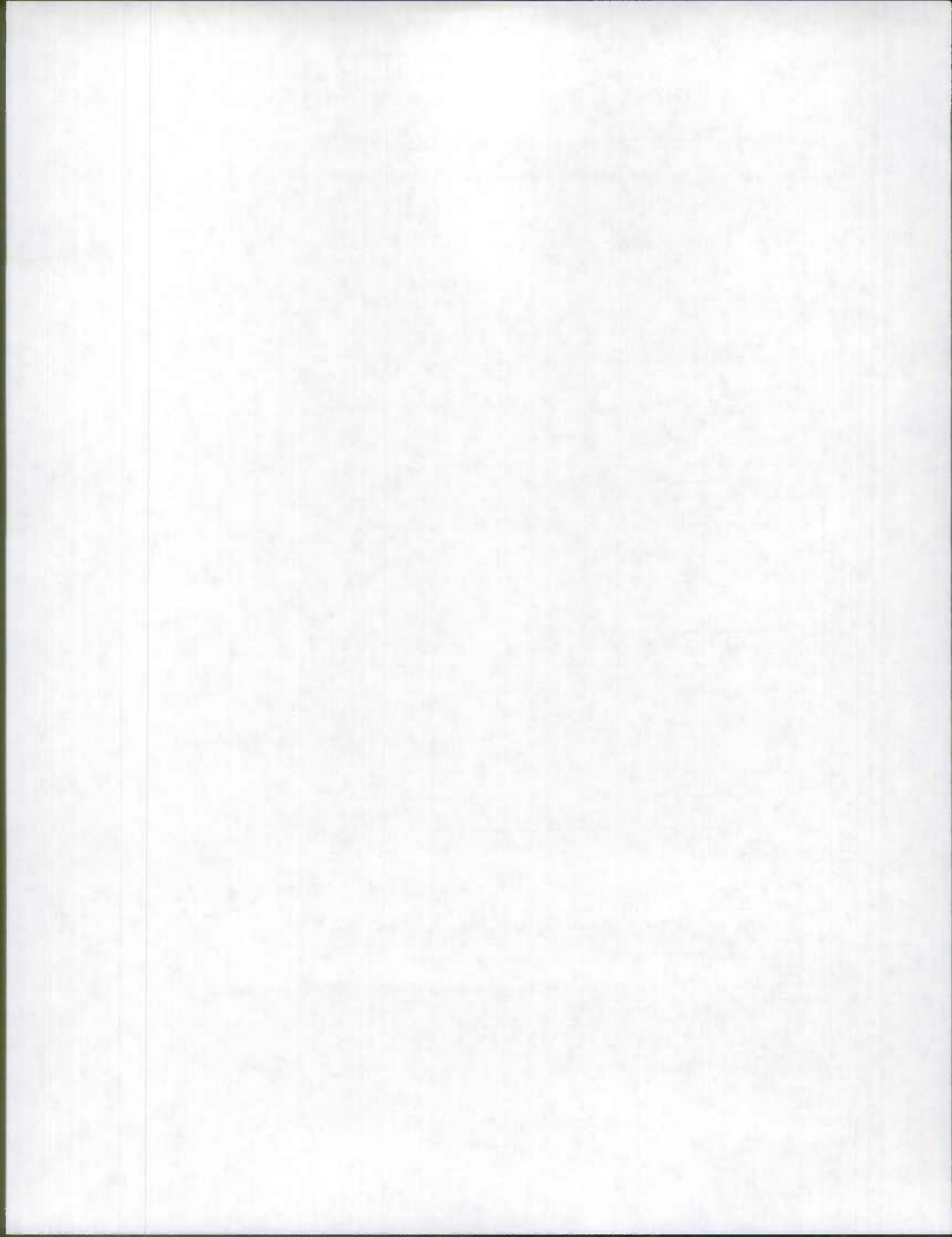
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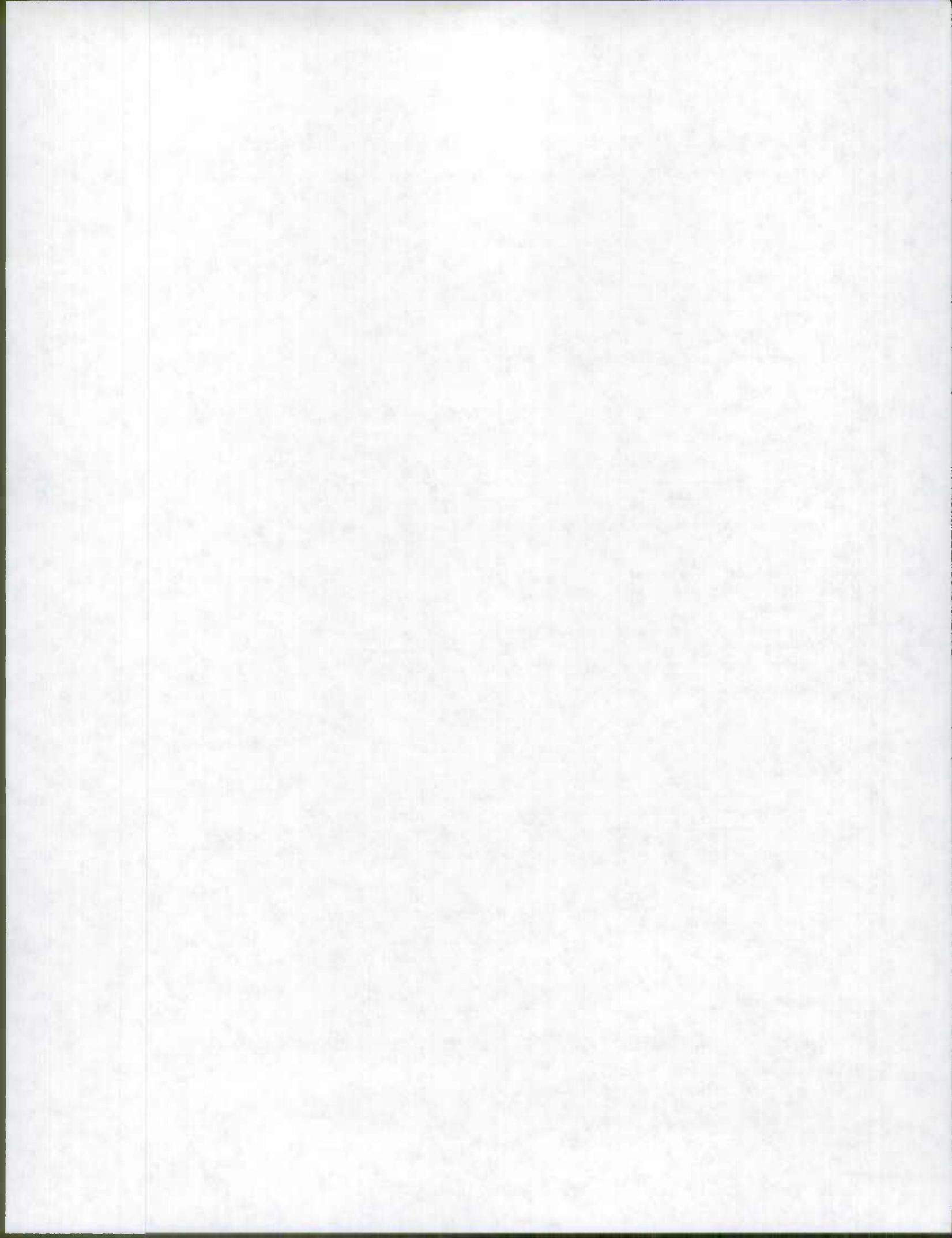
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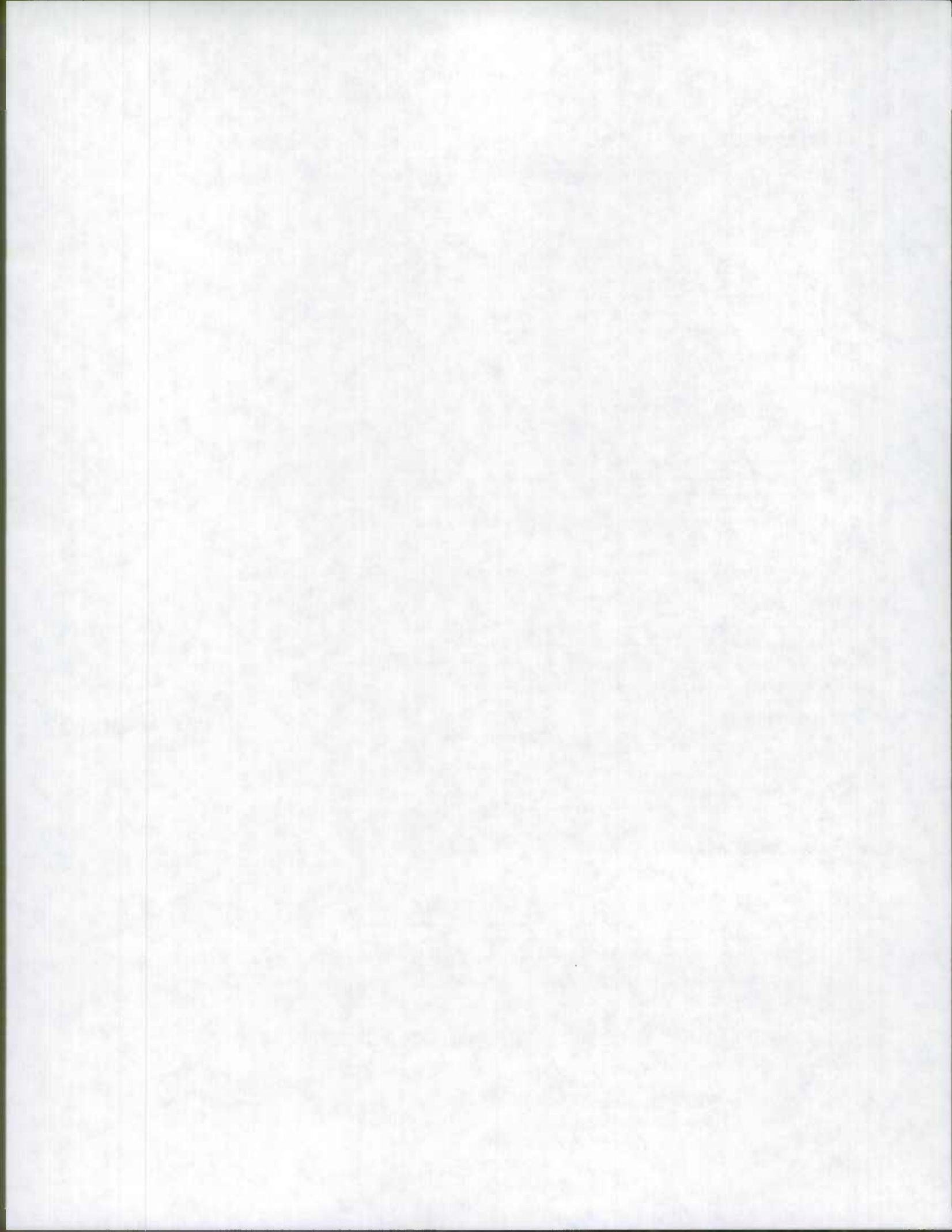
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**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all

Comments:

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---

---

2. How important is the Highway Location Reference to your job?

5	4	3	2	1
Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used

Comments:

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---

---

3. How often would you like to see the Highway Location Reference updated?

5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter

Comments:

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---

4. How often do you use the Highway Location Reference?

5	4	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify)

Comments:

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5. What tasks do you perform using the Highway Location Reference?

Comments:

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If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684





**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

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---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

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---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

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4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

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---

5. What tasks do you perform using the Highway Location Reference?

Comments:

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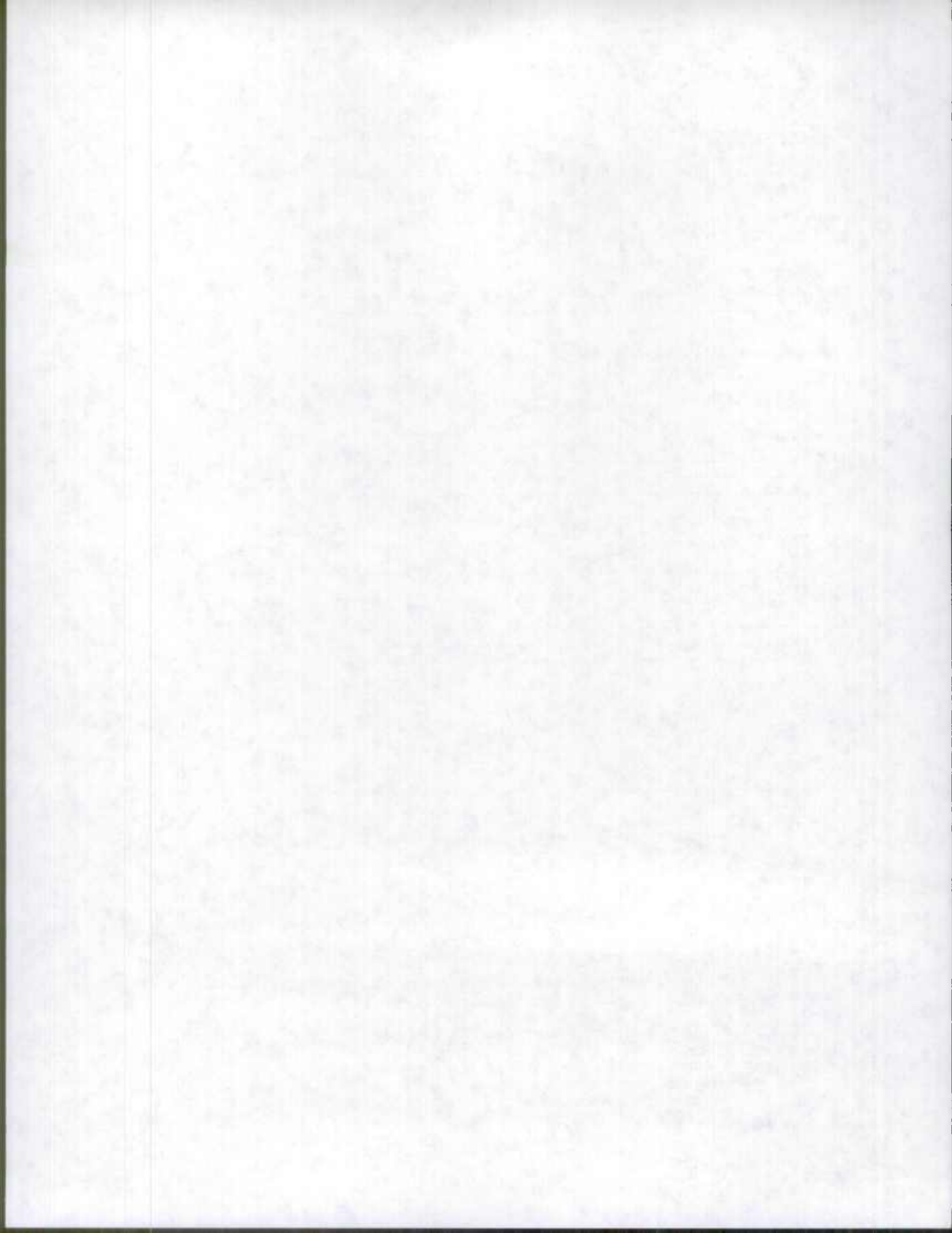
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5  
Greatly

4  
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3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

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2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

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---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

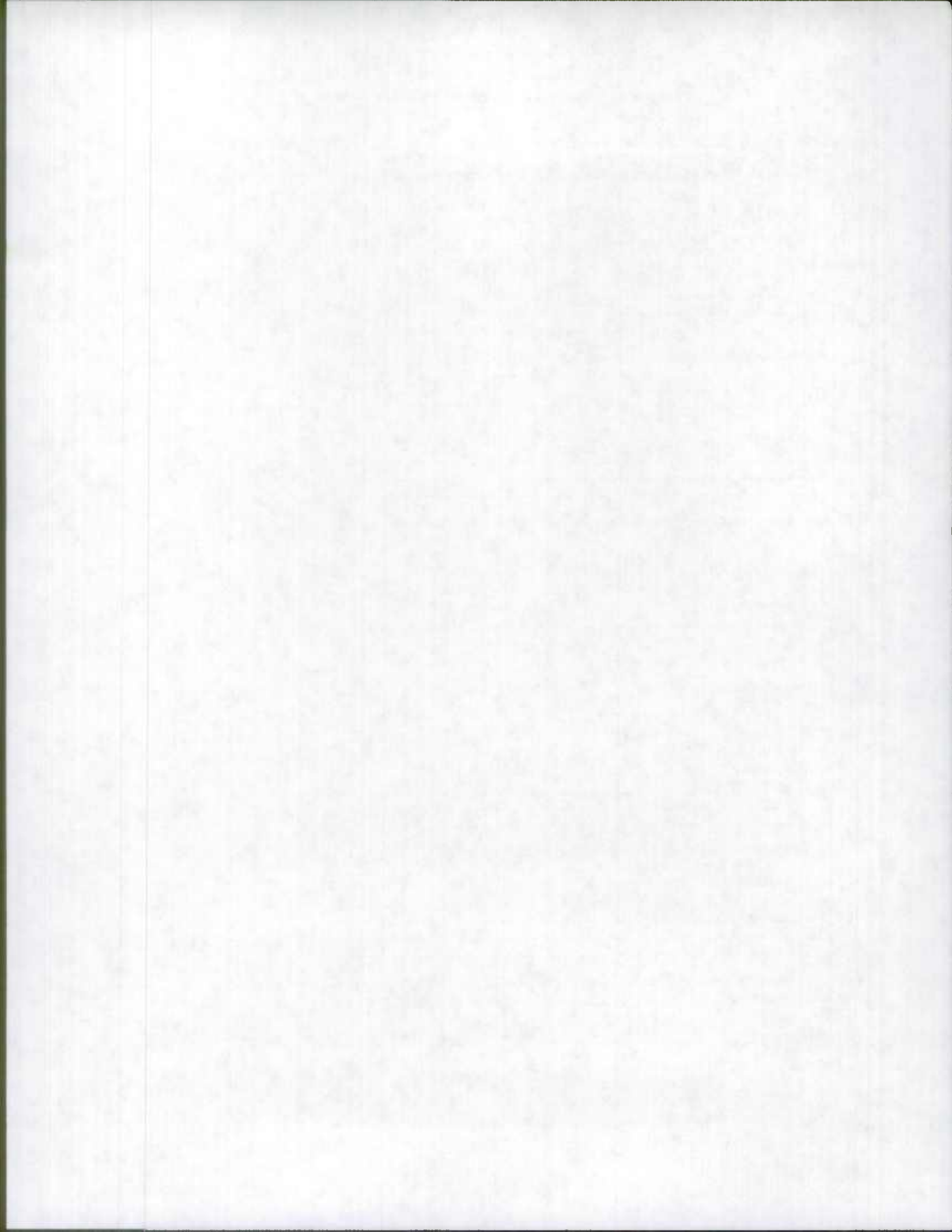
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5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5	4	3	2	1
Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5	4	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

---

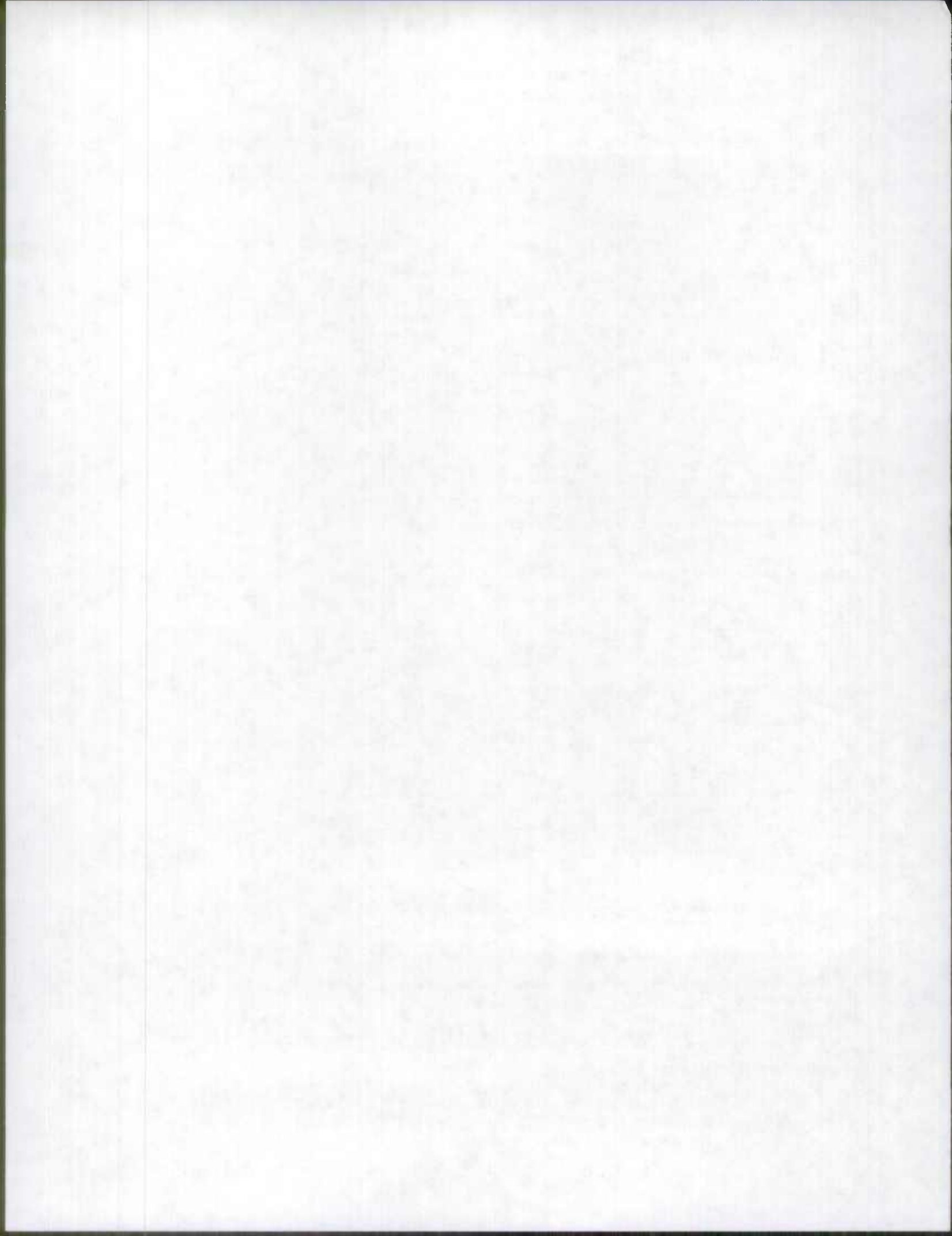
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5	4	3	2	1
Greatly	Very much	Somewhat	Hardly	Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5	4	3	2	1
Critically Important	Very Important	Somewhat Important	Seldom Used	Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5	4	3	2	1
3 month cycle	6 month cycle	Annual cycle	Two-year cycle	Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5	4	3	2	1
Daily	Weekly	Monthly	Yearly	Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

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---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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Fax: (410) 333-1045 or (410) 333-8684



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

MAINT. CREWS USE HLR FOR REPORTING ACTIVITIES  
COSTS ARE GENERATED VIA COMPUTERIZED MAINTENANCE  
REPORTING SYSTEM (CMERS)

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

FEATURE INVENTORY, FHWA REIMBURSEMENT BASED ON FUNC. CLASS,  
ACTIVITIES BY ORTE/HP, FEMA " " " "  
MAINT. BUSINESS TERMS CALC. QUANTITIES BASED ON HLR

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

DAILY FOR MAINT. SHOP FACILITIES  
WEEKLY FOR FEATURE INVENTORY

5. What tasks do you perform using the Highway Location Reference?

Comments:

FACILITY LOCATIONS, ADT CALC., FEATURE INVENTORY  
FUNC. CLASS, TRANSFER REFERENCE'S, NAME CHANGES FOR  
CITIZEN COMPLAINTS, USED TO ANSWER CALLS FROM STATE TREASURERS OFFICE INVOLVING  
COMPLAINTS, USE SQUARE YARDS OF SURFACE FOR OVERLAY PROJECTS, DEFINE FLOW ROUTES, BRIDGE  
LOCATIONS, SURFACE TYPES FOR FUND ALLOCATIONS

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

*The information would be too inaccurate out dated.  
We distribute Maintenance Quality results by roadmiles in order to  
obtain a statewide result. Out dated information will negatively  
affect the accuracy of our Peer Review Program.*

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

*Must have accurate location and inventory  
of highways in order to get accurate  
assessment of statewide and county Maintenance Quality*

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Relate Maintenance quality to location*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number:                     

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
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Baltimore, Maryland 21202  
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DECLASSIFIED

DATE 10/1/01

BY SP-6 JAW/STW  
FOR NND 68-0000000

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

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Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

Accuracy and convenience makes this  
a very handy and very important document  
for so many reasons, from responses to citizens  
to development of the CTP, HNT, TIP and LRP.

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

This is critical to the development  
of our required program documents.

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

Annual seems about right. A nice  
balance between work load and accuracy.

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

Often more than once a week but  
not quite once a day - then sometimes I  
use it several times a day.

5. What tasks do you perform using the Highway Location Reference?

Comments:

see question #1 - plus Fed Aid  
systems changes, A-1 comments, planning documents,  
GIS result. Any time an accurate  
turnover is needed.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: Stewart R. McHenry 545-5677

**Please return by Friday, April 12, 1996. Thank you.**

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Highway Information Services Division  
707 N. Calvert Street, C-607  
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1950

1950

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      ③                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5                      ④                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      ②                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      ③                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*We use it to locate roadways and to  
determine mile points for reconditioning  
and other rehabilitation projects.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Data Support Team  
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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

check roadway width  
mileage  
space between intersections  
Verify access control

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments: I prefer to use the MAARS manual (put together by 0075) because it references every cross street.

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments: I use it for ADTs.

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments: If you're going to have a reference, it should be ~~current~~ current. (ADTs change enough to make it annually necessary)

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. What tasks do you perform using the Highway Location Reference?

Comments: - getting distances between cross streets  
- determining ADTs  
- useful for functional class & highway type

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: Ann Hengen

Please return by Friday, April 12, 1996. Thank you.

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Highway Information Services Division  
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Baltimore, Maryland 21202  
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HIGHER LEARNING

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

- ① DETERMINE MILEPOINT AND CROSS  
ROADS / STREETS FOR VARIOUS PROJECTS  
② TRAFFIC VOLUMES

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

*Sporadically*

5. What tasks do you perform using the Highway Location Reference?

Comments:

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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MAY 1 1964

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HIGHWAY BUILDING  
MAY 1 1964

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

Most info is set only updates  
would be necessary every 6 months  
or yearly

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

use almost daily for Log mile  
Reference

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

Minimum

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Accident analysis Cross Reference  
Study location Intersections  
Quick Check on Mileage between Points  
Street Name Signage

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

maintenance Renewals, Functional Classifications,  
Bridge location, Accurate distances  
great reference for FHWA

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

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Highway Information Services Division  
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Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684





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Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              **Hardly**              Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      **Somewhat Important**      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      **Two-year cycle**      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

ONCE IN A YEAR BUT MAY  
NEED IT MORE OFTEN NOW

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

Project Termini, Maintenance  
Reviews.

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

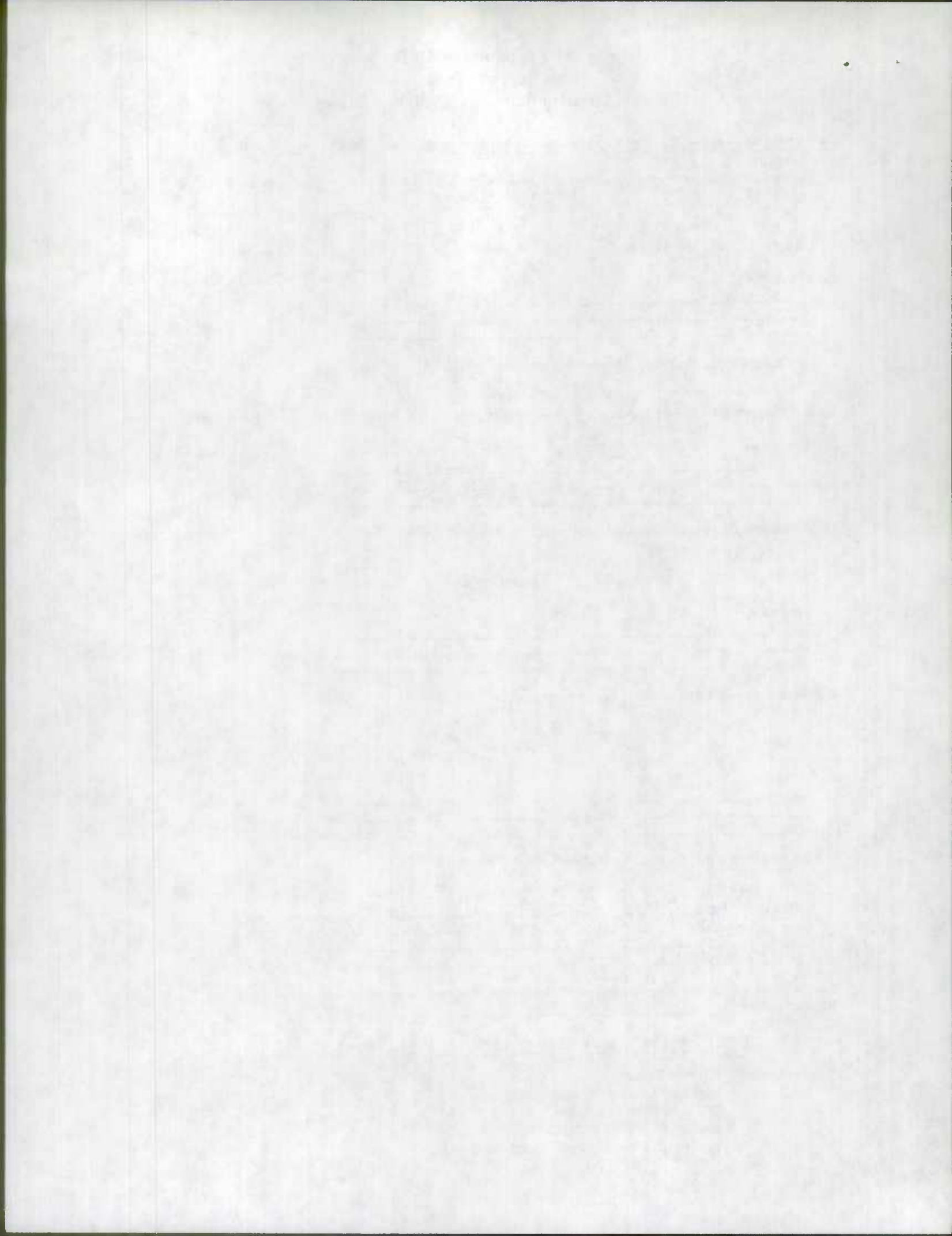
Comments:

Construction project limits      Maintenance Reviews  
25C limits      Guard rail locations limits  
City/State limits

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

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Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*I use it to familiarize myself with  
projects limits, find functional classification and  
bridge locations.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: Peter Kleckovic 962-4342

**Please return by Friday, April 12, 1996. Thank you.**

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**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5

Greatly

4

Very much

3

Somewhat

2

Hardly

1

Not at all

Comments:

Need a new version every  
year.

2. How important is the Highway Location Reference to your job?

5

Critically Important

4

Very Important

3

Somewhat Important

2

Seldom Used

1

Never Used

Comments:

Serves as a great  
reference.

3. How often would you like to see the Highway Location Reference updated?

5

3 month cycle

4

6 month cycle

3

Annual cycle

2

Two-year cycle

1

Doesn't matter

Comments:

would be even better!

4. How often do you use the Highway Location Reference?

5

Daily

4

Weekly

3

Monthly

2

Yearly

1

Other (please Specify)

Comments:

Sometimes more often than  
others.

5. What tasks do you perform using the Highway Location Reference?

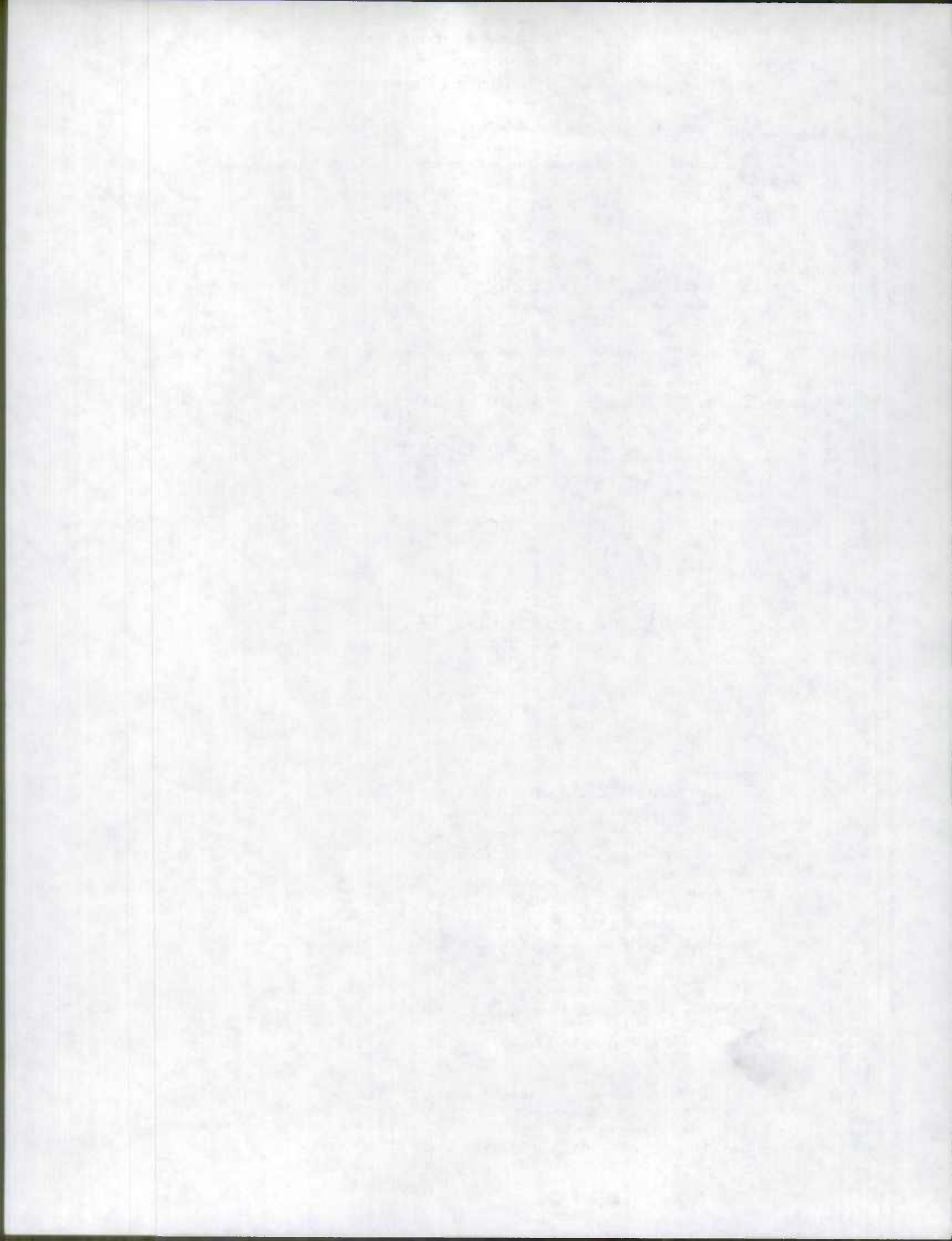
Comments:

Research! Referencing for  
mileage, route numbers or  
road names.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: Julie Leary / 545-5519

**Please return by Friday, April 12, 1996. Thank you.**

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**Highway Information Services Division  
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Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly           Very much           Somewhat           Hardly           Not at all

Comments:

Job involves Testing Roadway system  
if a road is extended or short it would greatly  
affect the outcome of skid testing

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important   Very Important   Somewhat Important   Seldom Used   Never Used

Comments:

For starting and stopping skid testing  
on state maintain Roadway

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle   6 month cycle   Annual cycle   Two-year cycle   Doesn't matter

Comments:

Roadways are always changing  
we must not what we are responsible for  
we need the reference as is

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily           Weekly           Monthly           Yearly           Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Skid Testing, Falling weight deflection  
Bridge Testing, Coring and borings  
field Technology. Every job in  
structures and pavement testing Division use this Reference

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

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Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

Why do a major distribution? Put it on  
the network for viewing. This allows  
continuous up to date information

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important              Somewhat Important              Seldom Used              Never Used

Comments:

Funding limits, etc are often tied to mile points.

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle              6 month cycle              Annual cycle              Two-year cycle              Doesn't matter

Comments:

See #1 above. Real time as the  
data changes.

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

Every Form 42 & 250 needs this data

5. What tasks do you perform using the Highway Location Reference?

Comments:

checking classification, system, ADT & distances  
between intersections when plans or field trip  
are not practical

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

*I'm involved in construction management of the Highway contracts. I don't get involved in the planning or design stage.*

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Not used that often*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: N/A

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Highway Information Services Division  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

ONLY IF CHANGES

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

WHEN I SURVEY ROADS FOR FERTILIZER,  
HERBICIDE APPLICATION AND INSECTICIDE  
TO GET REFERENCE POINTS

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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HIGHLY  
PREFERRABLE

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

OVERLAY PROJECTS  
BRIDGE WORK

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Nov. 29 1998  
Ghestertown MD 21620

WECOMAP

Highway 200  
Ghestertown, MD 21620

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              **Hardly**              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      **Somewhat Important**      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      **Two-year cycle**      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              **Weekly**              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Pavement condition surveys by mile points*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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FAX: 773-936-3000  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Project Locations*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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MISSOURI



**Highway Information Services Division  
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Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      ③                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      ④                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      ②                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

⑤                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

WE USE MILE POINTS TO REFERENCE ALL OF  
OUR PROJECTS. WE PREFER THE M.A.A.R.S. LO-  
CATOR MANUAL BECAUSE IT HAS MANY MORE REFER-  
ENCE POINTS.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: 321-3574 (NEM DREXEL)

**Please return by Friday, April 12, 1996. Thank you.**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Mile Point Location

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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2011  
10/10/11  
10/10/11  
10/10/11

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Locating Mile Points

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

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Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

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Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Print. Condition Survey*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number:                     

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION

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JAN 10 1900  
U.S. DEPT. OF AGRICULTURE  
WASHINGTON, D.C.

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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2  
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Not at all

Comments:

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---

---

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Critically Important

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Very Important

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2  
Seldom Used

1  
Never Used

Comments:

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---

---

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5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

PAVEMENT MGMT DATA COLLECTION.

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If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

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Highway Information Services Division  
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Baltimore, Maryland 21202  
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Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey

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Comments:

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Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

OR AS new roads distate -

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Design Requests - SPEED STUDIES

FIELD LOCATIONS - MEASUREMENTS FOR OPTICOM STUDY

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number:

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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MAR 29, 1996

SALISBURY OFFICE



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APR 11 1954

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APR 11 1954

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

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Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

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5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

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---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*WORK ASSIGNMENTS*

*MAINTENANCE ACCOUNT CHARGES*

*NEW ENTRANCE LOCATIONS FOR MAINTENANCE*

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

WE USE THE HLR FOR GENERALIZED  
ROADWAY & TRAFFIC INFORMATION FOR  
THE CONGESTION MANAGEMENT SYSTEM  
PROJECT

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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THE UNIVERSITY OF CHICAGO  
LIBRARY  
540 EAST 57TH STREET  
CHICAGO, ILL. 60637

1971

1971

1971



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

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---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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APR 2 1986

LEONARD T. CHANNING

RECEIVED

APR 2 1986

SERVICES DIVISION  
HIGHWAY INFORMATION

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              **Hardly**              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      **Somewhat Important**      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      **Annual cycle**      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              **Weekly**              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Estimates*  
*Fill out Forms*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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MAR 29 1996

District #3 Office  
State Highway Administration  
Greenbelt

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APR 1 1966

STATE OF CALIFORNIA  
HIGHWAY DEPARTMENT

1111 1/2 St. N. S. 1111

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APR 1 1966

STATE OF CALIFORNIA  
HIGHWAY DEPARTMENT



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION



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NO. 1-100

RECEIVED  
NO. 1-100

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

OUR PROJECT DESCRIPTIONS AND ALL RELATIVE  
CORRESPONDENCE MUST SPECIFY MILE POINTS AS  
REFERENCES.

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

HOW OFTEN WOULD INFORMATION CHANGE OR  
NEED TO BE ADDED? (OR DELETED?)

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

PROJECT PLANS PREPARATION, & ESTIMATES  
PROJECT PROGRAMMING FORMS (FORM 42)  
FEDERAL AID PROGRAMMING FORMS (FORM 25C)  
ANY INFORMATION REQUESTS PERTINENT TO PROJECTS

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: TOM REVELLE, (410) 778-3061

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SHA District 2 Office  
MAR 29 1996  
Chestertown MD 21620

RECEIVED  
MAR 29 1996  
SHA District 2 Office  
Chestertown MD 21620

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

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2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

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3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

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---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

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---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*over by 8403 Project*

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If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION

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RES. MAINT. ENG.

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JAN 10 1900



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

*This depends on the volume of projects that come in.*

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Locating cross reference roads for construction history.  
Locating project limits and intersecting roads that will be affected by the improvements.  
Overall it's a very handy manual.  
I'd like to see a more detailed cross reference roadways.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: Michael M. ARASTEH (410) 321-3577

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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HIGHWAY INFORMATION  
SERVICES DIVISION

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APR 2 1952

RECEIVED  
APR 2 1952



***Maryland Department of Transportation***

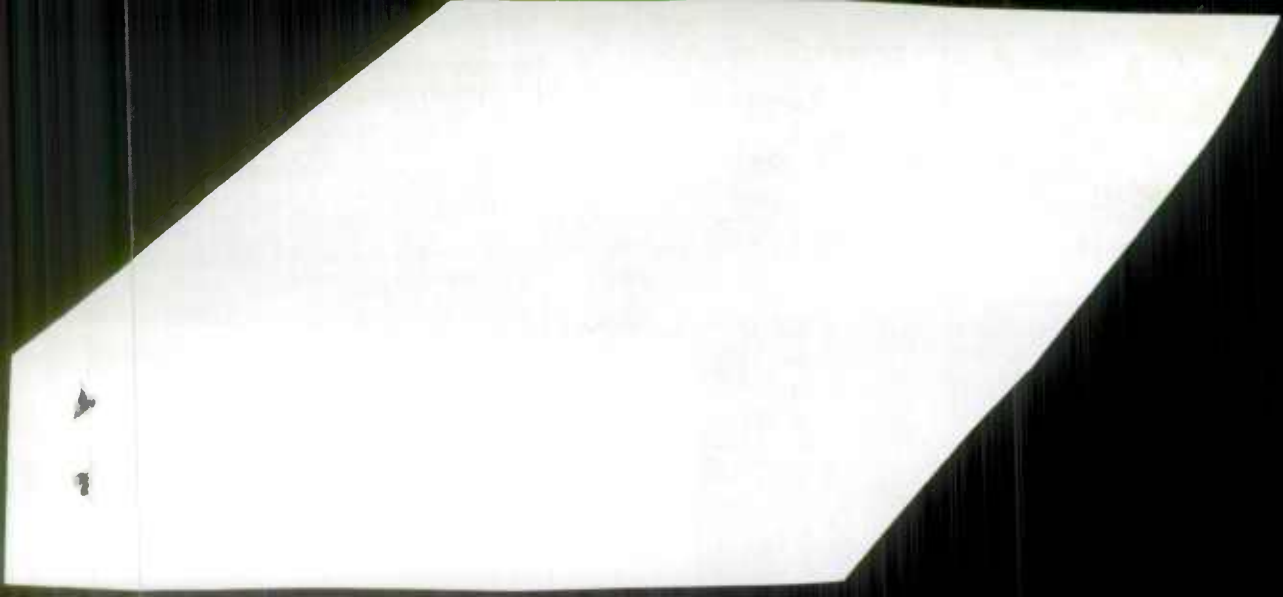
State Highway Administration  
P. O. Box 717  
Baltimore, Maryland 21203-0717

WATCH FOR WA  
HIGHWAY CONSTRUCT

~~Mr. A. Nolan~~

Prince George's County Department  
of Public Works  
Office of Highway Maintenance  
3rd floor  
8400 D'Arcy Road  
Forrestville, MD 20747

Walter Dombroski



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

Please help us improve the Highway Location Reference by answering the following questions:

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Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

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5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

In conjunction with County inventory,  
used to ascertain maintenance responsibility  
and develop maintenance history

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

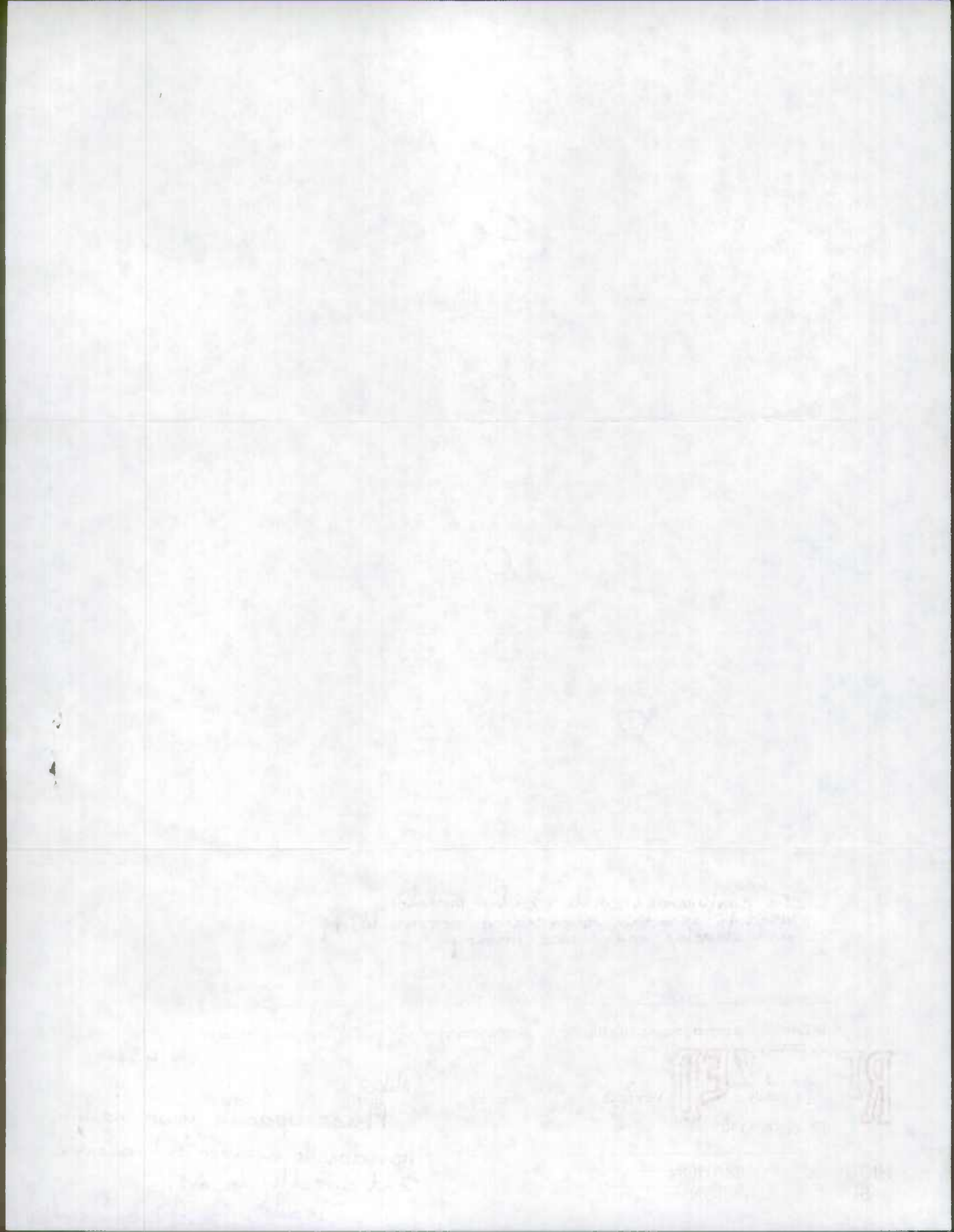
Please return by Friday, April 12, 1996. Thank you.

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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APR 4 1996  
HIGHWAY INFORMATION  
SERVICES DIVISION

4/2/96  
Mike,  
Please update your mailing  
list due to another retirement.  
Send directly to me.  
Thanks, Bud Dombrowski





**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

May be every other year is o.k.  
provided the changes are sent to  
supplement the book. If no changes  
send a memo to that effect.

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

Provide any changes to the book  
the year it is not distributed.

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

During the testing season. otherwise  
As needed.

5. What tasks do you perform using the Highway Location Reference?

Comments:

Friction Testing (STATEWIDE) of  
all state highway network

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: GOPAL N. SHAH 321-3421

Please return by Friday, April 12, 1996. Thank you.

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION

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U.S. DEPARTMENT OF JUSTICE  
FEDERAL BUREAU OF INVESTIGATION  
WASHINGTON, D.C. 20535

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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Very much

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Somewhat

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Hardly

1  
Not at all

Comments:

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Critically Important

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3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION



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HIGHWAY DEPARTMENT  
BUREAU OF HIGHWAYS



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

It is very important for this  
office to have a annual updated  
reference in our development review process

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. What tasks do you perform using the Highway Location Reference?

Comments:

It is used to identify locations of  
Area Development & roadway function class,  
types and width of roadway and traffic data (AADT)

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: Bob Lynch 345-5583 (Tues. & Thurs)

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

BUT WHEN WE NEED IT  
IT COMES IN HANDY!

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

3-4 TIMES A YEAR

5. What tasks do you perform using the Highway Location Reference?

Comments:

① VMT DETERMINATION USING LENGTH  
② UNDERSTANDING OF ROW GEOMETRICS

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to:

Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
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*You Don't need to respond! I just want to say Hi!*

*It was Jim  
P.S. Say hi to Barb!*

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SERVICES DIVISION**

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

NEEDED FOR TEAM LEADERS VERY  
MUCH

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. What tasks do you perform using the Highway Location Reference?

Comments:

FOR BUDGET IN THE CMERS  
PROGRAM

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

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---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

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---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

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---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Getting data for the Public.*

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If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
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SERVICES DIVISION

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APR 1960

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HISTORICAL SOCIETY

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

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---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

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---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Use as inventory to determine ADT, access control,  
roadway width, divided vs undivided*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

*TO:* 

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**HIGHWAY INFORMATION  
SERVICES DIVISION**

W. E. B. DUBOIS  
1868-1935

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JAN 10 1935



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

*A few times / yr. ~~the~~ 'Yearly' is closer to truth than 'monthly'.*

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Identification, length, other characteristics of State highways.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
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DEFEND

DEFEND YOUR RIGHTS  
DEFEND YOUR FREEDOM

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

APR 1 1996

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

Any chance of loose-leaf? Provide revised sheets periodically. Whole volume(s) as necessary... 5-10 years...?/?

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Research for GIS/Mapmaking Co.  
Highway system updating

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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APR 1 1960



J. Wainick

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Determine if a location is state  
maintained or county.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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HIGHWAY INFORMATION  
SERVICES DIVISION



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MAR 29 1996

District #3 Office  
State Highway Administration  
Greenbelt

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MAR 29 1996

District #3 Office  
State Highway Administration  
Greenbelt

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              **Very much**              Somewhat              Hardly              Not at all

Comments:

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---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      **Very Important**      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      **Annual cycle**      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              **Monthly**              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*mile points / Road ownership /*

*Transfer of Highways*

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important              Somewhat Important              Seldom Used              Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle              6 month cycle              Annual cycle              Two-year cycle              Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Highway Maintenance

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684



HIGHWAY INFORMATION  
SERVICES DIVISION

RE

ST. JOHN'S  
HOSPITAL



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

Research for general information  
requests.

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION

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STANDARD  
OFFICE

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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APR 1 1994

LIBRARY

NEWARK DIVISION  
HIGHWAY INFORMATION



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

THE ACCESS ~~AND~~ CONTROLS INFORMATION  
IS IN NEED OF MAJOR CORRECTION. THIS IS  
VITAL INFO WE DEPEND ON THAT CAN CAUSE EXTENSIVE  
DAMAGE WHEN INCORRECT

5. What tasks do you perform using the Highway Location Reference?

Comments:

STREET NAME, AADT, MILE POINT,  
ACCESS CONTROLS, INTERSECTIONS

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: JOHN WOLFORD 545-5600

Please return by Friday, April 12, 1996. Thank you.

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
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SERVICES DIVISION



1931

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JAN 10 1931

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

If roads are transferred to county  
we would need to know right away. ✓

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

used to determine if proposed residential  
and commercial access locations are  
to State Maintained roadway, if so, used  
to obtain the ex. mile post for permit reference.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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HIGHWAY INFORMATION  
SERVICES DIVISION

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APR 2 1965  
AIR MAIL  
U.S. AIR FORCE  
HEADQUARTERS  
WASHINGTON, D.C.

RECEIVED  
APR 2 1965  
AIR MAIL  
U.S. AIR FORCE  
HEADQUARTERS  
WASHINGTON, D.C.

RECEIVED  
APR 2 1965  
AIR MAIL  
U.S. AIR FORCE  
HEADQUARTERS  
WASHINGTON, D.C.

RECEIVED  
APR 2 1965  
AIR MAIL  
U.S. AIR FORCE  
HEADQUARTERS  
WASHINGTON, D.C.

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

if new roads are completed they  
would not be in the reference

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

it is used daily in the completion of  
an accident report. As a trooper completing  
an accident report it must contain a log mile reference.

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

2yr would be ok if possible maybe  
a addendum with the updates of new roads

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

it is used Every day, and  
often several times a day

5. What tasks do you perform using the Highway Location Reference?

Comments:

Completing Accident Reports - the  
Road names and log mile reference is  
needed to pinpoint the location of  
the accident

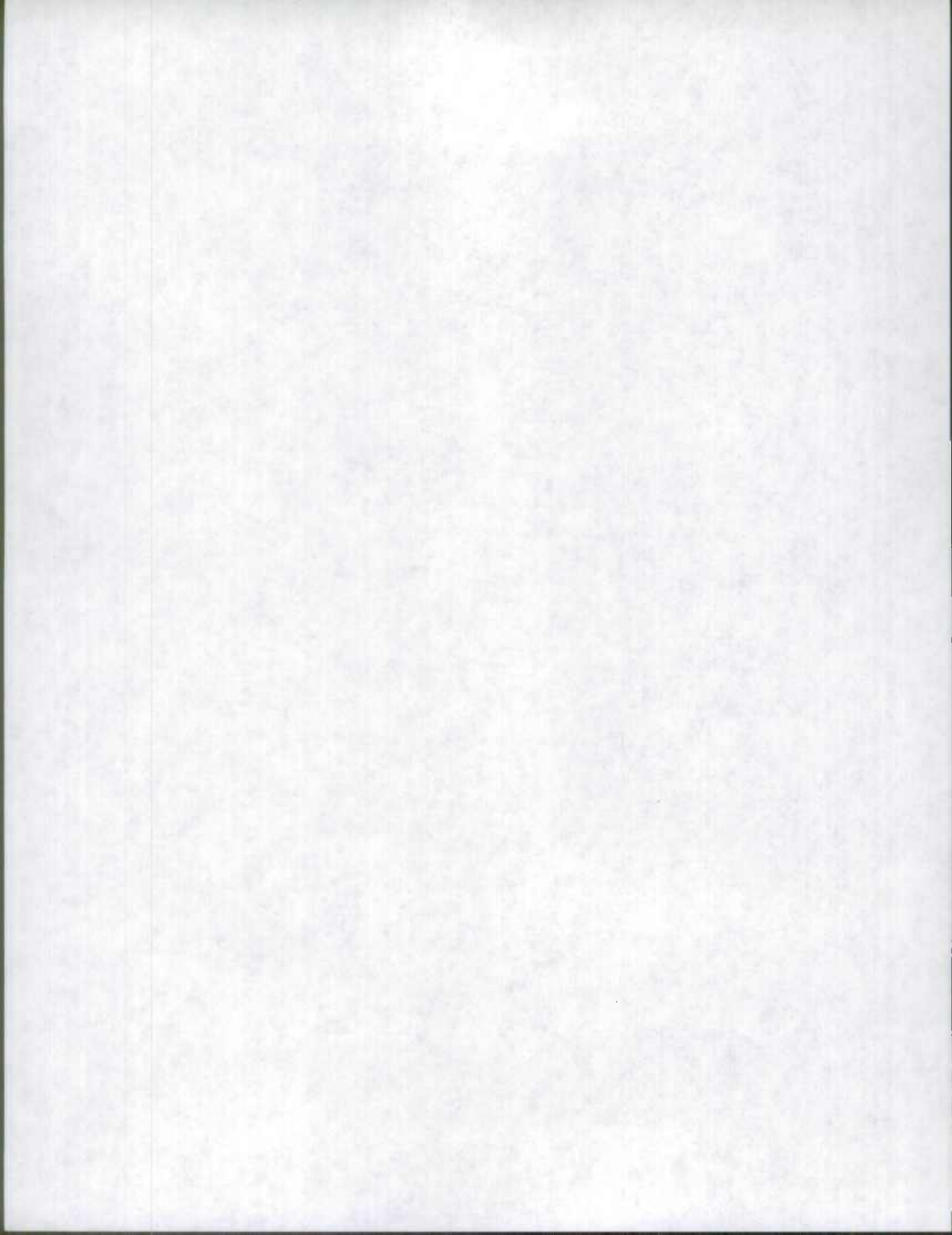
If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

to:







**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              **Somewhat**              Hardly              Not at all

Comments:

*It is important to know which roads become SHM maintenance and which are given to counties. How would we identify those?*

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
**Critically Important**      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      **Annual cycle**      Two-year cycle      Doesn't matter

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
**Daily**                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Location and identification of many experimental and traffic marking projects.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: G.I. Rushon (410) 321-3406

**Please return by Friday, April 12, 1996. Thank you.**

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

To get mainline mileage on a  
state route

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Mike Baxter

**Highway Information Services Division  
Data Support Team  
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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Confirming log miles, exit ramp locations etc.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Traffic Engineering Design Division

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Conducting for notes, maps, locations etc.

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

*We use it on an "as needed basis"*

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Mit posting (in the past)  
Raised Pavement markers (Presently)*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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WASHINGTON, D.C.

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

I USE THIS DAILY, AND NEED THE UPDATED  
DATED EACH YEAR - ESPECIALLY THE A.D.T.  
INFO.

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

COMPILE ACCIDENT RATES USING A.D.T.-I  
AND ACCESS CONTROL INFO. ON A SECTION-  
BY-SECTION BASIS.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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THE UNIVERSITY OF CHICAGO  
PRESS  
CHICAGO, ILL. 60637  
U.S.A.



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

The road transfer agreements, roadway extensions etc.  
affect the roadway signing, mile posting, route numbering.

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Mile posting / Exit Numbering  
Cardinal Directions EAST - WEST - NORTH - SOUTH are based on Roadway Inventory  
Road names on Guide Signs.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Calculate accident rates  
check type controls and functional classes  
of roadways*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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HIGHWAY INFORMATION  
SERVICES DIVISION

Bellevue, Oregon, U.S.A.  
State of Washington, King County, 98005  
Oct. 1, 1975

DECAT  
100 1 1975

Highway 100  
State of Oregon



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Copy rates using the ADT and Type Control*

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
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To: Mike Baxter  
HISD - C-607  
707 Bldg

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HIGHWAY INFORMATION  
SERVICES DIVISION

WAYNE BUTCHER

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

IT IS A QUICK REFERENCE  
(AT THE PRESENT TIME)

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

IT WOULD BE CONSISTANT WITH  
THE GOAL OF AN ANNUAL REVISION  
CYCLE OF OUR MAP BASE - A GOOD COMPANION  
PRODUCT

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

I WILL EVENTUALLY DEPEND  
ON ISI AS MY RESOURCE. SO  
MY NEEDS WILL CHANGE IN A YEAR OR SO

5. What tasks do you perform using the Highway Location Reference?

Comments:

IDENTIFY STATE SYSTEM.  
CHECK CURRENT RD. NAMES DESIGNED.  
DETERMINE MILEAGE FOR COUNTY  
AND TOURIST MAP REVISIONS.  
ROUTE ALERT LIST IS USEFUL

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Data Support Team  
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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

DETERMINE LIMITS OF STATE ROADS  
LOCATE COUNTY ROADS  
MEASURE DISTANCES USED TO FIGURE ESTIMATES  
FOR FUTURE OVERLAY PROJECTS

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District #3 Office  
State Highway Administration  
(Greenbelt)

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JUN 19 1954

WILLIAM W. WOODWARD  
STATIONER & PRINTER

RECEIVED

JUN 21 1954

WILLIAM W. WOODWARD



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

FOR RATES

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

It info is updated not just duplicated.

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Weight ADTS  
Weight Type Controls

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Verify locations, directions,  
mileage, Co Rd #'s, class, AADT - lots of uses.

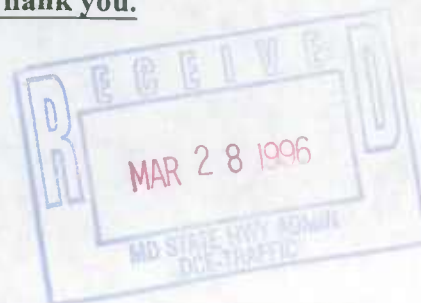
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SERVICES DIVISION







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Data Support Team  
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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

We need this data every year so we can get traffic  
to figure rates for our High Accident location  
programs

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

Same as above

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

① Finding out what changes were made each year  
② Using for our Routine Reports  
③ H.I.T.S.  
④ Most jobs I do need this book

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Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

(5)                      4                      3                      2                      1  
Greatly                  Very much                  Somewhat                  Hardly                  Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

(5)                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

*Need for Type Control of Roadway*

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      (3)                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

(5)                      4                      3                      2                      1  
Daily                  Weekly                  Monthly                  Yearly                  Other (please Specify)

Comments:

*use for ADT - to figure study  
rate for Roadway section*

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*use for getting Type control of Roadway  
Traffic # of lane etc*

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

*This publication saves us a considerable amount of time by not having to field check locations*

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*used to determine # of boxes for counting  
used to determine MP of road locations*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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OF NEW YORK

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

*All work, incidents, work plans etc  
are tied to mile points. It is used  
daily in the Maintenance Shops*

5. What tasks do you perform using the Highway Location Reference?

Comments:

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

*I personally don't use it frequently.  
My staff use it daily*

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Tying incidents and proposed  
work to mile points*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

*Beginning of a new project. It  
could be used in 1 month, 3 months  
or 1 yr*

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Roadway Classification*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: CHARLES OREHE X 8346

**Please return by Friday, April 12, 1996. Thank you**

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

A couple (3-6) times a year.

5. What tasks do you perform using the Highway Location Reference?

Comments:

Preparing documents requiring  
data such as mile posts, local  
name etc.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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DEPT. OF TRANSPORTATION



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Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              **Hardly**              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      **Seldom Used**      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      **Two-year cycle**      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              **Yearly**              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Determining milepoints for ~~state~~ Form 42's  
Determining highway names, stream crossings,  
intersecting roads

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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1875

1876

1877

1878

Palardy

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

Never

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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Michael Boxter



**Highway Information Services Division  
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Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

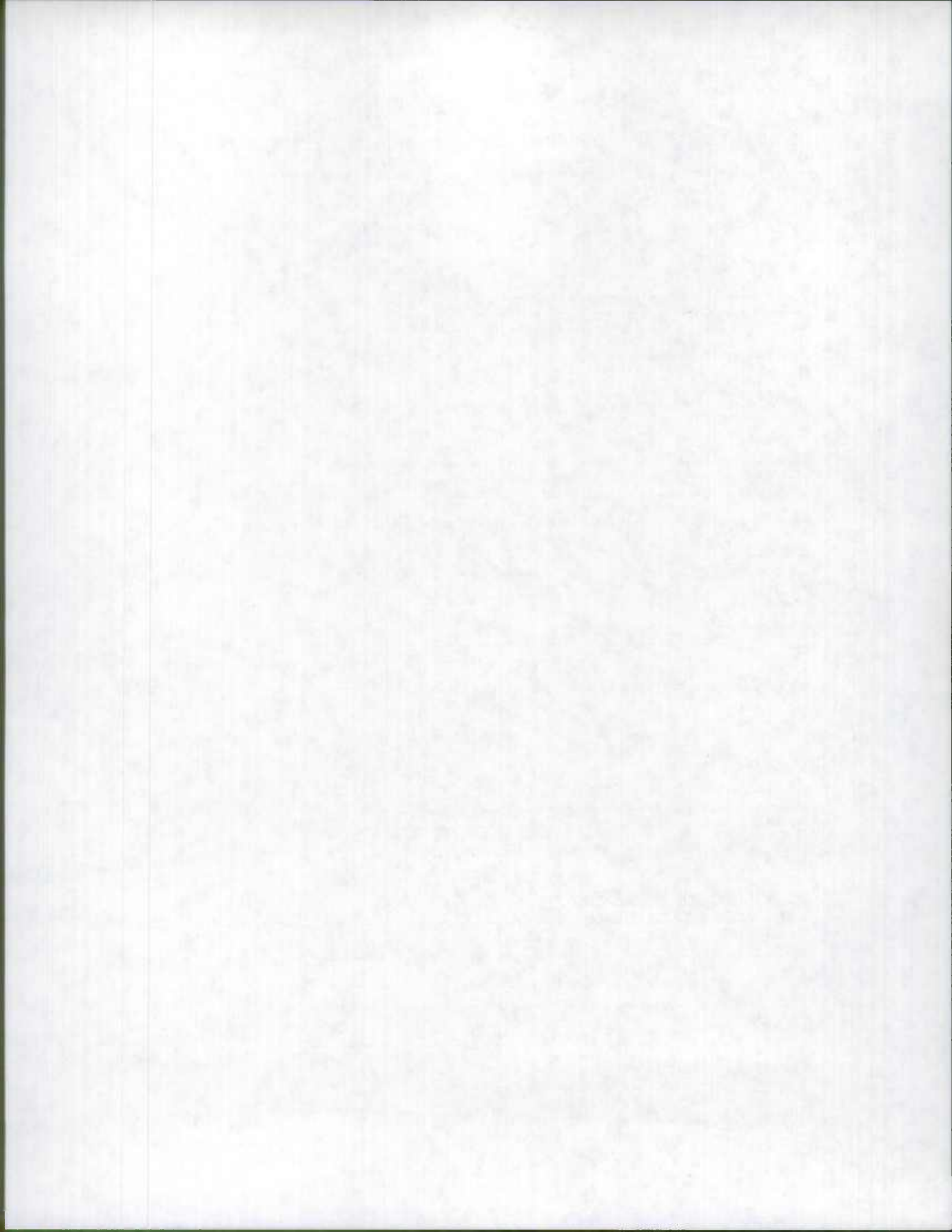
*GIS Related Activity, ie linking  
data bases to one another*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
707 N. Calvert Street, C-607  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

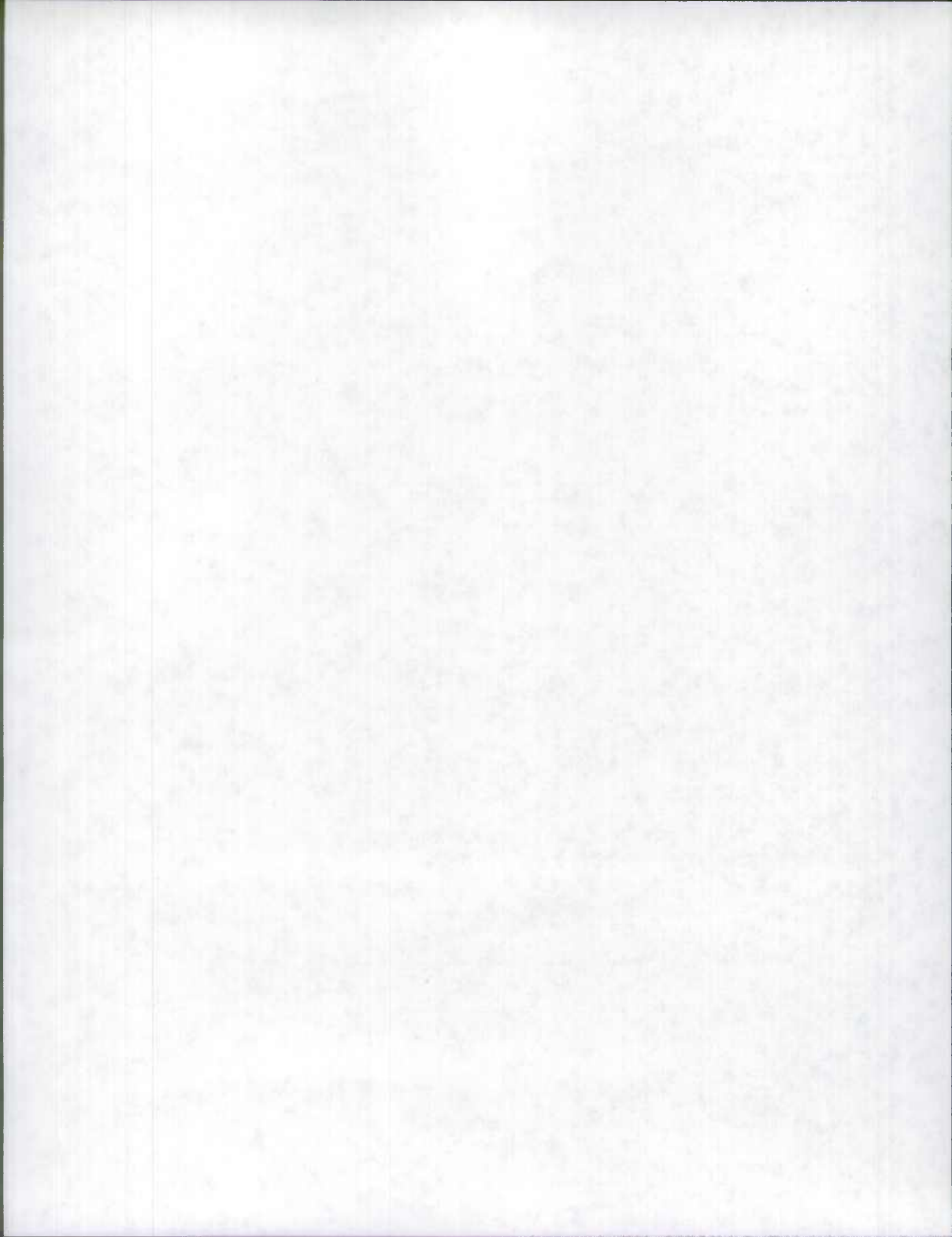
5. What tasks do you perform using the Highway Location Reference?

Comments:

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

CHECK AADT, NUMBER OF LANES,  
ROAD NAMES, INTERSECTION LOCATIONS

---

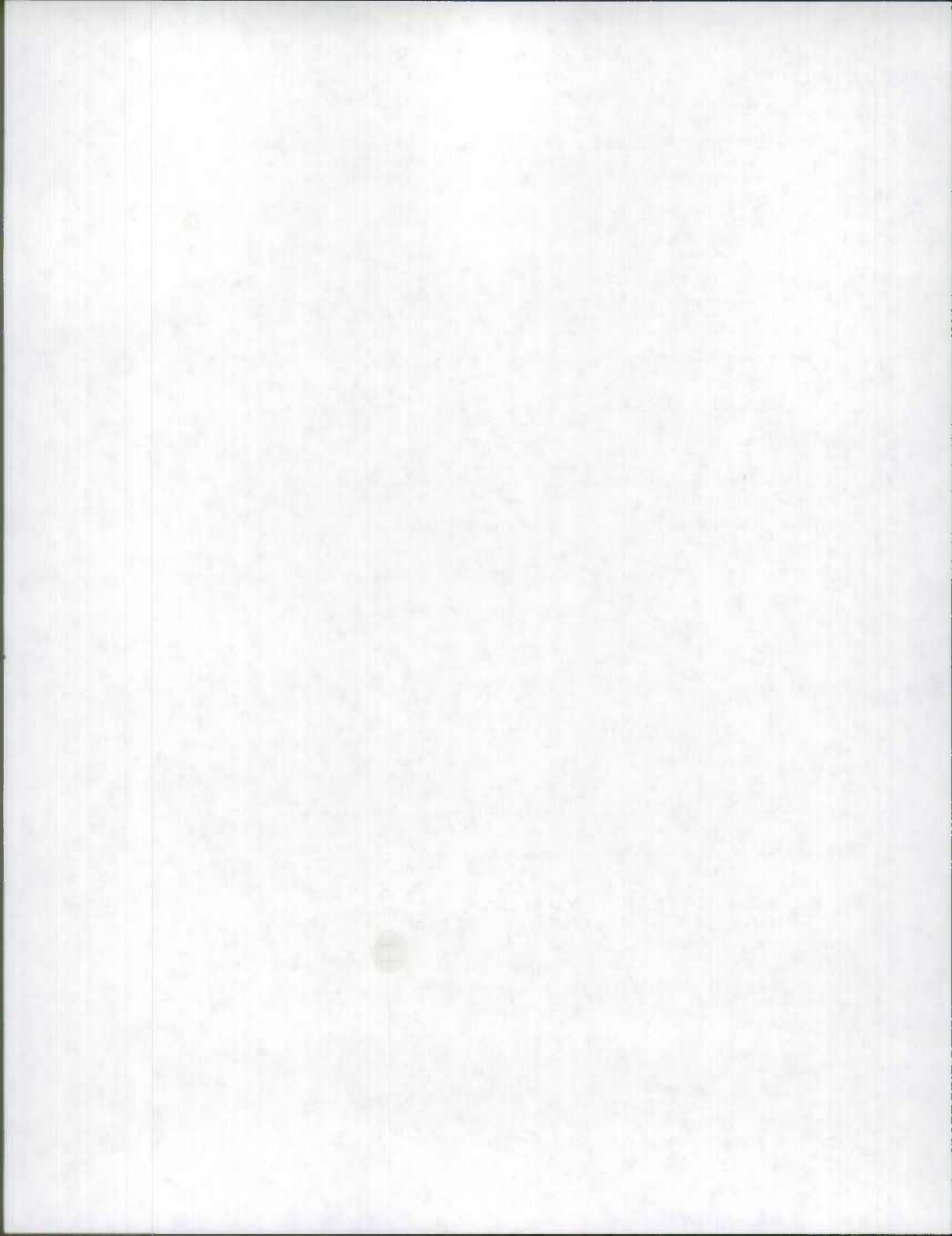
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Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

(5)                      4                      3                      2                      1  
Greatly                  Very much                  Somewhat                  Hardly                  Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      (4)                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      (3)                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

I need the data to be current for most tasks  
and if not updated each year data might not  
agree with other reference sources.

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      (1)  
Daily                  Weekly                  Monthly                  Yearly                  Other (please Specify)

Comments:

Varies depending on task, request, or special  
project but use often throughout each  
year

5. What tasks do you perform using the Highway Location Reference?

Comments:

Retrieve reference points & surface types when inventory  
books are out of office and computer is down and  
current data is needed/requested. Also use it  
to confirm data from other sources.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

Used frequently to service customers with  
up to date information

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

filling data requests from outside sources,  
editing.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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Fax: (410) 333-1045 or (410) 333-8684



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

INFO. FOR OUR PURPOSES, DOES  
NOT CHANGE THAT OFTEN

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

USED AT THE EMERGENCY OPERATIONS  
CENTER TO HELP LOCATE LIMITS OF  
ROAD CLOSURES

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

IF OTHERS NEED IT ANNUALLY,  
IT'S OK BY ME

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

USED OFF AND ON DURING WINTER  
SEASON

5. What tasks do you perform using the Highway Location Reference?

Comments:

THE HIGHWAY LOCATION REFERENCE  
IS USED TO HELP LOCATE LIMITS OF ROAD  
CLOSURES.... AT TIMES, WE GET CONFLICTING  
REPORTS FROM OUR SHOPS AND THE MARYLAND  
STATE POLICE.... THIS REFERENCE IS A TOOL WE USE TO RESOLVE

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

THIS UNCERTAINTY

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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HIGHWAY INFORMATION  
SERVICES DIVISION

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

25 C  
PURPOSE I NEED  
INTERSTATE ACCESS Point Approval  
HIGHWAY NEEDS INVENTORY

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*used to determine the lanes, typical section ...  
usually used as a quick reference for an  
overview of typical section and traffic data.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Mike Baxter

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HIGHWAY INFORMATION  
SERVICES DIVISION

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Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

The latest information is now demanded as an every day routine. We have moved into an age where we cannot go backwards. That is not Customer Service!

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

The bottom line asked today is Do We Own something or not - The answer must be Yes or No - The Customer will not accept - I've got a year & 1/2 old Record to check and I can't answer your question - so I'll have to get back to you! BAD Cust. Service

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

We are coming to a daily cycle with the computers but 6 months is tolerant and acceptable and reasonable.

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

Every day we get questions from the Public - and They Want to know!

5. What tasks do you perform using the Highway Location Reference?

Comments:

- 1) Has the Road been transferred & when
- 2) Did we ever get the underlying Fee
- 3) What width do we maintain for acquire
- 4) What special conditions may exist.

> all of these are Daily questions asked by the public and funnelled through ORE.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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\* People from Oakland to Snow Hill hit our District Offices every day with questions.

The latest information is as follows:  
The first of the two cases is a woman  
who has been in the hospital for some time.

Case No. 1

The patient is a woman, 45 years of age,  
who has been in the hospital for some time.  
She has been in the hospital for some time.

Case No. 2

The second case is a man, 35 years of age,  
who has been in the hospital for some time.  
He has been in the hospital for some time.

Case No. 3

The third case is a woman, 30 years of age,  
who has been in the hospital for some time.  
She has been in the hospital for some time.

The fourth case is a man, 40 years of age,  
who has been in the hospital for some time.  
He has been in the hospital for some time.

The fifth case is a woman, 35 years of age,  
who has been in the hospital for some time.  
She has been in the hospital for some time.



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily      4-5      Weekly      Monthly      Yearly      Other (please Specify)

Comments:

2-3 times per week

5. What tasks do you perform using the Highway Location Reference?

Comments:

• Filling out forms that require M.P.'s  
• Determining project lengths  
• Determining typical sections, a.c., A.D.T.'s,  
of roadways

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WASHINGTON, D. C. 20250

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

*loss of data accuracy*

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*- check function*  
*- find mileposts*  
*- check roadway connection*  
*- NEED BETTER MAPS NEXT UPDATE !!!*

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DECEMBER 1951

THE JOURNAL

OF THE  
ROYAL SOCIETY OF MEDICINE

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

*I refer to it on a regular basis.*

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Obtain milepoint info  
Road identification when not shown on ADC Map  
Quick check for functional classification*

*When unfamiliar with a road I use the reference to give me some idea of the nature of the road - ~~whether it is~~ lane II, divided/undivided, etc.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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DECLASSIFIED

DATE 12-15-2011

BY 60322 UCBAW/STP

REASON: 25X(1)



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

*I use it to gather information to  
putting the F.Y. program together*

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Putting the F.Y. for Special project  
program together*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

*4 to 5 times per year*

5. What tasks do you perform using the Highway Location Reference?

Comments:

*general planning - particular interest is in the ADOTs -*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: *not necessary*  
*Bill Mangelis 859-7344*

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BUREAU OF PLANT INDUSTRY



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Read Transfers - J.H.S.D.  
do excellent work  
R. Butler 3/29/96*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

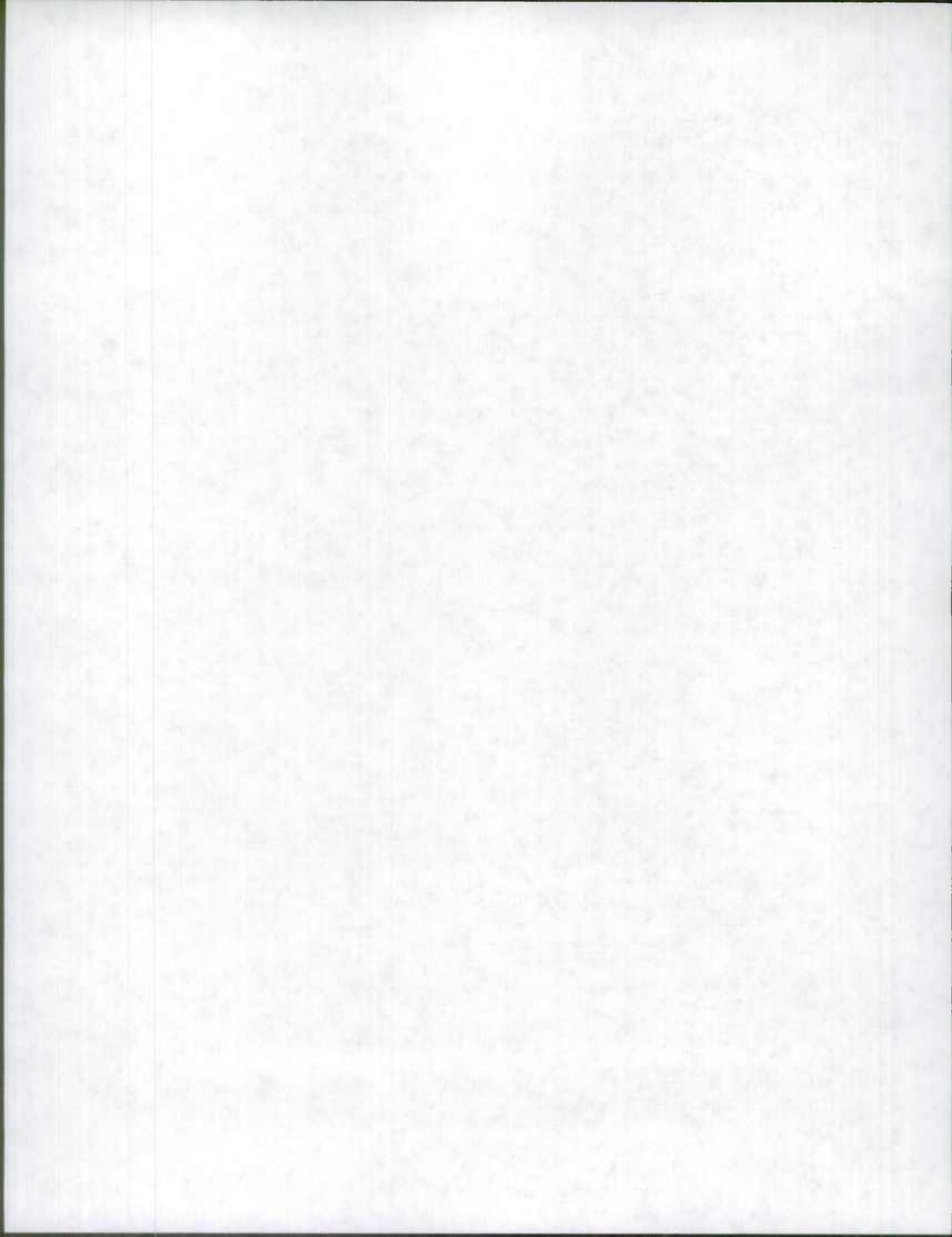
Comments:

ROAD INVENTORY

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

VIDEOLOG, STRUCTURE NOS.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

PUT it in notebook  
format - w/o the notebook

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
wo-year cycle

1  
Doesn't matter

Comments:

Supplements to the book  
updated when needed

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. What tasks do you perform using the Highway Location Reference?

Comments:

- Specific locations of sites
- identity structures
- use in mapping of sites

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

M. Baxter

C - 607

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Data Support Team  
Highway Location Reference Customer Survey**

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5                      4                      3                      2                      1  
**Greatly**           Very much           Somewhat           Hardly           Not at all

Comments:

We depend on the reference  
on a daily basis

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
**Critically Important**   Very Important   Somewhat Important   Seldom Used   Never Used

Comments:

We use it to determine acreage,  
mile points etc.

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle   6 month cycle   **Annual cycle**   Two-year cycle   Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
**Daily**           Weekly           Monthly           Yearly           Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Finding mile points, to determine  
acreage, to determine where new roads  
have been developed. For asphalt overlay  
distance calculations

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आर्य समाज

आर्य समाज  
आर्य समाज



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      ②                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      ②                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      ②                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      ②                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

---

---

---

---

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5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

NO comments

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

no comments

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

No comments

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

No Comments

5. What tasks do you perform using the Highway Location Reference?

Comments:

Highway location reference is use to prepare project worksheet vicinity maps, title sheet and ADT.

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If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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State Highway Administration  
Greenbelt

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COMMERCE

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JAN 10 1964

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

WESTERN REGIONAL LAE  
6 APR - 1 PM '96

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Need - mile points, AADT, lane widths,  
Bdg locations, etc.  
will be used more with implementation of Superpave.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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MAY 3 1936



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

WHEN THE WORK I NEED TO  
LOOK UP COMES IN

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

COUNTY RTE. NOS.  
MILE POINTS

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

PROJECT INVENTORY  
DESIGN SPEED + POSTED SPEED INFO  
Hwy IDENTIFICATION

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Use to determine project improvement limits.  
Roadway functional classification  
Mile points, Number of lane etc.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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HUNTER - 10/11



Maryland Department of Transportation  
State Highway Administration

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David L. Winstead  
Secretary  
Hal Kassoff  
Administrator

OFFICE OF DISTRICT ENGINEER  
615 MORGNEC ROAD  
P. O. BOX 299  
CHESTERTOWN MD 21620

HIGHWAY INFORMATION  
SERVICES DIVISION

fax

SHA DISTRICT 2  
615 Morgnec Road  
P.O. Box 299  
Chestertown, MD.  
21620  
410-778-3061 Phone  
800-637-9740  
410-778-0851 Fax

DATE:

4/2/96

TO:

MIKE BAXTER

FIRM:

FAX#:

PHONE#:

FROM:

KARL STOEKEN

SUBJECT:

Hwy Cor. R.O.F.

PAGES:

2

Note:

Thanks

Karl

My telephone number is (410) 778-3061 - 1-800-637-9740

Maryland Relay Service for Impaired Hearing or Speech  
1-800-735-2258 Statewide Toll Free

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Street Address: 707 North Calvert Street • Baltimore, Maryland 21202

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

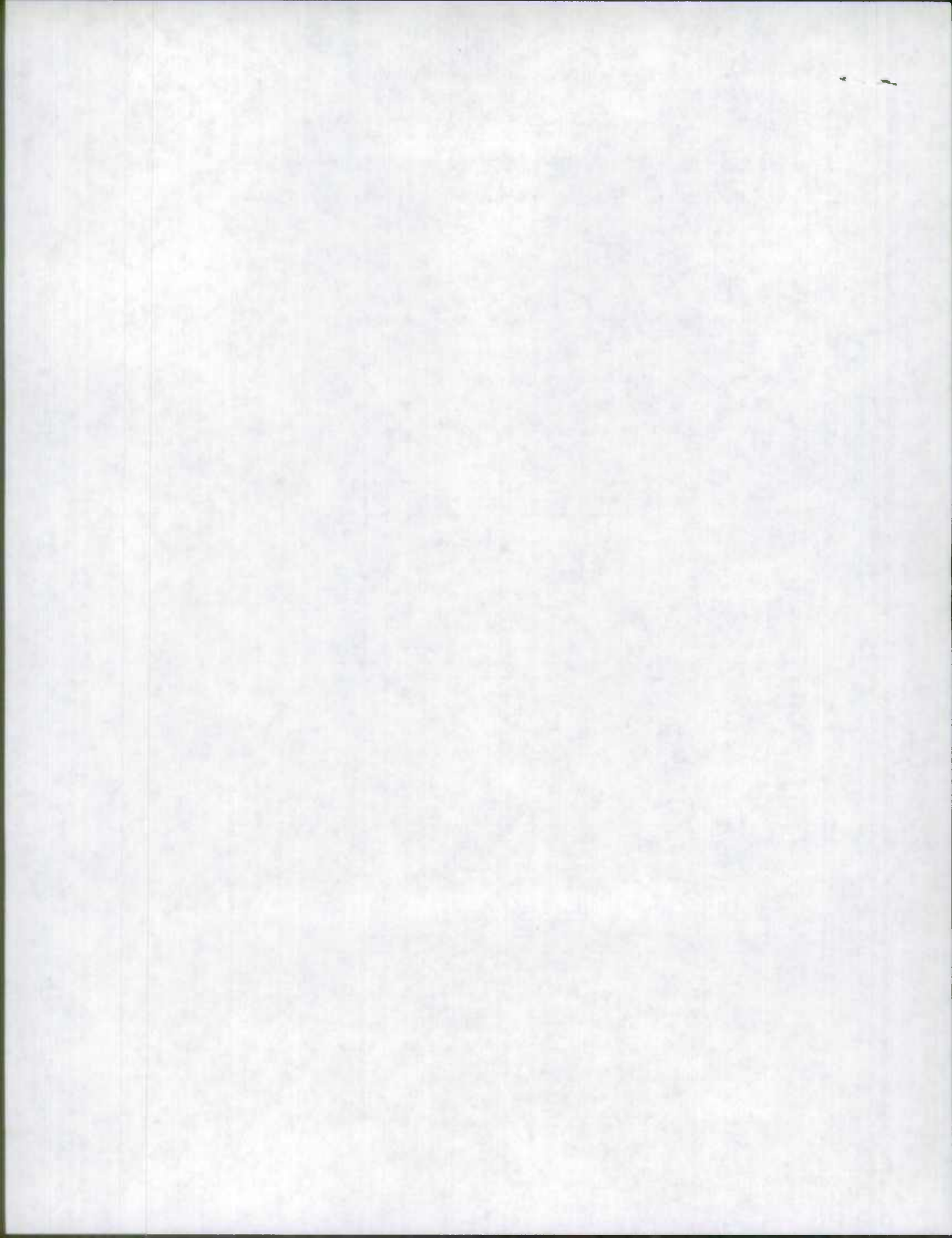
NEW ROADS, MILEAGE BETWEEN RD. IT CHANGED  
INTERSECTION OF ROADS  
NAME OF ROADS

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number:

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684







**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

Allows our office to determine what  
roadways are in the State's system as  
opposed to which are county roads.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Data Support Team  
Highway Location Reference Customer Survey

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Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5 Greatly 4 Very much 3 Somewhat 2 Hardly 1 Not at all

Comments:

we use these books for  
updated info for many calls.  
media

2. How important is the Highway Location Reference to your job?

5 Critically Important 4 Very Important 3 Somewhat Important 2 Seldom Used 1 Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5 3 month cycle 4 6 month cycle 3 Annual cycle 2 Two-year cycle 1 Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5 (Not Quite) 4 Weekly + 3 Monthly 2 Yearly 1 Other (please Specify)

Comments:

By multiple people (6) - several times  
a week each

5. What tasks do you perform using the Highway Location Reference?

Comments:

Public information dissemination through media  
explain justification for construction needs

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number:

**Please return by Friday, April 12, 1996. Thank you.**

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Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

Valerie Burnett-Dodge  
333-1122

we are very glad  
to have it - great  
job! Thanks.



2001 S. 1011

DEPARTMENT OF THE INTERIOR  
BUREAU OF LAND MANAGEMENT

WYOMING

1011

WYOMING

WYOMING

WYOMING

WYOMING

WYOMING

WYOMING



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Verification

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you!**

Please return to: Michael Baxter  
Highway Information Services Division  
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100

100

100

100

100

100

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

For quick reference I usually refer to the  
ADT's, I could get this info elsewhere

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

I think a two-year cycle is sufficient, as  
I suspect most people don't use it.

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

At least monthly, sometimes weekly.

5. What tasks do you perform using the Highway Location Reference?

Comments:

Checking ADT's, transfer candidates, pavement  
widths, route locations, project limits

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Faint, illegible text centered on the page, possibly a title or header.

Faint, illegible text centered on the page, possibly a title or header.



Small, faint text located below the logo, possibly a date or reference number.

Small, faint text at the bottom left, possibly a page number or footer.

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

used AS MAINT. REFERENCE DAILY FOR  
JOBS & PROPOSALS

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Fax: (410) 333-1045 or (410) 333-8684

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HOI WAI YU HOI WAI YU  
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Data Support Team  
Highway Location Reference Customer Survey**

Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

ESTABLISHING MILE POINT  
FOR STREET LIGHTING INVENTORY  
& LOCATION

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Baltimore, Maryland 21202  
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Engineering Design Division

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MONTREAL, QUEBEC

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

DO NOT DO THIS !!

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily      Weekly      Monthly      Yearly      Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

N/A

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Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

11/20/2019



11/20/2019

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# PennAdv.

Michael Baxter

# Healthway Information Services

707 N. Calvert St. - C-607

BART, MD.

21202







**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

WE NEED TIME AND UP  
TO DATE INFORMATION

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

IT'S A GOOD REFERENCE  
AS TO HIGHWAY FEATURES, 2 LANE,  
4 LANE, ETC., AND ROAD NAMES.

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

UPDATING MAPS

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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Fax: (410) 333-1045 or (410) 333-8684

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5

1. The first part of the paper is devoted to a discussion of the general principles of the theory of the structure of the atom.

2.

The second part of the paper is devoted to a discussion of the general principles of the theory of the structure of the atom.

3.

4.

5. The last part of the paper is devoted to a discussion of the general principles of the theory of the structure of the atom.

THEORY OF THE STRUCTURE OF THE ATOM

1926

1. The first part of the paper is devoted to a discussion of the general principles of the theory of the structure of the atom.

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

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---

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2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

ROAD INVENTORY

---

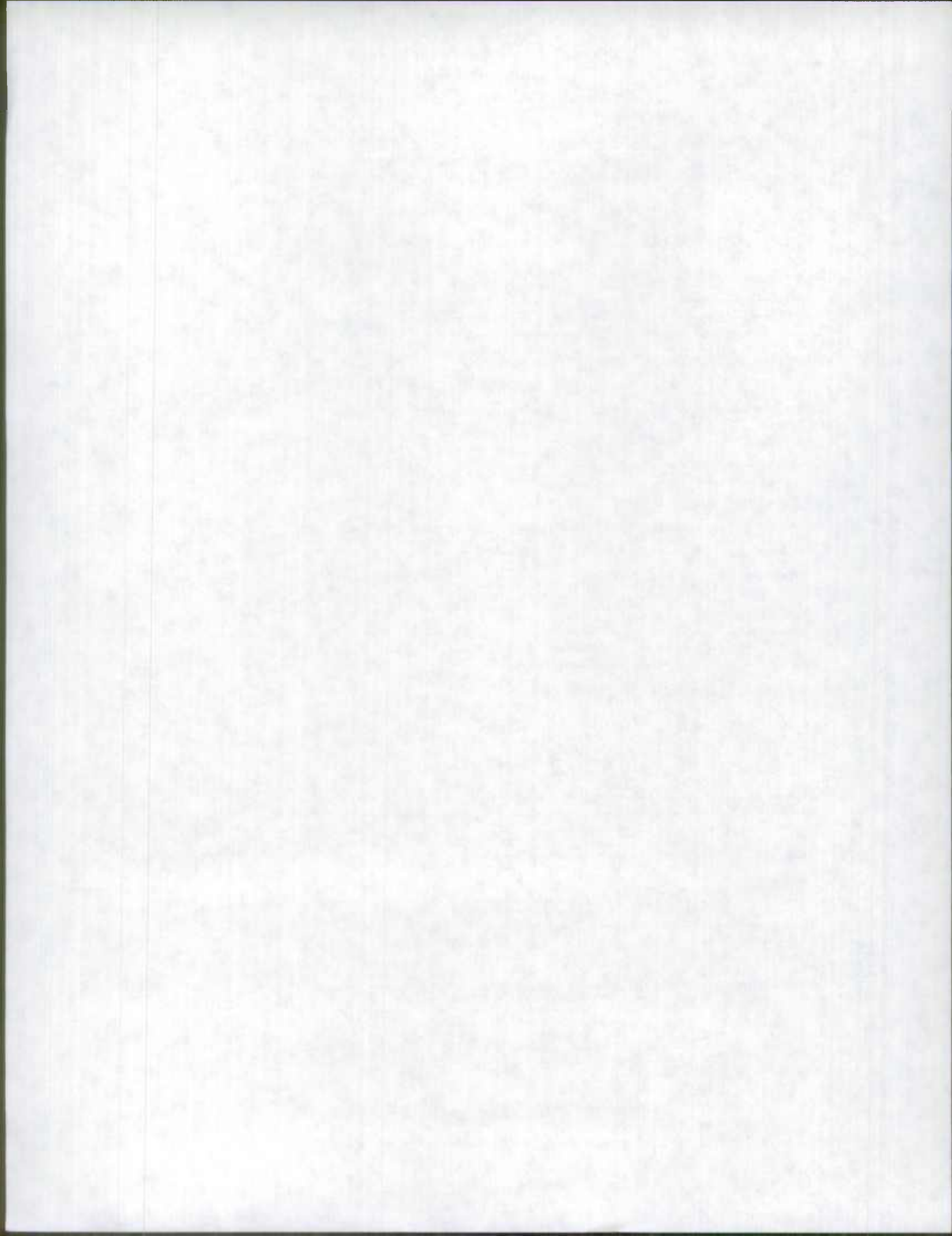
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---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684





**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

Finding state roads +  
intersecting features

---

---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

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Highway Information Services Division  
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Baltimore, Maryland 21202  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

- DETERMINING Mile Points.
- DETERMINING # of LANES WITHIN A SEGMENT of A ROAD.
- DETERMINING FEDERAL FUNCTIONAL CLASSIFICATION.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: MAX ARIZI (545-5675).

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

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Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

HPMS REFERENCE POINTS, TITLE SHEET REFERENCE  
POINTS, PAVEMENT WIDTH DELINEATIONS, LOSS OF PUBLIC  
BENEFIT MILEPOINTS, ETC.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

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5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*all maintenance activities*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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11

12

13

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CHICAGO, ILL.

STANDARD METHOD

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              **Hardly**              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      **Very Important**      Somewhat Important      Seldom Used      Never Used

Comments:

*We need milepoints.*

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      **Two-year cycle**      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
**Daily**              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*- locating new access*

*- Need to list all county roadways*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
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APR 19 1964



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4+  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

- CHECKING ADT ON STATE ROADWAYS
- OBTAINING MILE POINT REFERENCE FOR DEVELOPER RELATED PROJECTS
- DETERMINING WHETHER ROADWAYS ARE STATE-MAINTAINED

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

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2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

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3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

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4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

*on mileposts, Pavement Type  
or width, sig lane*

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---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

locate road  
+ length of road segments

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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DEPARTMENT OF TRANSPORTATION  
DIVISION OF HIGHWAY OPERATIONS

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Locating structures, ADT, boxes

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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FBI - NEW YORK  
FBI - NEW YORK  
FBI - NEW YORK

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Customer Services related info.*  
*May use to enhance our records of*  
*Construction contracts, etc. Bid, Award, NTP, Start, Go to Traffic, Accepted.*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number:

Please return by Friday, April 12, 1996. Thank you.

Please return to: Michael Baxter  
Highway Information Services Division  
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Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5 Greatly	4 Very much	3 Somewhat	2 Hardly	1 Not at all
--------------	----------------	---------------	-------------	-----------------

Comments:

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---

---

2. How important is the Highway Location Reference to your job?

5 Critically Important	4 Very Important	3 Somewhat Important	2 Seldom Used	1 Never Used
---------------------------	---------------------	-------------------------	------------------	-----------------

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5 3 month cycle	4 6 month cycle	3 Annual cycle	2 Two-year cycle	1 Doesn't matter
--------------------	--------------------	-------------------	---------------------	---------------------

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5 Daily	4 Weekly	3 Monthly	2 Yearly	1 Other (please Specify)
------------	-------------	--------------	-------------	-----------------------------

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

Locate work Projects  
Pinpoint Feature Inventory Items  
Facilitates Road Transfers

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: George C Frankberry Jr 301-729-8460

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

*No need to respond*

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100

100

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments: I need the most and latest information available.

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

- Write project descriptions for Special Projects.  
- Use as reference for locations.  
- Cannot survive without it.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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5  
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4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

---

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---

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

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4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

ESTIMATE PAVING PROJECTS

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---

---

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

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Highway Information Services Division  
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Baltimore, Maryland 21202  
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OF THE  
UNIVERSITY OF  
CAMBRIDGE

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Data Support Team  
Highway Location Reference Customer Survey**

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Greatly

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3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

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Somewhat Important

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Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

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3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

To locate a service Rd  
OR Routes in the area, 900, 401, 700  
#5

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

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Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

PROVIDED THAT UP DATES ON CHANGES  
WERE SENT OUT AS THEY ARE MADE.

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important              Somewhat Important              Seldom Used              Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle              6 month cycle              Annual cycle              Two-year cycle              Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

CROSS REFERENCE FOR ACCIDENT DATA,  
TRAFFIC COUNTS, PROJECT DEVELOPMENT  
PAVEMENT MARKINGS, SPECIAL PROJECTS  
TRAFFIC CONTROL, SIGNING.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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APR 1968

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

---

---

---

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important              Somewhat Important              Seldom Used              Never Used

Comments:

---

---

---

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle              6 month cycle              Annual cycle              Two-year cycle              Doesn't matter

Comments:

---

---

---

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

---

---

---

5. What tasks do you perform using the Highway Location Reference?

Comments:

TRAFFIC STUDIES  
ACCIDENT ANALYSIS  
ROAD CLASSIFICATION

---

---

---

To: If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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Highway Information Service  
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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

③  
Somewhat

~~2~~  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

④  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

Very useful in determining where our roads are in terms of writing permits (utility)

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

②  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

③  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

see # 2

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
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WASHINGTON, D.C.

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

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Please help us improve the Highway Location Reference by answering the following questions:

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

HIGHWAY INFORMATION  
SERVICES DIVISION  
NOT AT ALL

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

BY USING MILE POST, PREPARE  
PRELIMINARY COST ESTIMATE FOR  
FISCAL YEAR CANDIDATE PROJECTS  
AND USING ADTS, SYSTEM STATE  
FUNCTIONAL CLASSIFICATION, # OF LANES, SURFACE TYPE/WIDTH

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number:

FOR FILLING OUT  
FORM # 25C.

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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MAR 29 1996

District #3 Office  
State Highway Administration  
Greenbelt

DL 301A

1955-1956

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

DE's job.. Thanks Bob Smith

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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Data Support Team  
Highway Location Reference Customer Survey**

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SERVICES DIVISION

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily      Weekly      Monthly      Yearly      Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Answer phone calls from Citizens  
Preliminary Design of Special project

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: RAVI GANVIS (410) 5243-6715

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

Note: Requesting detailed  
breakdown for all side  
roads & associated mile  
point for District 1 roads.  
Thank

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APR 19 1964

U.S. DEPARTMENT OF COMMERCE  
BUREAU OF ECONOMIC ANALYSIS

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Use for locating roadways  
determining lengths for  
estimating job quantities*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

Traffic volume data is used in conjunction  
with accident data to calculate accident rates.  
It would be better annually

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

This information is used daily by  
my staff

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

Truly updated annually but may be  
impossible

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

Determination of accident rates to determine  
relative hazard when comparing a study location  
to the statewide average rate.

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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APR 12 1982

STATIONER'S DIVISION  
BOSTON, MASSACHUSETTS

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

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2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very important      Somewhat Important      Seldom Used      Never Used

Comments:

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3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

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4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily                      Weekly                      Monthly                      Yearly                      Other (please Specify)

Comments:

*Can be used daily*

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---

5. What tasks do you perform using the Highway Location Reference?

Comments:

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If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION

1950

U.S. 1950

U.S. 1950

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

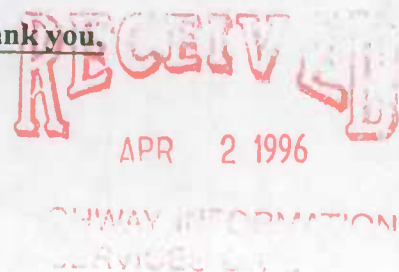
Comments:

Confirming lane information for chat  
operational needs

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684



11-11-11



**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5  
Greatly

4  
Very much

3  
Somewhat

2  
Hardly

1  
Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5  
Critically Important

4  
Very Important

3  
Somewhat Important

2  
Seldom Used

1  
Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5  
3 month cycle

4  
6 month cycle

3  
Annual cycle

2  
Two-year cycle

1  
Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5  
Daily

4  
Weekly

3  
Monthly

2  
Yearly

1  
Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

# LANS @ A LOCATION

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SERVICES DIVISION

100

100

100

100

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments: Transfers from SHA to County, County to  
SHA.

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

Presently completing a highway lighting inventory

5. What tasks do you perform using the Highway Location Reference?

Comments:

Highway lighting inventory  
Utility coordination & installation  
Coordinate electric service for lighting at commercial entrances

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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SHA District 2 Office  
MAR 29 1996  
Chester town MD 21620

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MAR 29 1996

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MAR 29 1996

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily      Weekly      Monthly      Yearly      Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Location of Maintenance Personnel  
Adopt - A - Highway Coordination  
Overlays Schedule*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
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Baltimore, Maryland 21202  
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MEMBER

**Highway Information Services Division  
Data Support Team  
Highway Location Reference Customer Survey**

**Please help us improve the Highway Location Reference by answering the following questions:**

1. How would it impact your job if the Highway Location Reference were distributed every other year instead of annually?

5                      4                      3                      2                      1  
Greatly              Very much              Somewhat              Hardly              Not at all

Comments:

2. How important is the Highway Location Reference to your job?

5                      4                      3                      2                      1  
Critically Important      Very Important      Somewhat Important      Seldom Used      Never Used

Comments:

3. How often would you like to see the Highway Location Reference updated?

5                      4                      3                      2                      1  
3 month cycle      6 month cycle      Annual cycle      Two-year cycle      Doesn't matter

Comments:

4. How often do you use the Highway Location Reference?

5                      4                      3                      2                      1  
Daily              Weekly              Monthly              Yearly              Other (please Specify)

Comments:

5. What tasks do you perform using the Highway Location Reference?

Comments:

*Overlay scheduling  
Adopt-a-Highway Coordination  
Location Maintenance*

If you would like a member of the Data Support Team to respond to your comments, please write your name and telephone number: \_\_\_\_\_

**Please return by Friday, April 12, 1996. Thank you.**

Please return to: Michael Baxter  
Highway Information Services Division  
707 N. Calvert Street, C-607  
Baltimore, Maryland 21202  
Fax: (410) 333-1045 or (410) 333-8684

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5

1

5

1

Handwritten text, possibly a signature or date, appearing upside down.

Handwritten text, possibly a signature or date, appearing upside down.

Handwritten text, possibly a signature or date, appearing upside down.